DEVANK DOGRA

Salesforce Developer

📞 +91-9873583068

✉ devank125@gmail.com

🏠 Janakpuri, New Delhi – 110058

OBJECTIVE: To become a highly proficient professional with core competencies in Salesforce Administration, Salesforce Development, Vlocity, CPQ, Order Management alongside cloud computing.

SUMMARY

A Software Engineer having 2+ years of IT experience with expertise in Omnistudio, Vlocity CPQ, Salesforce Industries, and Vlocity Platform Development. I've worked with Data Raptors, Integration Procedures, Flex Cards, and Omniscripts. I also know the basics of Salesforce Administration and Development, Lightning Web Components (LWC), Apex and JavaScript. With my ability to swiftly pick up new technologies and my solid understanding of software engineering concepts, I can tackle logical and mathematical challenges.

WORK EXPIRENCE

Accenture Solutions Private Limited – Salesforce Vlocity Developer   ▪ *Feb2021 – Present*

Job Role: Worked in fully **Agile** environment, developed a **Complete Order Capture Journey** for the **Telecom Industry** with capturing customer details, order submission, Order management, including API Integrations using **Salesforce Vlocity.**

Contributions | Responsibilities | Differentiators

- Worked with Telecom Industries to implement B2B and B2C Sales Flow & worked with Salesforce team on **Energy cloud** for API **Integration of Payment Methods.**
- Created **Custom Meta Data**, *Objects, Accounts*, **Used Flows** for Automation, Created **Lightning Web Components**
- Worked on **Lead Management, Opportunity Management, Quote Management, Contract Management (Vlocity CLM), Order and Asset Management**. Development on Order Management (COM): Decompositions & Orchestration.
- Hands on Experience with **Vlocity Integration Procedures, Data Raptors, Omniscripts** and **FlexCards.**
- Have *Configured* **Products, Promotions, Discounts** for B2B and B2C using **Vlocity CPQ.**
- Good Knowledge of **Digital** Commerce **APIs** for B2C in Vlocity, **Integrated API** calls to external systems (REST)
- Analysis of *API Request and Response* using **Postman** to test API curls, Wiremocks and Swagger.
- **Deployed SF code** to higher Org for sending the data to FED, using Nexus repository, Jenkins and **Git**
- Worked on **Newport design system** & **Lightning design system,** referred Figma & supported UI /UX design team for **optimization of design**. To make the webpage used **CSS and HTML for styling.**
- Decoded product hierarchy structure, **Traversed Data JSON** from root products to children nodes.
- Proactively **analyzed User stories**, **created subtasks**, **updating JIRA** and completed all assigned stories/taskswithin given timelines, **raised blockers**, out of scope elements to the BA and respective team.
- **Debugged performance issues** and **Resolved BUGs** raised by QA with proper RCA and within speculated timeline.
- **Presented & Showcased development work** to the Client on completion of Sprint

SKILLS AND STRENGTHS

Vlocity Platform Development: Omniscripts, FlexCards, Data Raptors, Integration Procedures, CPQ, API Integration, Calculation Matrix, Enterprise Product Catalogue (EPC), Order Management (COM): Decompositions & Orchestration
Salesforce: Administration, Development: Lightning Web Components Basics, Record Creation, Query, Flows, Meta Data
Others: C, JavaScript, CSS Styling, Debugging, Agile, JIRA, Confluence, VS Code, SQL Basics.

CERTIFICATIONS

Salesforce Certified Administrator
Salesforce Certified Platform App Builder
Salesforce Certified Omnistudio Developer
Salesforce Certified Industries CPQ Developer

EDUCATION

Period	Degree/ Examination	Institution	Percentage
2016 - 2020	B. Tech: Electronics and Communication Engineering(ECE)	Maharaja Surajmal Institute of Technology,Guru Gobind Singh Indraprastha University (GGSIPU)	77%
2015 - 2016	CBSE Class 12	St. Francis De Sales School	72%
2013 - 2014	CBSE Class 10	St. Francis De Sales School	9.2 CGPA / 87.4%