



NITHIN SOMPALLI

SALESFORCE DEVELOPER



CONTACT

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CERTIFICATES

Salesforce Certified Administrator

Salesforce Certified Platform Developer I

Salesforce Certified Experience Cloud Consultant

Salesforce Certified Service Cloud Consultant

SKILLS

Salesforce Configuration

- Standard and Custom Objects
- Validation Rules
- Reports
- Record Types
- Workflows
- Process Builder
- Approval Process
- Email Templates
- Page Layouts
- User Roles
- Profiles
- Custom Settings
- Custom Metadata

Salesforce Customization

- Apex
- Triggers
- Lightning Web Components (LWC)
- Aura

Reports and Dashboards

PROFESSIONAL SUMMARY

- Professional Software developer with 4+ years of IT industry experience with multi domain skills.
- 2+ years as a web developer with expertise in HTML5, CSS3, JavaScript and PHP(Zend/Laminas and Symfony frameworks)
- 2 years as a Salesforce Administrator, Developer and Consultant with deep knowledge on Apex, Triggers, Flows, JavaScript, Force.com development, SOQL, SOSL and Lightning Web components(LWC).
- Ability to learn and adapt to new technologies quickly.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Worked on Salesforce configuration(Admin Tasks), hands-on experience on Apex, Triggers and LWC components.
- 4x certified developer, completed 17x super badges and a trailhead ranger.
- Built the community sites with standard and custom LWC components.

WORK EXPERIENCES

Oct 2021-Present || Apisero Inc, Bangalore

Senior Software Engineer || Salesforce Developer

- Proficiency in SFDC administrative tasks like creating Profiles, Roles, Users, Page Layouts and Approval Process.
- Experience in SFDC development in implementing Apex classes, Flows, Community sites, Triggers, SOQL and SOSL.
- Experience in analyzing business requirements, Entity Relationship diagrams and implementing them to Salesforce custom objects, Junction objects, lookup and Master detail relationships.
- Created Standard Automations - Flows, Workflow Rules, Process Builders, Assignment Rules, Validation Rules and Auto Response Rules, Escalation Rules.
- Created Custom objects, customization of Standard Objects, setting up field-level security, record types, and fields.
- Work with analytics - Create custom reports, dashboards, and report types.
- Involved in writing the test classes to test all the scenarios.
- Experience in creating the sites using experience cloud and setting the access permissions to the site.
- Experience in service cloud with case assignment rules, case escalations, entitlements, creating the knowledge base, voice support using open CTI.
- Familiar with RestAPI's and involved in integrating LinkedIn and OpenCTI with Amazon Connect.
- Created the documents and flow diagrams to help the team understand the business logic.

SOQL and SOSL

MySQL

Web Technologies

- HTML5
- CSS3
- JavaScript
- PHP

TOOLS

- Apex data Loader
- Developer Console
- Salesforce CLI
- Ant Migration Tool
- JIRA
- GitLab
- Git
- Postman
- SoapUI
- Visual Studio Code

EDUCATION

Sep 2014 - May 2018

Bachelor's Degree in
Information Technology,
Sree Vidyanikethan
Engineering College

June 2012 - April 2014

Higher Secondary School

June 2011 - April 2012

Secondary School Certificate

- Involved in creating the custom Related List Component to overcome the standard Related List component limitations.
- Involved in creating the custom apex scheduler component to schedule the apex classes, batch classes and queueable apex classes with a range of frequency or specific time to process the jobs.

Jul 2018 - Oct 2021 || Infosys Limited, Mysuru

Senior Systems Engineer || Web Developer

- Conceived and built optimized landing pages in HTML and CSS, including integration and cross-browser compatibility.
- Worked in Agile-driven environment to effectively maintain project timelines specified by the clients.
- Actively participated in sprint ceremonies - daily standups, sprint review, and retrospective meetings.
- Involved in code reviews, identifying the issues and fixing the bugs.
- Collaborated with in-house web designers to create sleek and innovative UI design.
- Developed the websites using HTML5, CSS3, Javascript and PHP (Zend/Symfony frameworks).
- Adopted best coding standards, code coverage, and TDD models.
- Involved in writing the testcases using phpunit and php specs.
- Worked with Product Owners to estimate the backlog user stories and scope into the sprints and for UAT testing.
- Collaborated on all stages of API development, from requirement gathering to production deployment.
- Led the team on developing complex API's by creating flow diagrams and provided knowledge transfer sessions.
- Involved in improving the performance of the application by optimizing the code logic and removing the legacy code.
- Involved in REST API design and development as per the business requirements.
- Supported the QA teams to set up the instance for pre production testing.
- Proactively setting up the docker instance to help teams to run the applications.
- Actively identifying the docker instance issues and fix it. Configuring the instance to switch between different environments based on teams request.