CAREER OBJECTIVE

Looking forward to work as **Sr. Salesforce Developer, Technical Lead, Manager** ina reputed organization where I can use my knowledge and skills to maximum extent. I am a individual contributor as well as has experience of handling team.

LINKEDIN PROFILE

https://www.linkedin.com/in/rahul-kumar-751ba51a0

CERIFICATION:-

* Scrum Master Certified (1678662)
* Platform Developer 1(401) Certified. (3037532)
* Platform Developer II Certified
* Salesforce Administrator(201) Certified. (17346838)
* Sales Cloud Certified

PROFESSIONAL SUMMARY

* Around 9.4 years of professional experience in IT Industry and 7+ years in Salesforce CRM as **Developer**/**Admin**.
* Started my Career with **Java** as a **Java Developer from 2014 to 2016**
* Currently working as **Senior Salesforce Developer/Lead.**
* Possess knowledge of CRM processes like **Sales, Service, Customer Service and Customer Support, Business processes** and recommended solutions to improve their processes using salesforce.com.
* Experience in SFDC development using **LWC, Aura Component Bundle(component, Controller, Helper, Style, Design ), Java Script, Apex classes and Triggers, Visual Force, SOQL, SOSL**.
* Proficiency in SFDC Administrative tasks like **creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.**
* Experience with data security using **OWD, Role, Public Group, Sharing Rule, Apex Sharing, Permission set**
* Experience in setup, configuring and customizing Salesforce **Communities**.
* Knowledge in **CPQ Project**.
* Experience in setup and configuration of Salesforce **Knowledge Articles**
* Experience in data migration with data loader and work bench
* Experience in Deployment using **Change Sets, Eclipse, Force.com Migration tool, DevOps**
* Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Designed and Developed **Batch Apex, Schedule Apex** for various functional needs in the application.
* Experience in Authentication and Authorization with Third party application/External System **via REST and SOAP.**

● Knowledge in Object Oriented Languages like C, Java.

* Working as a **Corporate Trainer** in IT Industry.

WORK EXPERIENCE

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| --- | --- | --- |
| Company | Role | Duration |
| Capgemini India  AccionLabs  Cognizant  Capgemini India  Syntel Pvt Ltd | Sr Consultant  Sr. Salesforce  Developer  Consultant  Associate Consultant  Developer | June 2021 to Present  April 2020 to May 2021  January 2018 – April 2020  June 2016 -- December 2017  March 2014 – June 2016 |

EDUCATION QUALIFICATION

* BEECE from NRI Institute of Information Science & Technology in 2013
* XII from central Public School, 2008.
* X from St. Joseph Secondary School, 2006.

SKILLS

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| --- | --- |
|  | Lightning Component Bundles, All Configuration, APEX Language, SOQL, SOSL, APEX Trigger, APEX Classes, Visual |
| **Sales force** | Force (Pages, Components & Controllers), APEX data loader, Process Builder, |
| **Technologies** | Workflow & Approvals, Dashboards, Reports. |
| **Force.com Tools** | Apex Data Loader and Force.com. |
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| **IDE Environments** | Apex Data Loader, Force.com., Workbench |
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**1.** PROJECT OVERVIEW (Capgemini- June 2021 to Current)

TateandLyle.com – Lightning Synopsis:

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| --- | --- |
| **Project** | TateandLyle.com |
| **Role** | Administrator and Developer, Tech Solution, Individual Contributor |
| **Duration** | June 2021 to Present. |

Tate & Lyle PLC is a British-headquartered, global supplier of food and beverage ingredients to industrial markets. The main requirement of client is to capture the Leads and maintain the product status in all over the world in sells cycle. Application uses Sales Cloud for Selling their Products in the Market for all regions. The implementation was in Force.com Lightning platform to handle the product creation. The application has multiple users and profiles based on their access level. The Application comprises multiple Lightning Components to handle Product creation & update using multiple raw materials. The system also uses an automation process (workflow, process builders) in multiple scenarios like while creating, updating products. The system triggers the email notification to users to inform system updates. System also keeps the history of data operation by Filed History Tracking functionality. The Application implementation was using Force.com like Lightning Components, Apex, Triggers, Batch Apex, Role Customization, Sharing Model, Workflows.

**Accountabilities: ·**

* Participated in Requirement Gathering & Supported Design Phase. Worked on Effort estimations ensuring timely delivery.
* Developed Multiple Lightning Web Components(LWC) in Projects in recent 2 years.
* Experienced with SOQL and SOSL in Apex for end to end Data Insert, Update, Delete in database.
* Developed AURA Components for different datatables, Lightning data Services with different features in Salesforce
* Migrated more than 300 Workflows and Process builder into Flows
* Created Multiple technical Documents from Business requirement Documents.
* Created multiple components and Apex classes.
* Created batch classes to handle bulk data & complex logic in asynchronous manner
* Configured Object, Field and Record Level Security using Profiles and Roles.
* Implemented Custom Labels and Custom Settings for referencing data sets across Apex Controllers.
* Created complex Triggers to generate the handle bulk data & generating Complex auto numbers.
* Worked on creating Validation rules and Workflows, process builders for different standard and custom objects to validate business data and logic respectively.
* Responsible for writing Unit Test Classes with code coverage of almost 90% for all the customizations across Force.com.
* Deployed data across multiple sandboxes using Data loader, Data loader io, import-export wizard.
* Used Field history tracking for reporting purpose of audit.
* Created wrapper classes to handle data of multiple objects.

