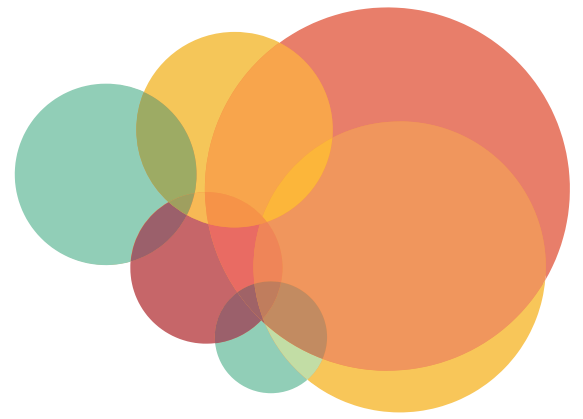


MURALI PANDIKUNTLA

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PROFILE

- Over 4+ years of experience in Salesforce experience as an Administrator and Developer on integrating enterprise applications using Force.com, Visualforce, and Apex with Salesforce customization, security access, workflow approvals, and support administration in salesforce.com CRM.
- Experienced in implementing Visual force pages, Apex class, standard Salesforce configuration which include Workflow rules, Validation rules, Assignment rules, Page layouts, Record types, etc.
- Experienced in building Custom objects, Reports, Dashboards and Tabs.
- Proficient in understanding of Salesforce.com CRM and its Development life cycle.
- Experienced in SFDC development using Apex classes, Triggers, Visualforce, SOQL, & SOSL.
- Experienced in SFDC administrative tasks like creating, assigning roles, profiles, Email services, page layouts, Sharing & validation rules.
- Experienced with SFDC platform to build custom applications which includes administration, configuration, implementation and support experience.
- Experienced in using Import wizard and Data loader utility for Data migration.
- Implemented security and sharing rules for users at different levels of organization, pick lists, lookups, master detail relationships, formula fields to the custom objects.
- Administrator experience in Marketing Salesforce Cloud using both Classic and Lightning versions.
- Extensively Involved in REST API.
- Experienced in developing Salesforce Lightning Apps, events, components and controllers.
- Knowledge in customizing Salesforce CRM for generating web-to-leads and web-to-cases.
- Excellent communication, problem solving and programming skills. Self-sufficient, flexible, and a good collaborator. Familiar to working with both large and small team environments.
- Enthusiastic in learning and applying new concepts & applications for project success.

SKILLS

Salesforce Technologies

Apex Classes & Triggers
Apex Web Services
Visual Force
(Pages/Components & Controllers)
Lightning (components and controllers)
Workflow rule & approval process
Dashboards & Reports
Standard & Custom Objects
Data integration
Sales cloud
CRM

Salesforce Tools

Force.com Explorer
Apex Data loader
Command Line Data Loader
Force.com Platform (Sandbox, and Production)

Programming Languages

Apex
C
C++

EXPERIENCE

Tata Consultancy Services 01/2019 – present
Bengaluru

Tata Consultancy Services 06/2015 – 12/2018
Hyderabad

EDUCATION

Electrical Engineering 2012 – 2015
Jawaharlal Nehru Technological University (MGIT), Hyderabad, India

Master of Technology, Power Electronics and Electrical Drives

EDUCATION

Electrical Engineering 2006 – 2010
Jawaharlal Nehru Technological University (HTEC),
Hyderabad, India

Bachelor of Technology, Electric and Electronic
Engineering

PROJECTS

Standard Life Insurance 01/2019 – present
Salesforce Developer

Team Size: 4

Domain: Insurance

Description: Working on the client financials
project which includes enhancement of existing
functionality and adding new features as per
business requirement.

Role & Contribution

- Perform detailed analysis of business and technical requirements and designed the solution.
- Created Objects, fields, record types, validation rules
- Created Page layouts to organize fields, related lists, and other components on a record detail and edit pages.
- Developed Apex Classes, Apex test class and Apex Triggers for various functional needs in the application.

Technologies: Salesforce Force.com

Process: Agile methodology

CUNA Mutuals 01/2017 – 12/2018
Salesforce Developer

Team Size: 4

Domain: Insurance

Description: Working on the project backlog
which includes enhancement of existing
functionality and automation to reduce manual
work of a MSO IT team.

Role & Contribution

- Perform detailed analysis of business and technical requirements and designed the solution.
- Created Page layouts to organize fields, related lists, and other components on a record detail and edit pages.
- Developed Apex Classes, Apex test class and Apex Triggers for various functional needs in the application.

Technologies: Salesforce Force.com

Process: Agile methodology

LFSC98 06/2015 – 12/2016
Salesforce Developer

Team Size: 4

Domain: Insurance

Description: Manual Process Repository (MPR) is
a process repository at bank level. Bank
Escheatment Research (BER) is to keep track of

PROJECTS

uncashed check and maintain those check for a
bank.

Role & Contribution

- Perform detailed analysis of business and technical requirements and designed the solution.
- Defined Lookup and master-detail relationships on the objects.
- Created Page layouts to organize fields, related lists, and other components on a record detail and edit pages.
- Worked on Validation Rules.
- Developed Apex Classes, Apex test class and Apex Triggers for various functional needs in the application.
- Configured various Custom Reports

Technologies: Salesforce Force.com

Process: Agile methodology

ACHIEVEMENTS

- Experienced in designing, developing and implementing projects using both waterfall and agile methodology.
- Received customer appreciation for new designs & complex functionality development and on time delivery.
- Expertise in Salesforce Force.com application development.
- Mentored newly on-boarded resources of the team.
- I have earned 20 trailhead badges and one certification.
- I got star of the leaning group award in TCS learning program

LANGUAGES

English
Telugu
Hindi



HOBBIES & INTERESTS



Capturing
moments



Feeling the
music



Every kind of
sport