



Shivam Pandey



Shivam Pandey | M: +91 9730082277 | shivam.bit1@gmail.com | Pune, Maharashtra |

Objective:

- Continuous personal development through new skills building & learning, to extend my professional IT experience into a more dynamic & challenging one.
- Experienced as DevOps Engineer with 2.0 years of experience in IT supporting in deployment on cloud platform, Good leadership capabilities of leading and managing global IT projects. Perfect fit for "Think globally and work locally culture".
- Extensive experience in performing problem determination and coordinating vendor, and other technical support to ensure complete resolution of problems.

Professional Experience: 5.10YEARS

Accenture India | Cloud Operation Engineering Analyst | Pune, India | May 2016 - Present | 3.10 Years
Pyramid IT Consulting Pvt. Ltd | Associate Software Engineer | Pune, India | April 2014 to May 2016 | 2.0 Years

Devops			
Docker, Terraform, kubernetes	Ansible, Python	Jenkins	Git lab

Monitoring Tools	Cloud watch, Nagios, Spectrum
Storage Tool	Hitachi (VSP, USP, G800), Oracle (Pillar, FS1), NetApp (7 Mode & Cluster mode), EMC (VMAX, VNX, VPLEX),
Cloud Services	AWS, Google cloud platform (GCP)
Management skill	Infrastructure management, change management, Vendor Management, incident management.

Projects Involved

Accenture - LGI (AWS / Storage & Backup / DevOps Engineer) – 2016 to till now

Cloud Operation Engineering Analyst | Pune, India | May 2016 - Present | 3.10 Years

- Experience operating applications on cloud platforms: **AWS, GCP**
- Experience in implementing CI/CD pipelines for applications through tools like **Jenkins, GitLab**
- Knowledge of monitoring tools like **cloud watch, Shareplex, Icinga** etc.
- Experience with version control tools such as **Git / GitHub**.
- Write, test and implement AWS Lambda code in PYTHON. For example: S3 conditional replications and data movements. Decoupling server with AWS SQS and replacing JQs.
- Worked on various AWS Services like VPC, EC2, ELB, RDS, S3, IAM, CDN, Auto Scaling, SES, SNS, Route53,
- Design, develop, implement and coordinate systems, policies and procedures



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- Monitor system resource utilization, trending, and capacity planning
- Plan, organize, control and evaluate IT and DevOps operations in deployment
- Experience with automation/configuration management tools: **Ansible**

Pyramid IT Consulting Pvt. Ltd | (Storage / Backup)

Associate Software Engineer | Pune, India | April 2014 to May 2016 | 2.0 Years

- Experience in administration of unified NetApp Storage subsystems both NAS
- Experience in Storage provisioning over NetApp storage sub system aggregate, volume and qtree level
- Knowledge in NetApp SAN / Hitachi Storage box
- Experience in LUNS creations and igroup creation
- Experienced in creation and managing CIFS and NFS shares
- Monitoring NetApp Storage Appliance using Operations manager
- Physical Storage Management: Assigning disk ownership, RAID-DP, Disk Scrubbing etc.
- Planning member of Infrastructure Up Gradation Team
- Preparing monthly work status report and updating technology specific documents
- Daily health check and proactive monitoring of all the SAN devices.(Storages, Switches, Tape libraries)
- Handling storage and Backup Inventory and Analysis and regular reporting
- Done zoning for our environment on CISCO as well as brocade
- Provided action plan to client to maintain the capacity and utilization of storage arrays
- Performed LDEV formatting, Raid group creation, pool creation in Hitachi storage arrays

Certifications and Trainings:

- **Certified in AWS Certified Solutions Architect: Associate**
- **Certified in AWS Certified SysOps Administrator – Associate**
- Certified in ITIL-Foundation
- Trained in Storage & Backup technology
- VNX solution specialist storage administration
- NetApp Certified Storage Associate (NCSA) NS0-145
- Information Storage and Management V3
- Received training and hands on experience on **DevOps (Git/Ansible/Jenkins/Docker)**

Awards and Achievements:

- Received the **FY20 Q1 ACE Award** in Accenture.
- Successful transition of HCCP (Health check program) & Applications environment to our project
- Received the **INNOVATOR** award for **Innovation** work.
- Prepare all the program documents (Run book) for Business requirement
- Met Board of Directors of Accenture for the addressing BU query

Personal Skills:

- Well-developed and effective communication



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- Team player & Good Inter-personal relationships
- Thrive in deadline-driven Environments and acquisitive in learning
- Committed to work and strive for perfection

Academic Background:

Course	Percentage	Year	Institute
MCA	76.1	2013	Birla Institute of Technology, Mesra, Ranchi

Personal Profile:

Date of Birth : July 1st, 1990
Gender : Male
Nationality : Indian
Marital Status : Married
Father Name : Dinesh Kumar Pandey
Present Address : Flat 103-Wing B, Block A, Sai Nisrag Park, phase 1, Pimple Saudgar-Pune
Languages Known : English and Hindi
Hobbies : Surfing Internet, Music and Sports

Declaration:

Hereby I declare all the details mentioned above are true to the best of my Knowledge.

Place: Pune

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