**SHIVAM SHEKHAR**

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**Location: Bangalore**

**OBJECTIVE:**

I am looking for opportunities to work in Salesforce domain where I can apply my technical supervisory and administrative skills to achieve project/unit goals

**EDUCATION:**

* Bachelor of Technology from C.V Raman College of Engineering, during 2014- 2018 with 8.2 CGPA.

**PROFESSIONAL CAREER SUMMARY:**

* Around 2.5 years of experience in CRM analysis, Development and Administration.
* Application development using apex language.
* Have worked in Service Cloud.
* Sound knowledge of process builder, APEX Data Loader, SOQL, SOSL, DML, Asynchronous Apex.
* Possesses good analytical, logical ability and systematic approach to problem analysis, strong debugging and troubleshooting skills.
* Proficient in analysing business requirements and implementing them to Salesforce objects, master detail relationships, lookup relationships.

**TECHNICAL SKILLS:**

* Programming Language: APEX
* Technical skills: Apex, salesforce CRM, Triggers, Data modeling, Data Management, SOQL, Reporting services, Salesforce governor limits, Apex Test class, process builder, Rest API, Lightning experience, SLDS, Aura component

**EMPLOYEMENT SUMMARY:**

**Broadridge Financial Solutions**

**Project: Energy Transfer Partners**

**Frame work – Salesforce Lightning Component framework, apex, SLDS, Aura Component.**

**Methodology: Waterfall**

**Description:**

It is an application that stores petroleum business data of customers which includes deals, contracts, cases, tasks. It’s a complete environment starting from new deal to query management.

**Responsibilities:**

* Worked on building custom lightning pages by using Visual Studio code.
* Have worked on lightning pages to fetch data by using controller, lightning editform.
* Worked on roles standard objects, custom objects, relationship in between them, custom field creation, reports, and dashboards.
* Worked on service console, design of application, layouts, record types, apex triggers, and apex classes.
* Used Rest Api for integration with external system.
* Worked on process builders, data loader, test cases for unit testing, bug fixing.
* Worked on SOQL and SOSL queries to retrieve data from database
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also, created various profiles and configured the permissions based on the organizational hierarchy.

**Project: Health Care and Life Science**

**Language: Apex Language**

**Methodology: Agile**

**Description:**

It is an application that reflects whole life cycle of a patient starting from enrollment to discharge.

It involves hospitals, medicines, products.

**Responsibilities:**

* Creating the lightning page by using aura component.
* Worked with various Salesforce objects like accounts, contacts etc.
* Worked on the development of custom objects, custom tabs, custom fields, page layouts, reports, dashboards, record types and various other components as per the client and application requirements.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also, created various profiles and configured the permissions based on the organizational hierarchy.
* Worked on SOQL and SOSL queries to retrieve data from database
* Worked on data modelling and data management.

**Project: HR Recruitment Application**

**Description:**

It is a recruiting application for new applicants, to keep tracks of their details, application status etc.

**Responsibilities:**

* Worked for the development of the application.
* Preparing reports and dashboards.
* Giving object and field level permissions to specific profile
* Importing and exporting data through import/export wizard and data loader
* Customization of Application.
* Security and sharing rules at object, field, and record level for different users at different levels of organization. Also, created various profiles and configured the permissions based on the organizational hierarchy.