**Anusha Kallem**

**QA/Selenium Tester | anusha.qa10@gmail.com | +1 (612) 888-3691**

**Professional Summary**

* **Over 7** years of working experience as Software Quality Assurance Engineer for web-based applications in Manual and Automation testing and development.
* Experience in Software Development Life Cycle and Test Development Life Cycle, Test strategies, methodologies and processes.
* Extensively worked in **all phases of testing** includes functional, smoke, Integration, System, Regression and User Acceptance Testing (UAT).
* Experience in manual testing includes Requirements Analysis, Writing Test Plans, Test Cases and Traceability Matrix.
* Experience in Automation using **Selenium Web-Driver** to automate web applications testing.
* Experience in Core **Java**, C programming languages, **Junit** &**TestNG** frameworks and Eclipse IDE.
* Have knowledge on Data-Driven Framework, Xml for test suite configuration and Excel for data management.
* Experience in preparing test reports from **Quality Center** and prepared daily test status reports to communicate the test status with the team.
* Experience with debugging using Firefox, Chrome and IE Developer Tools.
* Experience in web service based Restful services testing with JSON.
* Experience with database like My SQL, SQL server and writing SQL statements.
* Experience in UNIX Shell Scripting and verify the system error/data logs in UNIX Environment.
* Working Knowledge on **JIRA** for requirement/change/defect tracking tool.
* Experience with source code management tools like **Git**, SVN for the application code.
* Worked in Agile and waterfall model environments.
* Well versed with user stories, scrum/sprint iterations and BRD/FRD documents.
* Excellent communication, interpersonal, Analytical, Technical skills with clear understanding of business rules and ability to work individually as well as part of a project team.
* Good knowledge on administrative tasks like creating profiles, roles, users, page layouts, permission sets, email services, approvals, activities, sharing model and user account maintenance in salesforce.com.
* Experience in creating test cases and change sets in salesforce.
* Experience in supporting production and updating clients after post production validation.
* Experienced in insurance and Ecommerce domains.

**Skills**

* **Java Technologies**: Core Java
* **Databases:** SQL server, MySQL
* **GUI:** HTML5, CSS3
* **Script Lang:** Java Script, JSON
* **Frameworks:** Selenium
* **Languages:** Java, C, C++**,** SQL, Cucumber
* **Browsers:** Firefox, Chrome, IE
* **Operating Systems:** UNIX, Linux (Fedora, Ubuntu), Windows 7/8/10/XP, Mac
* **HTML&XML Tech:** HTML5, XML
* **Methodology:** Waterfall, Agile
* **Version Mgmt:** Subversion**,** Git
* **Development Tools:** Eclipse, Putty, Salesforce
* **Others:** Maven, Junit, TestNG, DevOps Azure, JIRA, Jenkins, Bugzilla, Excel, Rest , Soap, DevOps.

**Certifications**

* Salesforce Certified Platform Developer I
* Salesforce Certified Administrator

 

**Experience**

**Overstock.com, Salt Lake City, Utah Nov’2018 – Till Date**

**QA/ Selenium Tester**

**Description:**

Overstock.com is an online retail store company specializing in retailing brand name apparel, accessories, cosmetics, footwear, electronics and housewares throughout the United States. Used automation testing for the product catalog pages and various web pages.

**Responsibilities**:

* Developed test cases for various scenarios based upon requirements, designs and specifications
* Attended daily Scrum Meetings with the Team Lead and Developers and executed daily tasks based on the Agile Methodology
* Developed and executed Test Suites and Test Scripts based on the requirement documents and using Test Manager
* Executed test cases manually and verified actual results against expected results
* Detected, Reported and Tracked bugs using Test manager
* Performed Sanity, Functional, Regression, System, Integration, and Backend testing
* Participated in requirements reviews, design reviews, test plan and test case review
* Worked with Jira for version control, source-control, bug reporting and project documents
* Updated regression test cases in Selenium WebDriver using Java programming language
* Modified test plans in accordance with changing requirements
* Automated UI test cases using Selenium WebDriver, Java and different frameworks like Behavior Driven Development (BDD), TDD, and DDD
* Used Cucumber for writing gherkin language scenarios
* Created and executed SQL statements to verify the data in the backend
* Utilized Test Manager for managing software testing process including planning tests, executing tests, defect tracking and reporting
* Tested web services and API, REST API using Postman
* Developed and executed SQL joins to validate the results in Web Services and Front end with Database
* Created a Traceability Matrix to ensure the test coverage
* Responsible for weekly status updates showing the progress of the testing effort and open issues to be resolved

**Environment**: Java, Selenium WebDriver, Postman, Jira, Maven, Cucumber, SQL, MS Excel, Agile, REST API, SOAP API, CSS, HTML

**USAA, San Antonio, Texas Oct’2017 - Oct’2018**

**QA Tester/Developer**

**Description:**

USAA is one among the leading providers of insurance, investing and banking solutions to members of the U.S. military and veterans. This project is for Auto insurance where salesforce is used for developing various applications that makes member representative’s work becomes more efficient.

