VMS Suneel

Salesforce Developer

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Highly skilled and results-oriented IT professional with over 8 years of experience in the field. Possessing **3+** years of dedicated expertise as a Salesforce CRM Developer. Proven track record in designing and implementing customized Salesforce solutions to meet business requirements. Proficient in Apex, Visualforce, and Lightning Components, with strong knowledge of Salesforce architecture and data modeling. Experienced in Salesforce integration and data migration. Committed to delivering high-quality code, optimizing performance, and ensuring data security. Strong problem-solving and communication skills, with a keen ability to collaborate effectively with cross-functional teams.

Technical Profile

Salesforce Developer with expertise in designing and developing customized Salesforce solutions. Proficient in Apex, Visualforce, and Lightning components for building scalable and efficient applications. Strong understanding of Salesforce architecture and data modeling. Experienced in integrating Salesforce with external systems and managing data migrations. Skilled in creating automation workflows, triggers, and validation rules to optimize business processes. Dedicated to delivering high-quality code and ensuring optimal performance and security in Salesforce implementations.

Work History

2020-05 - Current

Salesforce Developer

RaagviTech, Hyderabad

- Exposure to all phases of SDLC, which includes Design, Requirement Analysis, Coding, and Implementation.
- Worked Platforms: Sales Cloud, Service Cloud,E-commerce, & Community Cloud.
- Experience in Salesforce admin configuration.
- Experience in tasks like creating Users, Roles, Profiles, Relationship, Page Layouts, Record types, Email Services, Workflows, Process Builder, Validation rules, Reports, Dashboards.
- Experience in SOQL and SOSL query language with respect to governor limits.
- Good Experience in App development Salesforce Classic and Salesforce

Lightning Web Components.

- Good Experience in Apex Development including apex class, trigger, batch, flows and etc.
- Experience in exposing and consuming REST based API integration.
- Experience in Deployment process through Change sets and VSCode.
- Experience in Data migration/Data loading concepts.
- Experience in developing Dashboards through Salesforce Analytics

2019-04 - 2020-05   ## QA Engineer

RaagviTech, Bangalore

- Analyzed the user requirements, functional specifications and Use Case documents and created the Test Plans, Test cases for Functional testing
- Used Quality Center as Test Repository for Requirements, Test plans
- Followed AGILE methodologies for QA cycles
- Reviewed manual testing of functional modules of the application using Test Link
- Performed Web Testing, Involved in requirement gathering and analyzing the requirements.
- Tracking the activities related to Customer Interactions.
  Performed Cross Browsers testing.
- Executing Smoke, Sanity automation suites.
  Performing testing on the application based on the requirement.
  Validating that user expectations are achieved during the testing process.
- Performed Compatibility testing on mobile and Desktop.
  Good knowledge of performing tests for the Lightning UI of Salesforce
- Used SOAP UI for functional testing of web services over HTTP
  Involved in GUI, Business Testing, Functionality Testing, Manual testing, White Box testing, Black box Testing, System testing, including Integration, Performance, Stress, Load and Regression Testing of Web and Client/Server based applications and UAT
- Published Daily, Weekly and Cumulative report for the respective projects.
- Involved in Complete Software Development Life cycle Experience (SDLC) from Business Analysis, Testing, Deployment and Documentation.

2018-03 - 2019-04   ## QA Associate

Trekbin Technologies, Bangalore

- Fixed identified issues to increase productivity and boost workflows.
- Educated employees on specific QA standards and confirmed maintenance of standards.
- Provided regular updates to team leadership on quality metrics by communicating consistency problems or production deficiencies.
- Monitored product standards and quality-control programs.
- Participated design & code review meetings and involved customer training sessions
- Maintained QA process and test methodologies to deliver better quality in shorter

cycle

- Participated Bug review, QA and Project status meetings with cross-functional teams
- Responsible to achieve milestones in the project in respect to QA team under high pressure with tight schedules & Submit project statuses & bug reports to the QA Manager
- ENVIRONMENT: IE, Agile, QC, HTML. Etc.

| 2014-08 - 2018-03 | **Assitant IT Manager** |

Trekbin Technolgies, Bangalore

- Participated in team projects, demonstrating an ability to work collaboratively and effectively.
- Identified issues, analyzed information and provided solutions to problems.
- Worked well in a team setting, providing support and guidance.
- Developed strong communication and organizational skills through working on group projects.
- Assisted with updating technical support best practices for use by team.
- Configured hardware and granted system permissions to new employees.
- Configured and tested new software and hardware.
- Removed malware, ransomware, and other threats from laptops and desktop systems.

Education

| 2009-06 - 2013-10 | **Bachelor of Science: Electrical, Electronics And Communications Engineering** |

Malineni Lakshmaiah Engineering College - Singarayakonda

Skills

Skill	Rating
Salesforce Development	●●●●●
Visualforce	●●●●●
Apex	●●●●●
Data Modeling	●●●●●
Salesforce Integration	●●●●●
Triggers and Validation Rules	●●●●●
Technical Analysis	●●●●●
Testing and maintenance	●●●●●

WORK EXPERIENCE:

- ❖ Worked as **Software Engineer** in RaagviTech (Vishwa Raaga Ventures) - Hyderabad, India (Oct 2020 – Present)

KEY PROJECTS UNDERTAKEN:

CLIENT	: Mutual Innovations
TECHNOLOGY	: Salesforce
CURRENT EMPLOYER	: RaagviTech

#	PROJECT	PERIOD	ROLE	PROJECT PHASE(S)
1	Mutual Innovations	1 year 3 months	Developer	Agile

PROJECT DESCRIPTION

To customize and automate FSC operations for insurance domain
Developed a tool to generate a policy.

ROLES & RESPONSIBILITIES

- Involved in Requirement gathering, analysis and designed as per Requirement.
- Built an LWC component accept the input from user and retrieve insurance details from external service and store data in Salesforce.
- Integrated Salesforce with an external service to extract data from file .
- Developed a rating calculation from peril factor obtained from external source and generate premium for user.
- Developed the premium calculation for additional endorsements added by the user.
- Built a component to display Quote and Account details of user before accepting the quote.
- Used change sets to deploy the code for testing.

CLIENT	: Blackthorn
TECHNOLOGY	: Salesforce
CURRENT EMPLOYER	: RaagviTech

#	PROJECT	PERIOD	ROLE
2	Blackthorn	21 months - Current	Customer Support Engineer

PROJECT DESCRIPTION

+Blackthorn has 4 products named as Events, Payments, Compliance & Messaging.

ROLES & RESPOSIBILITIES:

- Resolves customers issues related to applications, this involves checking the permissions or licenses
- Having calls with customers to go through any custom built related to application such as flow, Process Builders
- Built flow for internal team to alert them about pending cases
- Logging a Jira ticket if found a bug and also looking into the codebase to find a probable cause of an issue to help engineering team
- Well understanding of OWD permissions and community access.

CLIENT	: Questrade
TECHNOLOGY	: Salesforce

#	PROJECT	PERIOD	ROLE
2	Questrade	6 Months - Current	Developer

PROJECT DESCRIPTION

Questrade is an online brokerage firm and wealth management.