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DOB: 14th July,1983

**Professional Profile**

* 15 years of IT experience
* **Currently working with LTI (L&T Infotech) India Pune, designated as Agile Project Manager**.
* **Salesforce Certified Administrator (Credential ID -21945587)**
* Certified Scrum Master from Scrum alliance(Certification ID:585215)
* Certified Kanban Professional (KMP1) from Lean Kanban University
* Certified SAFe 4 Agilist
* Have good knowledge of Devops(CI/CD) and engineering best practices
* Works with Product manager/BA to define project scope and objectives
* Facilitating Scrum ceremonies with scrum team and product owner
* Expertise in working in Sprint and Agile methodology.
* Assisting in defining and deploying new product development processes and facilitating the continuous improvement of existing processes.
* Coaching and mentoring Agile teams , Scrum Masters and Product Owner
* Enables the transition to Agile by empowering teams to develop an Agile mindset
* Coaching the team on modern software development practices such as TDD,BDD, pair programming , CI/CD, automation of the test class.
* Domain Knowledge– Payment domain , Ecommerce domain, Entertainment & Media
* Technical Experience 10Years in Microsoft Technology(C#,MVC,ASP.NET,WCF,WebAPI,SQL Server)

**Career Highlights**

* **Larson & Toubro Infotech, working since July 2019**
* Cognizant Technology Solution- April 2018 to July 2019,Worked as Agile Delivery Manager
* Fiserv, Pune – September 2013 – April 2018 (4.5 Year) , Worked as Scrum Master/Tech Lead
* Cybage Software, Pune– March 2008 – September 2013 (5.5 Year), Worked as a System Analyst
* BirlaSoft Limited , Noida, October 06 – March 2008 (17 months) – Worked as Software Engineer
* Eclipse Systems Pvt. Ltd.–April’2005 – October 2006(18 months) – Worked as Software Engineer
* Reliance Energy Ltd. New Delhi- June 2003 – April 2004 (10 months)

**Education**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Sr.No** | **Education** | **University/Board** | **College** | **Marks (%)** |
| 1 | **BE(CSE)** | Agra University | Krishna Institute of Engg& technology | 71 |
| 2 | **Intermediate(12th)** | U.P Board | Obra Inter college, Obra | 61 |
| 3 | **HighSchool(10th )** | U.P Board | Obra Inter college,Obra | 68 |

***Key Projects handled***

**Title: FOXIPEDIA- FOX Entertainment**

**Duration Setember,2019 – November,2020**

**Role: Offshore –Agile PM**

**Team Size : 15**

**Client : Fox Entertainment & Media**

**Techhnology : Salesforce- LWC, Mulesoft Integration**

**Details :** Develop and integrate enterprise master data management system. Provides

an accurate and common view of business master data for titles and

customers. Establish a metadata governance system to manage creation of

data and business for source information from business groups.

**Title : Asos.com – Online Fashion(E-commerce) Company(UK Based)**

**Duration : April 2018– July 2019**

**Role : Scrum Master/Project Manager– Managing the 2 scrum teams delivery**

**Team Size : 17**

**Client : Asos**

**Technology :** Azure Service Bus, .NET core, SpecFlow, Resharper, SonarCube

**Details :** Asos.com is a British online fashion and beauty retailer. Primarily aimed at young adults,Asos sells over 850 brands as well as its own range of clothing and accessories.

**Title : Axis–customer care/treasurer portal for Digital Payment Application**

**Support**

**Duration : June 2015 – April 2018**

**Role : Tech Lead/Scrum Master – Designing, Coding, Unit Testing, Architecting, DB design**

**Team Size : 10**

**Client : Fiserv Inc.**

**Technology :** MVC, AngularJS(1.3), C#,WCF, TFS2013, VSS, Remedy

**Details :** Axis is web portal for Fiserv customer care and Treasurers which provides the facility to search the customer’s payment and update the status of the payment. This application is also used to block/unblock the payment and billing account.

**Title : BillMatrix Payment Solution**

**Duration : September 2013 – June 2015**

**Role : Tech Lead – Designing, Coding , Unit Testing, Architecting, DB design**

**Team Size : 17**

**Client : Fiserv Inc.**

**Technology :** MVC,C#,WCF, Sonic ESB, Web Method, TFS2013, VSS, Remedy

**Details :** BillMatrix Payments from Fiserv is a suite of outsourced payment solutions

that enable billers to offer secure, convenient payment options to customers –

including Web, mobile, IVR and agent-assisted payments - while keeping costs

under control.

