Avilasha Lahiri

*A budding professional with overall experience of **4+ years**; targeting assignments in **Salesforce Developer** with an organization of repute*

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Profile Summary

- **Pursuing certification in Salesforce Developer(PD1)** with diverse competence proved in the curriculum and various reputed competitive platforms to outshine
- Overall **experience of 2 years** as a Salesforce Developer
- Built custom application modules using **APEX classes and Triggers**
- Involved in **unit testing and Test Class** design for **Test Coverage** of APEX Classes and Triggers
- Worked on **Validation Rules, Workflow Rules , Approval Process and Security**
- Hands on experience in **Asynchronous APEX**(Batch Class, Scheduler Class) and **Process Builder**
- Resourceful at working with **institutional management team** to establish suitable processes to support administrative, development, and change management activities
- Insightful understanding about maintaining and customizing **Salesforce.com scopes** such as users, roles, profiles, groups, accounts, contacts, record types, sharing rules, custom objects, permission sets, pick lists and page layout customization to support vital business functions
- Familiar with **PeopleSoft Financial Modules** (Purchasing and Account Payables) in Banking and Manufacturing industries
- An ambitious, punctual & hardworking individual with capability to work in multi-cultural environments; possess exceptional communication, adaptability, quick learning & multi-tasking skills

Organizational Experience

Technology Analyst – Projects
Mar'18-Jul'20 with Infosys Limited, Pune
Role: Salesforce Admin
Client: Manufacturing Firm based in USA

Highlights:
- Participated in weekly SCRUM calls for updates and solution design as per the business requirements.
- Worked on Lightning Components.
- Involved in building required reports on Salesforce.
- Experience in data loading activity using Data Loader.

Programmer Analyst
Nov'15-Mar'18 with Cognizant Technology Solutions, Pune
Project: PS Finance Application Maintenance and Support
            (January 2016 to March 2018)
Client: Bank based in USA

Highlight:
- Supported PeopleSoft FSCM modules like General Ledger, Accounts Payables, Purchasing, E-Procurement on PeopleTools version 8.51

Technical Skills

- ERP package: PeopleSoft FSCM (Purchasing and Account Payables)
- People Tools: Tools v 8.5x
- Development Tools: Application Designer, People Code, Application Engine
- RDBMS: DB2, Oracle SQL
- Salesforce: Process Builder, VisualForce basics, Apex programming, Data Loader,Developer Console

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Knowledge Purview

Salesforce Admin/ Salesforce CRM / Salesforce.com (SFDC)
Business Analysis
Project Management
Production Support
Requirement Gathering
End-User Training
Manged Services
Change & Incident Management
Client/Stakeholder Management
Troubleshooting/Root Cause Analysis
Configuration & Migration

Education

B. Tech. from KIIT University with 7.83 CGPA in 2015

Certification
*Pursuing Salesforce Developer(PD1) Certification Course **online from CRS Info Solutions***

Personal Details
Date of Birth: 20/09/1992
Languages Known:
English, Hindi, Bengali
Present Address:
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