

**PROFESSIONAL EXPERIENCE**

# Currently working in Wells Fargo as a Scrum Master, having 1+ years of experience as Scrum Master handling a group of 8 team members(across 2 geographical locations). Overall 7+ years of experience working in Software Development, Application Support & Change Management teams. Having strong functional knowledge in Agile Methodology, Scrum Framework, Change Management, Release Management & Application Support (Internet banking and Capital markets applications). Seeking a challenging and rewarding opportunity, this will recognize and utilize my true potential while nurturing my managerial and technical skills.

**PROFILE OVERVIEW**

**Scrum Master in Futures Commission Merchant Applications (Capital Market)**

* Handling a group of 8 team members (across 2 geographical locations)
* Knowledge of all stages of Software Development Life Cycle (SDLC), and experienced in methodologies Agile (SCRUM) & Waterfall
* Excellent prioritization skills and proven ability to identify and proactively eliminate impediments for the development team
* Monitoring and Control of all the project activities
* Expertise in Estimation Techniques-Agile Scrum and Implemented Agile- Scrum Methodology as part of Project Execution
* Experience in organizing Scrum ceremonies meetings (Daily standup, Sprint planning, Backlog refinement, Sprint review, Sprint retrospective)
* Assisting the team in the delivery of the Definition of Done(DoD), Definition of Ready(DoR), Sprint backlog and Product Backlog
* Helping the scrum and development teams to identify and fill in blanks in the Agile framework
* A qualified professional with 7+ years of experience working on Remedy tool
* Handling the TCP and Qualys vulnerabilities reported on the applications
* Working with application owner and infrastructure planner to secure the application/assets
* Experienced in handling Enterprise Tech Refresh projects (Middleware, VM Migration & Firewall Policies)
* Experienced in handling EOL(End of Life) VM migration (RHEL6 – RHEL7) and decommissioning of assets
* Managed the overall life and health of a product in its usage at Wells Fargo
* Documenting issues and creating BRD’s to fix the issue in next release activities.

**WELLS FARGO March 2020 to Present**

**Project :** **Futures Commission Merchant**

**Designation :** **Software Senior Analyst(Scrum Master)**

**Applications :** Cash Management System, Derivative Access & Hermes

**Tools**  : JIRA, Remedy, I-tracker, IR360, HPOO, App-Dynamics, Splunk, Autosys

ITRS, uDeploy, Jenkins

**Future Commission Merchants (Capital Markets Domain):**

Wells Fargo delivers high-quality execution and clearing of futures and options and clearing of over-the-counter (OTC) derivatives to institutional customers globally. Wells Fargo provides direct market access for self-execution of futures and options. High-touch voice brokerage for futures and options .Customized clearing services, single point of contact across cleared OTC and listed futures products.

**Cash Management System** **&** **Hermes** – The TLM Cash Management Solution provides packaged, pre-configured, standard processing models for all of the major business processes associated with the global cash management processes for the treasury department. It provides functionality such as transaction validation, enrichment, security exception management, authorization, reporting, matching and messaging.

HERMES will provide enrichment and routing functionality to transmit data from various data sources (i.e. GMI, CDCB, CID) into Smartstream CMS. This will include moneyline data, customer reference, and special settlement instructions. It will also receive matched settlement payments from CMS to route to source systems for posting to GL.

**Roles & Responsibilities:**

* Handling a group of 8 team members (across 2 geographical locations)
* Knowledge of all stages of Software Development Life Cycle (SDLC), and experienced in methodologies Agile (SCRUM) & Waterfall
* Excellent prioritization skills and proven ability to identify and proactively eliminate impediments for the development team
* Monitoring and Control of all the project activities
* Expertise in Estimation Techniques-Agile Scrum and Implemented Agile- Scrum Methodology as part of Project Execution
* Good knowledge of Scrum techniques and artifacts (user stories, automated testing, backlog refinement)
* Assisting the team in the delivery of the Definition of Done(DoD), Definition of Ready(DoR), Sprint backlog
* Identified and managed project dependencies and interdependencies throughout a project life-cycle (initiation planning, executing/controlling, and closing)
* Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline
* Work closely with product owner in Product backlog management and continuous delivery of features
* Educate and reinforce scrum methodology and agile framework to team members and stakeholders
* Direct and lead development team from project initiation through the delivery of final product
* Facilitate sprint planning, daily scrums, retrospectives, Product Owner and Business Team meetings, and software demonstrations
* Help the team to make work visible through burndown charts and information radiators
* Identified and managed the risks associated with projects and programs to achieve project success
* Proactive in resolving the technical challenges across the team and getting them resolved.
* Handling the monthly release activities

