Himanshu Sahagal

Senior Business Analyst | Product Owner | Project Manager

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SUMMARY

Experienced Business Analyst with **9+ years** **of experience** with a track record of managing Software, Website and Mobile app projects. I have rich knowledge in Waterfall & Scrum methodologies, In-depth understanding of Business Requirement Gathering, Requirement Analysis, Requirement Documents, Functional Documents, Solution Design, Wireframe, Flow charts, Test Case and Project Coordination.

- Experience of managing software development.
- Experience of working on multiple projects at a time with offshore teams on other locations.
- Supporting project team and client to guide, communicate and fill gaps of understanding.
- Worked on E-government Projects for the Indian Government.
- Worked on Waterfall & Scrum.

SKILLS

- Requirements Gathering, Requirements Analysis, Business Analysis, Requirements Drafting.
- Functional Document, Business Requirement Document (BRD), Scope of Work (SOW), Change Requirement (CR),, Project Timesheet and User Manuals.
- Presales support, Request for Proposal (RFP), Technical Bid, Estimation Sheet
- Wireframes, Presentations and Flow Diagrams.
- Project Planning, Project Kickoff, Project Communications, Detail Oriented, Project Coordination, Team and Client Meetings, Follow-ups, UAT.
- E-governance: Tender Pre-bid queries, Pre-bid Meetings, Bid Submission.
- Tools: Microsoft Office, Google Docs, Google Sheets & Slides, Balsamiq, Jira, Slack, Draw.io, InVision, Basecamp, Trello, and Confluence.

WORK EXPERIENCE

Ranosys Technologies Pvt Ltd, Jaipur (Currently working)   **Senior Business Analyst |** June 2020 - Present

- Requirements Gathering, Analyze business problems, Functional Document, Wireframe
- Participate with managers and represent the business on project teams.
- Take ownership of projects from beginning to end.
- Closely working with Project Manager for management activity and Scrum Meets
- Work on Salesforce (SFCC & CSC) projects
- Responsible for all BA & project coordinator activity.

NineHertz India Pvt. Ltd., Jaipur   **Business Analyst |** Aug 2018 - June 2020

- Defining Solutions and Scope
- Handling UAE, USA, UK, Singapore, Hong Kong, Saudi Arabia, Philippines and Indian clients.
- Responsible for Project start to Delivery include project planning, monthly milestone delivery target, Scope & Change Request tracking.

Precise Automation and Robotics, Jaipur   **Business Analyst |** Jan 2018 - Aug 2018

- Handling E-governance & Private Projects
- Proposal Writing, Tender submission, Pre-bid queries, Pre-bid Meetings, Cost estimation
- RFP/EOI discussion and Preparation
- Meetings, Presentations, Relation Building, Follow ups
- Preparation of Features list and workflow for complex system
- Single Point of Contact as a Project Coordinator and all other BA Activities

VertexPlus Technologies Pvt. Ltd, Jaipur   **Business Analyst |** May 2015 - Dec 2017

- Attend Pre Sales client meetings with Sales Team and Project Manager for initial project overview and understanding.
- Simplifying Client Requirements, Requirement Analysis, Solution Architect, understanding the business flow.
- Attend Post Sales meetings with Project Manager for in-depth requirement gathering.
- Draft standard documents Project Planning, Project Scheduling, Project Efforts Estimations, Project Communications and Execution.
- Preparing Wireframes, Presentations, and Business Modeling Process.

Karni IT Services Pvt Ltd, Jaipur   **Business Analyst |** April 2014 - May 2015

- Requirement gathering, analyzing them and converting to business processes.
- Draft standard documents as BRD, RFP, SOW and User Manuals.
- Develop project flows and specifications with suitable solutions and prototypes.
- Involve in UAT Execution and Project Delivery.

CERTIFICATIONS

- Salesforce Certified Business Analyst
- Salesforce Certified Administrator
- Certified Industrial training in 'Core Java and J2EE' from Keen InfoTech Pvt. Ltd, Udaipur.
- Fundamentals of Business Analysis course from Udemy.

EDUCATION

- Bachelor of Technology in Information Technology (2009-2013) from Rajasthan Technical University, Kota (Raj)
- Bachelor of Science in Computer Science (2019-2021) from Mansarovar Global University, Sehore (MP)

PERSONAL DETAIL

Date of Birth	10 Aug 1991
Gender	Male
Languages Known	English, Hindi, and Punjabi
Location	Jaipur, Rajasthan, India

Himanshu Sahagal