**Responsibilities**:

* Analyzed business requirements, functional specifications for writing test cases.
* Created high level test plans.
* Performed Manual Testing, Integration Testing, Boundary Testing, Positive / Negative Testing, Functional Testing and Regression Testing.
* Created test cases and test scripts to meet business / functional requirements.
* Developed and maintained Test cases, Test Scripts and executed as part of regression testing.
* Worked with Jira defect / change tracking system.
* Developed test classes in salesforce to ensure a minimum of 85% code coverage.
* Documented test cases and performed peer reviews on the team mate’s work.
* Prepared test data and performed manual testing on sandbox instance and created change sets.
* Interacted with development team to discuss and gather data to cover all possible testing scenarios.
* Created and enhanced page layouts, fields, business rules (validations and workflow) to support business requirements.
* Worked with Salesforce lightning components to accommodate the user requirements.
* Performed analysis, administration, testing, troubleshooting, and validations.
* Performed enhancements on apex classes, apex triggers and visual force pages.
* Deployed applications and their components between different salesforce orgs using change sets.
* Experience in validating the application after deploying to production instance.
* Communicated with the clients on every change release after the production move validations.
* Created and deployed several reports for different user profiles based on the need in organization.
* Customized dashboards to the track usage for productivity and performance of business centers and their sales teams.
* Developed various apex classes, apex triggers and controller classes for various functional needs in the application.
* Developed custom pages using visualforce pages.
* Participated in daily status meetings, business requirement meetings, test status meetings.

### Environment: Salesforce.com, Java, JUnit, Eclipse IDE, HTML, Javascript, CSS, SQL, SQL Server, Data loader, Change sets, Jira, Selenium web driver.

**MedhaServo Drives, India Aug’2013 – Nov’2016**

**QA Manual Tester/ Associate Developer**

**Description:**

Employee Master (EM) is a part of compliance that provides user interface to search employees based on his name, Id and other employee attributes. Display details of selected employee like name, ID, cost center, registration code etc. Provides ability to update attributes of the employees for authorized logged in users. Provides ability to generate reports and export as excel files.

**Responsibilities**:

* Experienced in manual testing with the focus on Functional Testing, Stress Testing, and Black box testing, Regression Testing, Smoke Testing, Load Testing, System Testing and Unit Testing.
* Assisted in creating high-level test plan for salesforce applications.
* Involved in the requirement gathering sessions and analyzed the requirements for preparing the test data.
* Identifying, analyzing and documenting all the bugs observed during testing and created tickets in the Jira.
* Performed manual testing on various applications.
* Used waterfall model to complete the SDLC.
* Worked with Bugzilla for defect / change tracking system.
* Worked on Salesforce application development and enhancements.
* Created custom objects and defined lookup, master-detail relationships on the objects.
* Configured Identity confirmation, login restrictions, user interface settings and profile settings.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Created and deployed several reports for different user profiles based on the need in organization.
* Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.
* Developed various apex classes, apex triggers and controller classes for various functional needs in the application.
* Used sandbox mode for testing and created the change sets to migrate the components to the production instance.
* Created test scenarios on sandbox environment for more complex business logic and tested the functionality of the application.
* Created test cases to meet business and functional requirements for specific salesforce applications.
* Good knowledge on administrative tasks like creating profiles, roles, users, page layouts, permission sets, email services, approvals, activities, sharing model and user account maintenance.
* Built the deployment planning document and supported the production migration.
* Participated in status meetings, business requirement and testing sign off meetings.

### Environment: Manual Testing and Bugzilla, Salesforce.com, apex classes and visualforce pages, HTML, Javascript, SQL, My SQL.

**Education**

* **JNTUH, Hyderabad, India May’2013**

Bachelor of Technology in Computer Science & Engineering (80.7%)