**WELLS FARGO April 2018 to 2020**

**Project :** **Futures Commission Merchant**

**Designation :** **Application Programing Analyst**

**Applications :** Cash Management System, Derivative Access & Hermes

**Middleware :** WebLogic 11g/12c, Tomcat, Apache webserver, MQ-Series,

**Tools**  : JIRA, Remedy, I-tracker, IR360, HPOO, App-Dynamics, Splunk, Autosys

ITRS, uDeploy, Jenkins

**OS & Database:** RHEL 6, 7, MySQL, Oracle

**Future Commission Merchants (Capital Markets Domain):**

Wells Fargo delivers high-quality execution and clearing of futures and options and clearing of over-the-counter (OTC) derivatives to institutional customers globally. Wells Fargo provides direct market access for self-execution of futures and options. High-touch voice brokerage for futures and options .Customized clearing services, single point of contact across cleared OTC and listed futures products.

**Roles & Responsibilities:**

* Handling Enterprise Tech Refresh projects (Middleware, VM Migration & Firewall Policies)
* Develop / document the remediation solution for all vulnerabilities in Qualys Vulnerability Remediation Utility (QVRU)
* Manage baseline data in Product & Asset Configuration Management System (PACMS)
* Handled VM migration (RHEL6 to RHEL7)
* Experienced in On-boarding the application services to HPOO work-flow automation tool
* Asset Management and Risk Management
* SSL certificate renewal
* Handling the application TCP and Qualys vulnerabilities.
* Responsible for managing the overall life and health of a product in its usage at Wells Fargo
* Managing and publishing version/releases
* Packaging and releasing product version/releases for enterprise consumption for both vendor updates and vulnerability abatement and managing Wells Fargo end of life removal
* Facilitate availability of approved versions leveraging approved packaging channels
* Manage lifecycle data in Technology Standards Center (TSC)
* Manage patch data in Patch Tracking System (PTS)
* Facilitate problem resolution for production issues.
* Handled application assets decommissioning process.

**WELLS FARGO April 2015 to March 2018**

**Project :** **Internet Banking Applications**

**Designation :** **Web Systems Analyst**

**Application :** Internet Banking Applications

**OS :** RHEL 6 & 7, Solaris

**Tools**  : Splunk, AppD, Linborg, BSM, Remedy

**Environment** : Autosys, WebLogic, Tomcat, Apache HTTP Server, MQ 8.0.\*

**Community Banking Applications:**

Production Support Group is a part of the Community Banking Technology services under Wells Fargo. We provide Production support for all the online banking application services in Wells Fargo. We provide end to end support for the applications.

**Money movement solutions** – Responsible for all the money related activities including Billpay, transfers, business online banking etc.

**Fraud application** – Responsible for Authorization, Authentication and Auditing to avoid suspicious activities in online banking.

**Messaging** – Responsible for alerting Customers – Push Notification, SMS, Email Notifications

**Roles and Responsibilities:**

* Internet banking application support which provides customers online access to their checking, savings, credit-card, loan and mortgage accounts.
* Supported Billpay, Alerts, SMS and online payment applications which are used perform normal banking transactions.
* Worked on Enterprise wide O/S security patch and firmware upgrades for the production and staging servers.
* Good knowledge on SSL certificate renewals.
* Having good knowledge in configuration of Apache HTTP Web Server & Apache Tomcat server including virtual hosts and SSL configuration.
* Worked on MQ Queue manager failover in the cluster environment.
* Reprocessing the failed messages in MQ.
* Handling the BCP & outage activities
* Troubleshooting issues like Out of Memory, High CPU Utilization.
* Coordinate with Development, Database and Architectural Team to resolve various production platform issues.
* Experienced in Autosys Job scheduling and monitoring.
* Performing checkout failures for various Network and F5 changes.

**WELLS FARGO July2013 to February 2015**

**Project :** **MW Patching & Baseline Remediation**

**Designation :** **Web Systems Analyst**

**Technologies :** LINUX Redhat, Solaris, WebLogic 11g/12c, Tomcat, Apache, sunone

**OS :** RHEL 6 & 7, Solaris, Windows

**Tools :** HPSA, HPOO

**Key Responsibilities:**

* Middleware upgrades, configuration, monitoring and administration of weblogic, tomcat, & apache
* Implemented the Baseline changes on middleware configuration files weblogic, tomcat, & apache.
* As a MW Admin, Supported recycle of MW Technologies before and after OS patching and provided 16x7 supports
* Configured an automation script in Python to implement Tomcat recycles before and after reboot of the server

**PROFESSIONAL QUALIFICATION**

* Bachelor of Engineering (Information Technology) from Vasavi College of Engineering, 2008-2012