

SRIRAM SUBRAMANIAN, PMP, CSM

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TECHNICAL PROJECT MANAGER – SOFTWARE PRODUCT DESIGN, DEVELOPMENT & DELIVERY | BUSINESS PROCESS ENHANCEMENT | TALENT MANAGEMENT

Technical Specialties: •C#, ASP.NET, SQL, Project Management, Agile Product Development, Cloud Technologies

Patent: ACCESS CONTROL SYSTEM BASED UPON BEHAVIORAL PATTERNS
(Patent Issuer and Number US 20110181414)

Verifiable Record of Managing SW Product Development, Leading Multi-Disciplinary High-Performance teams, Driving New Product Initiatives, Productivity Improvement and Delivering Key Technical Services

TECHNICAL PROJECT MANAGER WITH 16 YEARS OF EXPERTISE IN IT SOFTWARE DEVELOPMENT LIFECYCLE (SDLC), APPLICATION DEVELOPMENT, PROJECT MANAGEMENT, PROCESS ENHANCEMENT AND GLOBAL DELIVERY. Possess 3+ years in Automotive Embedded product development and 10+ years of experience in software product development, cloud & IOT applications in Azure. Devise solution strategy and deliver product offerings, analyze and translate complex business problems, design and implement innovative solutions.

ENERGIZE THE ORGANIZATION AND LEAD VISION AND ROADMAP WITH FOCUS ON SERVICE INNOVATION AND GROWTH. Deeply involved in platform development with Microsoft .Net technologies, web application and enterprise applications development. Deliver product/projects, implement efficient processes, procedures and service standards for business excellence and generating value propositions for the customers.

A CONSISTENT DRIVER OF GROWTH-ORIENTED INITIATIVES WITH SKILL for developing high-caliber professionals. Contribute strategic initiatives for handling technology challenges and provide guidance to the team for entire cycle from conceptualization to implementation.

CORE COMPETENCIES

Technical Leadership
Software Development Lifecycle
Product Innovation
Project Management
Cloud Architecture
IT Consulting and Solution Delivery
Requirement Analysis
Agile Methodologies
Team Performance Management
Continuous Improvement
Stakeholder Management
People Management

Career Successes

NORTONLIFELOCK, Chennai

2020 – Present

A global leader in consumer Cyber Safety with an annual turnover of \$2.5B.

Development Manager

Serve as project manager for an automation team supporting AWS cloud deployments of virus definition files to end customers, oversee complete project cycle from project planning to delivery. Supervise a team of 5 members globally distributed and was in early stage of prototyping, ensure to understand the role of each team member and streamline responsibilities.

- **Successfully defined a clear roadmap and timeline of probable deployment** to the production team by conducting detailed session and understanding the intricacies of the project.
- **Boosted sprint velocity to 50% from 20% and 0% scope creep** by bringing transparency in project execution through daily morning meetings and clear progress tracking through JIRA dashboards with multiple metrics.

ROBERT BOSCH ENGINEERING AND BUSINESS SOLUTIONS, Coimbatore

2017 – 2020

One of world's leading supplier of technology and services, with an annual turnover of \$77.7B.

Engineering Manager

Headed the software delivery of ABS and ESP projects within a customer portfolio while leading a team of 30+ developers. Oversaw the Bosch ESP product line specifically for Daimler projects (Mercedes-Benz S-Class, C-Class, Vans) as part of chassis control – Active Safety section. Handled the design and delivery while working closely with product owner and project stakeholder to execute according to sprint plans. Participated in technical issues resolution, evaluated quality issues, identified managerial root causes and implemented systematic measures.

- **Governed competency development of team for delivering more value** compared to competitors and acquire more business.
- **Led agile transformation, served as competency development SPOC** for other departments at RBEI Coimbatore, hosted walk-in events with HR, RFP and HC planning.

- **Strategized plans to eliminate the bottlenecks on late delivery** with poor quality resulting in frequent escalations from internal stakeholders.
- **Initiated forecast model to foresee deliveries within the decided duration** based on efforts, enabled the team to overcome obstacles and improved agile development consistency.
- **Attained >80% improvement in software delivery efficiency** and <5% quality issues by establishing clear scope of discussion for all function owners with architects and other story owners to bring in clarity before implementation.
- **Secured <5% dip in attrition which was earlier >15% YoY** and >55% increase in component ownership from 30% by taking ownership on team management, ensured proper communication with team members established regular 1:1 discussion, passed clear feedback for actions and set clear goals for performance.
- **Led regular connect with counterparts in Germany** and shared progress of team's achievements, addressed the key concerns and used it as a forum for requesting their support.
- **Sourced and developed a Vehicle Motion Control (VMC) team** from scratch and grew into a 17-member function cluster in India in 2 years.
- **Received Bronze and Silver awards** for contribution in hiring people and agile transformation practices.

HONEYWELL, Madurai

2009 – 2017

A Fortune 100 company that invents and manufactures technologies to address tough challenges linked to global macro trends such as safety, security, and energy with an annual turnover of \$36.7B.

Project Lead (2012 – 2017)

Progressed to project lead role while heading a team of 15 engineers to drive the design and development of ASP.NET, C# based software commercial security offerings cloud (Azure) and on-premises. Governed the process of message implementation across the platform with collaborative support from the team with focus to enhance the existing inter-service communication model. Led the role of scrum master and product owner for the team while working closely with marketing organization to guide the team to meet Sprint objectives.

- **Led 5+ Honeywell Security Group NPI products** from concept, ideation, design, execution up to maintenance.
- **Devised plans to boost productivity and timely release**, affecting the progress due to frequent KT session requirements.
- **Restructured the team for reduced dependency** and improved multiple competencies of individuals, communicated with team to understand their concerns.
- **Identified trainable skills of team members, monitored progress** and promoted individual development, managed regular team meetings to resolve technical challenges.
- **Assigned team members at customer sites to handle customer issues**, arranged weekly meeting with partners to share progress.
- **Realized ~5% reduction in attrition rate which was initially >30%**, improved knowledge base through effective rotation of individuals and attained 100% milestone for 3 projects in duration of 2 years.
- **Received Customer Champion Award along with several prestigious awards** from the President of Honeywell Security Group.

Technical Lead (2009 – 2011)

Steered the role of product technical support engineer – supported customers across locations and led the design and development of Access Control products for EMEA market. Actively involved in field support and commissioning of the product which helped in connecting directly with global customers. Efficiently handled product issues and delivered solutions. Enhanced customer satisfaction level and provided feedback on improvement to development team. Shouldered the responsibility to drive operation for Technical Assistance Center (TAC) as the L3 team lead to deliver customer support.

- **Realized >80% increase in SLA adherence** and reduced escalation by establishing methodical approach of support through Siebel.
- **Grew the development team to 10 members** and rolled out regular feedback mechanism to help the team resolve issues.
- **Connected with L1 and L2 teams** on important topics to reduce customer escalation and improve the knowledge base.

Early Career

HONEYWELL, Madurai | Senior Software Engineer | 2007 – 2009

IGATE, Chennai | Senior Software Engineer | 2005 – 2007

KG DENIM LIMITED, Coimbatore | Software Engineer | 2004 – 2005

Education and Certification

Bachelor of Engineering, Computer Science & Engineering, Bharathidasan University, Tiruchirappalli, 2003

Certified Scrum Master (CSM), Scrum Alliance, 2017

Project Management Professional (PMP)®, Project Management Institute, Washington DC Chapter, Inc, 2016

Certified Green Belt Professional in Design for Six Sigma, Honeywell, 2007

Certified DRBFM (Design Review Based on Failure Mode), Bosch, 2020