2. PROJECT OVERVIEW (AccionLabs – April 2020 – May 2021)

UPS.com – Lightning Synopsis:

The Salesforce application has been implemented in Force.com platform to handle Product creation as requested by customer. The application has multiple users and profiles based on their access level. The Application comprises multiple Visualforce Pages & Component to handle Product creation & update using multiple raw materials. The system has different processes in multiple scenarios like while creating, updating products. The system generates the Design Output (DO)/Quotation in PDF format to send it to customers via email. System also keeps the history of data operation by Filed History Tracking functionality. The Project has been in Application Development Mode for a period of 8 months. Post Go Live, the project continues to be in Enhancement and Support Mode for a period of 10 months. The Application implementation was using Force.com like Apex, Triggers, Batch Apex, Role Customization, Sharing Model, Workflows.

**ROLES AND RESPONSIBILITIES**

* Handled end-to-end Development in Salesforce Lightning.
* Developed Multiple Lightning Web Component(LWC) in Projects.
* Experienced with SOQL and SOSL in Apex for end-to-end Data Insert, Update, Delete in database.
* Development using Visual flows, Visual force pages, Classes, Triggers, Workflows.
* Experience on Third party communication with RESTful API
* Written Triggers, Workflows, validation rules.
* For Implementation with Relationship Objects, Custom Apps, Layouts, Tabs
* Worked on Configuration and customization of Customer Community using Salesforce Tabs + Visualforce template
* Worked on Configuring and setup of Knowledge Articles
* Handled the deployment activities both in Production and Lower environments. Also Sandbox refreshes, Data Masking the production data in Sandbox’s
* Designed and Developed Batch Apex, Schedule Apex for various functional needs in the application.
* Smoke testing of Application.

3. PROJECT OVERVIEW (Cognizant- January 2018 – April 2020)

Discover – Lightning Synopsis:

**Discover** is a [credit card](https://en.wikipedia.org/wiki/Credit_card) brand issued primarily in the United States. It was introduced by [Sears](https://en.wikipedia.org/wiki/Sears) in 1985. When launched, Discover did not charge an annual fee and offered a higher-than-normal credit limit. A subsequent innovation was "Cashback Bonus" on purchases. The Salesforce application has been implemented in Force.com platform to handle Product creation as requested by customer. The application has multiple users and profiles based on their access level. The Application comprises multiple Visualforce Pages & Component to handle Product creation & update using multiple raw materials. The system has different processes in multiple scenarios like while creating, updating products. The Project has been in Application Development Mode for a period of 8 months. Post Go Live, the project continues to be in Enhancement and Support Mode for a period of 10 months. The Application implementation was using Force.com like Apex, Triggers, Batch Apex, Role Customization, Sharing Model, Workflows.

**ROLES AND RESPONSIBILITIES**

* Worked on Data Loader to insert, update Millions of records in Salesforce
* Developed AURA Components to enhance application Performance.
* Executed multiple SOQL and SOSL queries to fetch or send record in database.
* Written Triggers on multiple scenarios, Workflows, validation rules.
* For Implementation with Relationship Objects, Custom Apps, Layouts, Tabs
* Worked on Configuration and customization of Customer Community using Salesforce Tabs + Visualforce template
* Worked on Configuring and setup of Knowledge Articles
* Experience on Visual flows, Visual force pages, Classes, Triggers, Workflows.
* Handled the deployment activities both in Production and Lower environments. Also Sandbox refreshes, Data Masking the production data in Sandbox’s
* Designed and Developed Batch Apex, Schedule Apex for various functional needs in the application.

Smoke testing of Application

4. PROJECT OVERVIEW (Capgemini – June 2016 – November 2017)

Barclays UK comprises the British retail banking operations, consumer credit card business, wealth management business, and corporate banking for small, medium and large-sized businesses in the UK.[10] Barclays International consists of Barclays Corporate and Investment Bank (formerly known as Barclays Capital) and the Consumer, Cards & Payments business. The investment banking business provides advisory, financing and risk management services to large companies, institutions and government clients. It is a primary dealer in Gilts, U.S. Treasury securities and various European Government bonds.

**ROLES AND RESPONSIBILITIES**

* Worked on Configuring and setup of Knowledge Articles
* Worked on Admin/Configuration Like Objects, Fields, Validation rule, Workflow, Process builder.
* Worked on basic development on Triggers, Visualforce Page, Batch classes etc.
* Completed deployment vis Changeset process(Inbound and Outbound) and GitHub.
* Use Custom settings and Metadata for SOQL or SOSL for retrieving queries.

5. PROJECT OVERVIEW (Syntel Ltd – March 2014 – June 2016)

American Express is best known for its Green, Gold, and Platinum charge cards. The Gold Card was converted to a credit card for U.K. residents in 2018, but remains a charge card in the U.S. In 1958, American Express issued its first charge card, which required payment at the end of every month. In 1966, the company issued its first gold card, in an effort to cater to the upper echelon of business travel. Its platinum card debuted in 1984. In 1999, American Express introduced the Centurion Card, often referred to as the "black card," which caters to an even more affluent customer segment. The card was initially available only to select users of the Platinum card. The annual fee for the card in the United States is $5,000 (up from $1,000 at introduction) with an additional one-time initiation fee of $10,000. American Express created the card line amid rumors and urban legends in the 1980s that it produced an ultra-exclusive black card for elite users who could purchase anything with it.

* Worked as Trainee and Software developer on Java.
* Worked on the Oops Concept like Class, Abstraction, Polymorphism, Inheritance.
* Was Involved with Client interaction for requirement gathering with team

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**Rahul Kumar**