

## LOKESH PEDDIPETA

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## OBJECTIVE

I seek challenging opportunities where I can fully use my skills for the success of the organization.

## EXPERIENCE

28/02/2022  
- Present

Wipro  
END USER SUPPORT

- Supporting users by using **ServiceNow**.
- Install and maintain equipment and software.
- Ask questions to pinpoint the problem.
- Perform remote troubleshooting.
- Help new employees set up their workstations.
- Maintain and upgrade equipment as needed.
- Train new employees to use a company's software and apps.
- Work with existing vendors to evaluate new technology.
- Respond to ad hoc and urgent requests.
- Advise executives on the best technological solutions for an organization.
- Monitor the performance of a company's desktop infrastructure and provide suggestions to improve efficiency.
- Test, install and set up application programs on user workstations.
- Test network connections.
- Train end users when new software or IT regulations arrive at a company.
- I have a knowledge on **ServiceNow** tool.

1/12/2020 -  
15/01/2022

Railtel Corporation of India Ltd  
Graduate Engineer

RailTel Corporation of India Ltd. is under the ownership of Indian Railways, Ministry of Railways, Government of India focusing on providing broadband and VPN services.

RailTel, a "Mini Ratna (Category-I)" Central Public Sector Enterprise is an ICT provider and one of the largest neutral telecom infrastructure providers in the country owning a Pan-India optic fiber network on exclusive Right of Way (ROW) along Railway track.

The OFC network covers important towns & cities of the country and several rural areas.

Optical fibre maintaining of India railway's.

Switch links and router's maintainance between the Indian Railway stations

Monitor the performance of the computer systems and address issues as they arise.

Network with WAN/LAN and active directory for the continuous company connection.

I did a poject of "DRDO DRONA" leased line project for the Indian defence office at kolar Karnataka.

18/11/2019

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30/11/2020

Efftronics Systems Pvt Ltd  
System Administrator

Efftronics Systems Pvt. Ltd. is (an ISO 9001- 2008 certified IT company) a technology leader in Data Acquisition Systems, Data Dissemination Systems, Multilingual Graphics and Engineering solutions, providing software and hardware solutions that enable companies to develop better products faster and more costeffectively.

The company offers innovative products and solutions that help customers to overcome their challenges.

Maintaining the Indian Railway Network's in Bangalore and Calcutta.

Need to maintain software's

Data logger: It is used to monitor relay status on the railway station that will send to headquarters through the two paths like quad cable and ofc.

NMDL : NMDL (network Management of datalogger ) is used for the monitoring the network's of the datalogger's.

Simulation : simulation is the Virtual visualization of the railway station,we can see the live moments on the stations.

Teditorp: This is the application used to draw a yard diagram of the India railway station.

COA: COA (central office application) it is used send the actual train timings to the control office.

Configure a antivirus software to fully protected it.

Provide technical support for the software reconfigurations to aid in function customisation.

Test software performance throughout the desktop network to ensure peak performance.

28/01/2019

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13/04/2019

Flextronics India Pvt Ltd  
Graduate engineer

Flex Ltd. is an American Singaporean-domiciled multinational electronics contract manufacturer.

It is the third largest global electronics manufacturing services, original design manufacturer company by revenue, behind only Pegatron for what concerns original equipment manufacturers.

Troubleshooting on PCB's Soldering the electronics components.

## EDUCATION

2018

SRK INSTITUTE OF TECHNOLOGY  
B.tech(ECE)  
66

2015

BAPATLA POLYTECHNIC COLLEGE  
Diploma(ECE)  
83

2012

S K R M R M C H SCHOOL  
SSC  
87

## SKILLS

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Technical: Basic electronics, digital electronics

Software technologies: python, Django (webframework)

Web technologies: HTML ,CSS

Operating system: windows XP/2000/7/8/10 Auto cad

## PROJECTS

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### RF ID SCANNER

Done a project in the final year of diploma. " RF ID SCANNER "

### HOME AUTOMATION USING IOT AND BLUETOOTH

Done a project in the final year of the B.tech "HOME AUTOMATION USING IOT AND BLUETOOTH"

## ACHIEVEMENTS & AWARDS

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I received "certificate of merit" from the "Lanco foundations " at vijayawada. I'm 2012 academic excellence in SSC.

I got school first my SSC in the year 2012 and I got appreciation certificate and scholarship by the government schools association in vijayawada.

## PERSONAL DETAILS

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Date of Birth : 03/06/1997

Marital Status : Single

Nationality : Indian