**ANUJ GARG**

Salesforce Developer

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**Overview:** Overall 7.9 years of IT experience with 5.11 years in Salesforce who can communicate with client directly, understand the requirements, create design documents, define structure and objects in same and then customizing objects and creating page through Visual Force or Apex to as per client requirements. Also have good hands over integration of third party tools with Salesforce

**SUMMARY**

* Experience in Administration, Configuration, Implementation, Lightning, and support experience with Salesforce platform.
* Experience in Salesforce Customization, Security Access, Workflow, Approvals, Data Validation, data utilities, sales, Customer Service, and Support Administration.
* Expertise in SFDC Development using Lightning Application, Lightning Web Component, Lightning Component Visual Force Pages, Classes, Controllers, Triggers, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows.
* Worked on Lightning Process builder flows, Chatter and quick Action.
* Good Experience on Salesforce Lightning. Experience in third party integration with ERP (Sales cloud, Service Cloud).
* Hands on experience in writing queries using SOQL and SOSL in Apex Classes and Triggers.
* Creating Custom Apps, Custom fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
* Extensive experience with various Salesforce deployment methodologies including Change sets, Force.com Plug-in environment.
* Expertise in maintaining the functional areas of Data Management, Campaigns, Leads, Accounts, Contacts, Opportunities, Quotes, Dashboards and Reports.
* Strong Knowledge in AppExchange Applications for integrating with third party applications.
* Knowledge Community Cloud

**SALESFORCE TOOLS:**

Force.com Eclipse IDE Plug-in, Force.com Explorer, Change Sets, Force.com Import Wizard, Force.com Excel Connector, Force.com Platform (Sandbox and Production)

**CERTIFICATIONS:**

|  |  |  |
| --- | --- | --- |
| Certification Name |  | Date |
|  |  |  |
| Salesforce Administrator | | 28/09/2017 |
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| Salesforce Certified Sales Cloud Consultant | | 24/01/2018 |
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| Salesforce Certified Service Cloud Consultant | | 13/06/2018 |
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| Salesforce Certified Platform Developer I | | 23/01/2019 |
|  |  |  |
| Salesforce Certified Platform App Builder | | 03/01/2020 |
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**Professional Experience:**

**Employer : R SYSTEMS INTERNATIONAL**

**Project : IMBLAZE**

**Client : BIG PICTURE LEARNING**

**Project Description**

Set up BPL as a Salesforce ISV partner. Migrating from Visualforce to lightning transformation. Integrating with native mobile apps, Managed package, creation Security review, submission and coordination with Salesforce for security review. Upon approval, Publish ImBlaze managed package on Salesforce AppExchange, Automated release management for future releases of the app on AppExchange Release and deployments to ImBlaze production environment.

Imblaze provides available Internships and Projects to the students and aspiring candidates within their region/school/universities. Where in student can log into their account provided by schools or by taking subscriptions and can search for the internships/projects based upon their requirement and send request for approval/acceptance to coordinator of the same. This application consists of 3 modules a) student b) educator/mentor c) coordinator. ImBlaze is a powerful platform that enables schools to curate a set of internships for students to request to pursue.  Schools can monitor the search process, track internship attendance, ensure compliance, and ensure student success. Students can easily search for internships and log attendance on any iOS or Android device.

**Responsibilities:**

* Involved in Client calls regarding Business Requirements and suggested solutions with the possibilities.
* Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs, Components and Custom links.
* Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders.
* Worked on creating Lightning Pages inside Lightning Community Builder.
* Worked on JIRA for the requirements gathering and moving the requirements to various levels once they are being done.
* Implemented new buttons and actions for Lightning components. Involved in creating and debugging lightning components, building with Lightning App Builder and Visualforce with the new Lightning Design System.
* Developed re-usable UI components with the Salesforce Lightning Component Framework.
* Created lightning actions, lightning apps and more than 15 components using LWC framework
* Used LWC framework and Sales force lightning Design System (SLDS).
* Worked with admin team to create profiles and implemented Object and field level security to hide critical information on the profile users.
* Performed data migration on demand and data loading using Data Loader, Import Wizard
* Performed Data Validation and usage of data utilities including Data Loader and Mass Delete.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* **Environment**: SalesForce.com CRM Application Platform, Apex Language, Visual Force, Lightning components, HTML, CSS, JavaScript, Workflows, Email Alerts, Messaging, Dashboards, Reports, Sandbox, Production environment

**Project Name: Guidewire Software**

Tools Used :Salesforce Sales CLoud,Service Cloud ,Community Cloud,Lightning,Api,LWC,CPQ

Team Members : 10

Project brief : Empower agents and service representatives with easy access to holistic view of the policyholders with policy, claims, and billing insights that they need to delight policyholders with personalized service. Guidewire for Salesforce provides best-practice out of the box integration between Salesforce Clouds and Guidewire InsuranceSuite to enable our joint customers to take advantage of the best capabilities from both platforms.

Guidewire also Baseily three module

1) PolicyCenter=>Deliver the insurance products your policyholders want, when and where they want them. PolicyCenter helps you launch innovative new products in weeks, rapidly meet changing customer needs, and quickly scale your success—all with one core system.