**Title : ITMS-Inventory Solution**

**Duration : January 2013- September,2013**

**Role : Team Lead Team Size:7**

**Project Done For : Symantec INC, USA**

**Technology** : C#, ASP.NET, Sql Server 2008

**Details** : Symantec has a IT Life cycle Management product which has different types

of solutions i.e. Inventory solution to gather the inventory of machines in an

organization. Inventory solution was the key product part which was the main

source of revenue of the product. It gathers hardware, software inventory of the

machines which is used for license management.

**Title : Solution Sustainability Engineers (SSE)**

**Duration : March 2010- till date**

**Role : Team Lead Team Size:7**

**Project Done For : Symantec INC, USA**

**Technology** : C#, ASP.NET, Sql Server 2005

**Details** : Symantec has an IT Life cycle Management product which has different types

of solutions i.e. Inventory solution to gather the inventory of machines in an

Organization, Asset management to track the record of the each and every asset

of the organization .

**Title : Asset Management solution(Symantec Product)**

**Duration**  :  **August 2009- December 2009**

**Role** : **Team Lead** **Team Size:** 8

**Project done for** : **Symantec INC, Australia**

**Technology** : C#, ASP.NET, Sql Server 2005

**Details :** Asset management is a solution for IT Life Cycle management developed by Symantec Company. Basically this solution is developed above a framework called SMP (Symantec Management Platform) which gives the platform to develop a solution (Inventory Management, Patch Management, Asset Management) for IT Life cycle management.

**Title :Automation testing of myspace.com social networking website**

**Duration**  **: April 2008- June 2009**

**Role :** **Team Lead**

**Team Size :** **18**

**Project done for** **:** **Fox Interactive Media, U.S**

**Technology** **: C#, Nunit, Watin, MbUnit**

**Details** **:**Automation testing of MySpace.com social networking web site using C#,Watin,MbUnit.

**Title : Stream Solution – PA3**

**Duration :** **October 2006- March 2008**

**Role** **:** **Team member**

**Team Size :** **40**

**Project done for** **: Stream solutions, Australia**

**Technology** **:** **C#, Sql Server 2005, IBM Web Sphere Portal, Web Services**

**Details** **:** Print Assist System Version 3 is a customized solution for managing the print job requirements for Stream Solutions, a Print Management Company servicing many of the Australia's major blue chip companies. Fundamental element of Stream's Print Management solution to the marketplace has been to introduce new technologies to integrate what to date has been a fragmented print procurement process from design through to delivery of printed and related products to customers.

**Title : Correspondence Manager**

**Duration** : **July 2006 – October 2006**

**Role** : **Team Member** **Team Size**: 6

**Project Done for** : **Infinite Systems Inc. (USA)**

**Technology** : **C#, Sql Server 2000**

**Details** :Correspondence Manager is an intelligent printing solution. It integrates with   
 customer data software and retrieve daily correspondence printing requirement to print them on right format. It does not require any manual intervention to select, sort or merge template. It is a GUI based application that provides user friendly screen to print correspondence. It provides several advance printing

Options that save alot of operation time and cost.

**Title : XTremeReporter**

**Duration : Oct’2005 – May 06**

**Role** **: Team Member** **Team Size:** 5

**Project Done for** **: Maidenform Inc USA**

**Technology** **: C#, ASP.Net, Oracle 9i**

**Details**  : The Report Development Engine will cater the needs of Enterprise

Users, who need to access Reports in shortest possible time. The Engine parses the reports created in XML and display the Report data in a meaningful format.The engine is being designed in a sophisticated way, so that the report developers can perform complex tasks, by just using some simple XML tags. The engine supports multiple queries and shared caching of output for multi-user environment. It also provides dynamic query optimization based on passed arguments.

**Title : ADEPT Energy Billing System**

**Duration : April’05 – Oct’05**

**Role** **: Team member** **Team Size**: 5

**Project Done for** **: Infinite Systems Inc. (USA),**

**Tools** **: ASP.NET, C#, Sql Server2000.**

**Details** :Infinite Software, Inc. (ISI) Gainesville, FL, is a dynamic, growing organization with expertise in energy related billing and customer service Resources. For the past five years ISI has supported the growth of Infinite Energy, an energy company with more than 60,000 customers. They have Outsourced the development of their product ADEPT Energy Billing System to

US.

**Place:**

**Date: (VIVEK TRIPATHI)**