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| **Setu Mayank** | [setu.mayank@gmail.com](mailto:setu.mayank@gmail.com) • [LinkedIn](https://www.linkedin.com/in/setu-mayank-686931122/)  Gurgaon, Haryana • +91 - (886) 034-0435 |

**Program Manager & Release Train Engineer**

**Performance-driven and resourceful professional with 13+ years’ experience in program management & software development.**

Subject matter expert in ART processes; adept at managing software development cycle as well as delivering solutions, innovation, and core competencies. Experienced working in an international client setting specifically in US & UK. Ability to establish strong relationships with key stakeholders and collaborate across cross-functional teams to accomplish strategic objectives.

**Technical Skills**

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| **Project Management Tools** | PPM Optics, Rally, Aha |
| **Software** | Perforce, Svn, Flex Builder, Eclipse, DB Artisan, SQL Developer, Toad, putty, Total Commander, Rational Rose, Beyond Compare, Notepad++, Filezilla, Spring insight, Splunk, Web trendz, Sublime, git, MS Office Suite of products |
| **Programming Languages** | Core Java, jQuery, Ajax, JavaScript, Flex, Spring, Hibernate, HTML, Servlets, Jdbc, Jsp, Ejb, SQL, Unix, Angularjs 1, Angularjs 2 |

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| * Release Train Engineer 4.6 (RTE) * Agile Coach (ICP ACC) * SaFe Agilist 4.5 | * Scrum Master * Kanban Management Professional (KMP) * Healthcare Management (AHM 250) | * SCWCD * SCJP 1.5 |

**Certifications**

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|  | **Career Experience** |  |
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**Program Manager & RTE**, UnitedHealth Group, Gurgaon, India **2018 – Present**

**Key Responsibilities:**

* Managed Multi-million Dollar Capital in many projects consisting of various Scrum Teams across different geographical locations.
* Act as Execution lead closely partnering with the Product Manager, Solution Architects & Business Owner to ART.
* Develop a program communications management plan to address the stakeholders needs and expectations.
* Establish, facilitate and communicate the annual calendars for Iterations and Program Increments (PI)
* Facilitate periodic synchronization meetings, escalate and track impediments
* Maintain transparency regarding program execution including delivery of features, impact of impediments, and quality measures
* Drive program-level continuous improvement by tracking and presenting metrics, facilitating retrospectives and assessments, and identifying and tracking specific actions to take based on their results
* Provide guidance in Agile, Scrum, and SAFe and lead Agile delivery teams
* Created a Community of Practice for RTE/Scrum Masters to increase learning

**Scrum Master & Team Lead**, Accenture, Gurgaon, India **2011 – 2018**

**Key Projects:**

**T-Mobile:**

* Re-designed & developed T-Mobile webpage to deliver the portfolio that define T-Mobile as a leader. Followed agile project management plan; facilitated adoption sprint planning, daily scrum meetings, reviews, retrospectives, release planning, and demos; Used Rally tool for managing Scrum, artifacts and team performance; improved team’s velocity through scrum practices; prepared effort estimates for multiple sprints; assisted team in making appropriate commitments through story selection, sizing and task definition; participated proactively in developing and maintaining team standards, tools and best practices; worked with product owner on creating and grooming the product backlog

**ReceiptIQ:**

* Developed the application to offer digital coupons (online, mobile, printable) and loyalty card promotions. Modules developed were integrated and deployed on UNIX. Defined project scope in discussion with client teams; prepared effort estimates for multiple releases; created design documents; developed modules using Java, SpringMVC, jQuery, Ajax, and CSS in Eclipse; developed customer profiling based on web-usage; worked on application performance improvement by analyzing the logs from Splunk and Spring Insight; wrote JUnit test cases in Power Mockito

**Senior Software Engineer**, Headstrong, India **2010 – 2011**

**Key Projects:**

**Investment Advisory Ratings System, Morgan Stanley Smith Barney Research Ratings, Starmine Ratings:**

* Developed these 3 different rating systems that all served different purposes. The modules developed were integrated and deployed on UNIX. Defined project scope in discussion with client teams; created design documents; developed modules using Java, Flex, Spring, Hibernate in Eclipse and Flex Builder; helped with test plans and test cases in mercury quality center; executed test cases and fixed bugs

***Additional Experience:******Senior Associate, Software Development*** *at Cognizant, India (2009-2010) |* ***Subject Matter Expert, Software Development*** *at Amdocs India (2007-2009) |* ***Associate, Software Development*** *at Hi-Tech E Soft, India (2006-2007)*

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|  | **Education** |  |
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**Bachelor of Technology**

UP Technical University, India