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**Pranith Todupunuri**

**Mobile :** +91-9966 091 918 **E-Mail:** pranithtr@gmail.com

Highly motivated, innovative and dynamic software professional with 8+ years of Professional experience in the field IT Infrastructure Operations in the areas of Service Delivery Domain, Project Management, Project Co-Coordinator, Process Owner, scrum management and Change Management

**PROFILE SNAPSHOT**

* An accomplished technocrat, offering 8.5 years of overall experience.
* Played a key role as Business Analyst, change coordinator & Scrum Master for steering the entire projects & project planning, scheduling, monitoring, controlling & configuration; working on real time software application products
* Communicate client’s business requirements by constructing easy to understand data and process models
* Organized and facilitated Agile and Scrum meetings, which included Sprint Planning, Daily Scrums or Standups, Sprint Review, Retrospective and Backlog Refinement
* Skilled in incorporating industry best practices, techniques and methodologies into existing testing processes.
* Commitment and capacity to work under pressure, adapting myself to immediate changes taking place in work and off-work environment and handle the assignments individually for and on behalf of the team.
* Impressive record of streamlining operations, developing and implementing organizational solutions, and applying overall human resources expertise to impact accomplishment of strategic goals.
* Good on people skills, strong on managing through influence, strong management skills with effective time management and team building skills.
* Demonstrated relationship management skills with good learning and communication abilities.
* Multi Tasking team player with business analyst, change coordinator, Scrum master skills.
* Strong experience in handling various MIS responsibilities and training team members on the business changes and hiring new team members on the business requirements and managing schedules.

**CORE COMPETENCIES**

* Professional scrum master certified
* Project Management
* Change Management
* Test Planning & Estimation
* Process Improvements
* Defect Tracking
* Stakeholder Management
* MIS reporting
* Ticketing Tools: BMC Remedy, JIRA
* Service now
* Microsoft Office

**PROFESSIONAL EXPERIENCE**

**Wells Fargo India Solutions**

**Duration: July 2013 – Till Date**

**Role: Senior Business Analyst/Scrum Master**

**Location: Hyderabad**

**Description:**

Wells Fargo India Solutions Pvt. Ltd., a wholly owned subsidiary of Wells Fargo & Company, was set up in August 2006 in Hyderabad. It is headquartered in San Francisco, Wells Fargo provides banking, insurance, investments, mortgage, and consumer and commercial finance

**Responsibilities:**

* Acting as a Business analyst, Scrum Master to assist various teams to undertake the agile journey in practicing the core agile principles of collaboration, prioritization, team accountability and visibility.
* Maintain business requirements and allign them with functional and technical requirements.
* Communicate client’s business requirements by constructing easy to understand data and process models
* Act as the liaison between Business, Systems Analysts, engineering Team, and project management groups.
* Helping the team to be self-organised, supporting the team from all kinds of interferences and remove impediments.
* Understanding software development practices in order to make informed decisions, facilitate conversations, lead the team, and provide various ideas, strategies.
* Analysing story points at the time of development and Testing. Coordinating with the technical teams for information gathering.
* Handling escalations and drive to get resolutions.
* Communicate with the application teams and support teams and keeps them informed on the Schedules, issues and upcoming changes.
* Planning & organizing scrum meetings, facilitating sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups.

Keep track on progress and make sure information flows between the team and the stakeholders.

Organize status report, defect reports in Jira and following up with counter parts.

* Acting as escalation point to address the issues that are caused during the patching
* Hiring and planning the KT to new team members based on business requirements
* Providing performance feedbacks to the team members based on the defect analysis
* Keeping track of the issues identified by the team during the cycle and explaining the line of business teams the importance of issues throught weekly connects.
* Engaging the resources to perform Root cause analysis as part of Problem Management
* Raising Change requests to record the activity performed on all the infra servers
* Maintaining the Release and Change Calendar to avoid of risk of conflict
* Tracking of Incident/Changes/Issues/Risks/Challenges from Opening to Closure, with timely communication to business

**Wells Fargo India Solutions**

**Duration: June 2012-July 2013**

**Role: Quality Analyst/** **Project Coordinator**

**Location: Hyderabad**

* Directing functional (Jira with Java) Software Testing through all phases of application Development

Gathering & analysing functional and non-functional requirements, validating requirements with test cases and generating reports and using automation tools.

Creating Quality Assurance documents like traceability matrix, defect trend charts and metric reports.

Reviewing, modified and sent the status & bug reports to the client on daily basis under Agile Process.

Working with onsite & offshore resources, imparting practical training to new team members.

Setting performance expectations including KPIs & assessment criteria.

**CERTIFICATIONS/TRAININGS**

* ITIL V3 Foundation Certified
* Certified Professional Scrum Master (PSM 1)
* Certificate of O.C.A (Oracle Certified Associate) on Oracle database SQL.
* Trained on PM lite methodologies
* Diploma in 2D Designing

**ACHIEVEMENTS**

* Awarded with champion award for second Quarter 2019
* Contributed 5 IDEA projects with an dollar savings of ~$80,000
* Awarded with Champion Awards for first Quarter 2016
* Awarded with Achieving Excellence award for fourth Quarter 2015
* Awarded with Achieving Excellence award for second Quarter 2015

**ACADEMIC QUALIFICATION**

**Academic Qualification:**

* Bachelor of Sciences (BSc Computers) in May 2012 from Osmania University, Hyderabad, Telangana.

**PERSONAL DETAILS**

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| Nationality | Indian |
| Address | Hyderabad |
| Languages known | English, Hindi and Telugu |
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