2) BillingCenter:Boost collections and loyalty at the same time. Billing is a guaranteed, regular touchpoint with your policyholders, so make sure you’re using it to foster lasting relationships. Offer a simpler, more convenient customer experience with a balance of prebuilt models and flexible architecture that support all the ways your policyholders pay—today, tomorrow, and into the future.

3) ClaimCenter:Resolve claims faster, exceed customer expectations, and ignite innovation with the P&C industry’s most trusted claims management system. ClaimCenter enables you to automate and optimize workflows, deliver faster claims settlements, and provide the frictionless and transparent claims experience your customers desire.

**Project Name: SalesIntel App**

Tools Used : Salesforce ,Lightning ,Api,Sales Cloud

Team Members : 3

Project Brief: SalesIntel is the top provider of accurate and affordable sales and marketing contact data. With over 2 Million contacts and 1.7 Million + direct dial contacts, SalesIntel is your resource for contact data. SalesIntel's new method is to have every direct dial number and email tested and re-verified every 90 days

**Project Name: Quick Book Integration for JSJD Media**

Tools Used : Salesforce,Intergation

Team Members : 5

Project Brief: E-commerce management for banner and media printing. User can choose location (where banner to be placed) and banner size. Banner design will automatically assigned to designer and changes of this work added to opportunity.

Responsibilities & Contribution:

• Designing of modules, Data Modelling, Coding of Logics using Apex classes, Test Classes generation and using in test cases & Change Set for deployment to production

• Custom object creation for Lead Capturing

• Implementation of Trigger, Workflow, Approval Process & Process builder

• Integration of Quick Book for mapping fields in Salesforce and storage of results.

**Project Name: Sales Case Assignment**

Tools Used : Salesforce

Team Members : 2

Project Brief: This project is related to sales cloud. In this project cases will be assigned to dynamically using Round Robin Approach. In this Cases will be assigned to active user when Email -to-Case is used. In this one more thing is return process of product. In Return process after filling the information, information will send to managers for Approval process and after that form will send to other team. In this live agent is also implement for chatting from external user.

Responsibilities & Contribution:

• Designing of modules, Data Modelling, Coding of Logics using Apex classes, Test Classes generation and using in test cases & Change Set for deployment to production

• Custom object creation for Case Assignment & Return Processes

• Email-to-Case routing configuration

• Implementation of Trigger, Workflow, Approval Process & Process builder

• Live Agent integration for chat module

**Project Name: Business Application**

Tools Used : Salesforce

Team Members : 2

Project Brief: Client had a separate system for generating quotes and wanted to have modifications in the existing Salesforce system. Client provides hosting and security services to their customers and wanted to keepall information at one place i.e. Salesforce.

* Choose Product
* Generate Quotes
* Product import through Data Loader
* Updating Contracts
* Generating Reports

**Project Name: Payment System and Scheduler**

Tools Used : Salesforce

Team Members : 2

Project Brief: Client requirement was to implement a Payment System in the Salesforce system and also implement a

scheduler to remind their customer/users to renew subscription.

• Payment System

• Scheduler

• Integration with Stripe

**Project Name: Management Tool**

Tools Used : Salesforce

Team Members : 2

Project Brief: Client wanted us to implement the core functionality Project Management Tool in the Salesforce System. In Salesforce system, whenever a lead comes in and gets converted, it is considered as a Project. Created project is then gets broken into tasks and assigned to specific team member who holds required expertise. Once a task gets assigned to team member all client related details, task details shared with member.

Responsibilities & Contribution:

• Tasks

• Clients

• Task Status Management

**Project Name: Duplicate Account, Lead, Contact merging using Trigger**

Tools Used : Salesforce

Team Members : 2

Project Brief: In this project, we have merger all Duplicate Account, lead and contact. We use Scheduler to merge old entries and stop inserting new duplicate entries using Trigger. During merging we also merge related list, related Account's contacts, Opportunities

**Project Name: Third Party Integrations(5-6 month Dotsquare)**

Tools Used : Salesforce

Project Brief: Integration with Conga Composer, Campaign Monitor, MailChimp, Docu Sign, Conga Sign, PBX and

many more.

**PRODUCT:**

• File sharing

• Route optimization

• Quick book integration

**WORK EXPERIENCE:**

* Nov-2022 to March-2023 | R SYSTEMS INTERNATIONAL LTD Noida
* Oct 2021- Oct 2022| Jade Global Software Pvt. Ltd.Senior Salesforce Developer
* Dec 2020-Sep 2021 | Elpis IT Solution Pvt Ltd.
* Jun 2019- Dec 2020 | Astegic Infosoft Pvt Limited Sr. Software engineer
* 2016 – Feb 2019 | Dotsquares Technology, Jaipur
* 2015-2016 | ISkylar Technologies Pvt Ltd..Net with C#, MVC 4.0
* 2014-2015 | IBirds Services Pvt Ltd

**EDUCATION:**

Bachelor of Technology (Computer Science) with 69% from Rajasthan Technical University

**Personal Profile**

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| --- | --- | --- |
| Name | : | Anuj Garg |
| Date of Birth | : | 24.08.1989 |
| Marital Status | : | Married |
| Nationality | : | Indian |

I hereby declare that all the information given above is true at my best knowledge

**(Anuj Garg)**