**EXPERIENCE SUMMARY:**

Subject Matter Expert in Administration &Development of Salesforce CRM

Experienced in Sales Cloud, Service Cloud,Marketing Cloud, Commerce Cloud, and Cloud craze

Have performed timely delivery of technology and software solutions for the organizations

Having 6+ years of experience in Salesforce Development.

 Having 3+ year of experience in Lightning components and Lightning controllers.

Having good domain and development experience in Sales Cloud, Service cloud and Health cloud.

Experience in SFDC Configurations/Customizations as a developer.

Expertise in Sales force customization includes Fields, Objects, Validations, Workflows, Record Types, Page Layouts, Process Builder and Approval Process.

Experience in Customizing Standard Objects, creating Users, Roles & profiles and configured the permissions based on the organizational hierarchy.

Experience in data migration from Legacy Systems using Apex Data Loader / Import wizard.

Experience in Configuring Profiles, Roles and Permissions sets in Salesforce.

Expertise in writing Apex Class, SOQL and Triggers.

Experience in Batch Processing (Batch Apex) and Scheduled Apex

Extensive experience in writing Test classes and Test Coverage for all the apex classes designed.

Developed SFDC Customized Reports and Dashboards.

Experience on creating Email Templates and Workflows.

Experience in Data deployment from Sandbox to Sandbox by using Change Sets.

Experience in Lightning Concepts creating Lightning Components, Lightning Controllers, Lightning Helpers, etc.

Experience in Lightning App Builder and Schema Builder.

Experience in integration of SFDC and IGNITE-Automation tools.

Experience with the DevOps tools like Bitbucket, Git, SourceTree, Bamboo.

Experience with the tools like Share point and ServiceNow tool.

Having a knowledge Salesforce Web Service Integration (REST API & SOAP API).

Experience in using the tools like Curl, Workbench and Postman.

Proficient in writing SOQL queries

Proficient with Agile Methodology

Worked on JIRA and Confluence, by working closely with the Scrum Masters, and attending Scrum sessions

Implemented quality assurance best practices

Developed and optimized business processes

Coordinated with the business to understand the business and structure and resolve the issues.

Setup, maintain and optimize Email marketing campaign utilizing Exact Target/Salesforce Marketing Cloud.

Work with Asset Management marketing team, internal staff and production team to plan and execute development cycle

**EDUCATION:**

* Bachelors of Engineering, Computer Science from Pune UNIVERSITY, India

**TECHNICAL SKILLS:**

**Languages:**  APEX, C#

**Web Technologies:** Visual force, JavaScript, HTML, CSS

**RDBMS:** SOQL

**CRM Technologies:** SalesForce.com

**Force.com Tools/Editors:** Apex Data Loader, Force.com IDE, Workbench

**EMPLOYMENT:**

Client: **Magnet360,**Chicago

Role: Sr. Salesforce Developer/Consultant

Duration: February 2018 – Current

Technologies: Apex, Visualforce, Lightning

**Roles & Responsibilities:**

Performed integration from third party system both ways, getting the data and moving the data to Salesforce

Configuration of Salesforce.com - creating objects, fields and Page Layouts.

Involved in Salesforce.com application Setup activities and customized the apps to

match the functional needs of the organization.

Worked on Custom Settings and Custom Labels.

Interacted with various business team members to gather the requirements and

documented the requirements.

Worked on Field level Security (FLS).

Used Sales Force Automation (SFA) for Sales Lead Management, Account and Contact

Management, Approvals process and Workflows.

Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns,

Reports and Dashboards.

Creation of Test Classes for Apex Classes and Apex triggers.

Developed various Custom Objects, Tabs, Entity-Relationship data model, validation

rules on the objects and tabs, Components and Visual Force Pages.

Involved in creating users, profiles, page layouts and Enable Field History Tracking.

Worked on Lightning Concepts Like - Creating Lightning Components, Lightning Controllers, Lightning Helpers, etc.

Created page layouts, search layouts to organize fields, custom links, related lists, and

other components on a record detail and edit pages.

Designed, developed and deployed Apex Classes, Controller Classes and Apex

Triggers for various functional needs in the application.

Developed and configured various Reports and Report Folders for different user profiles

based on the need in the organization.

Used the sandbox for testing and migrated the code to the deployment instance after

testing.

Used SOQL with consideration to Governor Limits for data manipulation needs of the

application using platform database objects.

Worked on communities to expose Omniscripts via guest site profile

Setup live agent and omnichannel for case tracking

Created and managed Apex Classes, Triggers, Web Hooks, and Visualforce pages

Worked on JIRA and Confluence, by working closely with the Scrum Masters and attending the Scrum sessions

Coordinated with the business to understand the business and structure and resolve the issues.

Setup, maintain and optimize Email marketing campaign utilizing Exact Target/Salesforce Marketing Cloud.

Work with Asset Management marketing team, internal staff and production team to plan and execute development cycle.

Client: **Option Clearing Corporation**, Chicago

Role: Salesforce Consultant

Duration: Oct 2016 to Jan 2018

Technologies: Apex, Visual Force

CRM: SalesForce.com

**Roles & Responsibilities:**

Being in Development, Maintenance and Enhancement project, I was responsible for Analysis, design, development, testing claims as per Health plan benefits.

Coordinating with onshore counterparts for gathering business & functional requirements.

Responsible for developing and delivering the solutions to requirements, analysis, preparing design documents, code updating and test the developed code until client acceptance of the results for the tasks assigned.

Acting as a key role from offshore and performing coding, unit Testing, documenting for enhancement JIRA’s and logical support to UAT testers.

Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results.

Incident Management which involves investigation of claims as to why it is not processing as per the requirements even though it was moved to production with all approvals.

Mentoring new project team members in all the quality processes, tools and application.

Actively participating in generating innovative ideas for the pain areas in the applications.

Automating the recursive activities to eliminate the manual effort and find permanent fix for the recurring job abends as a preventive maintenance.

Explore business value additions to the existing business to enable cost saving and adhere to the schedule of the project and ensure project quality goals are met.

Client: **Bank of Midwest**, IL

Role: Developer/Admin

Duration: June 2015 to Sept 2016

Technologies: Apex, Visual Force

CRM: SalesForce.com

**Roles & Responsibilities:**

Analyzed requirements and wasinvolved in the development for all modules.

Primary job includes: Stakeholder Management, Release Scope, Release notification, Scope Prioritization, Scrum Master alignment, User story tracking, Functionality segregation, Cutover activities creation and planning the runbook, release go live cutover activities planning, Status notifications, GO live release communication to entire stakeholder list.

Documentation: Runbook creation, Solution document collation, Technical design documentation, review with peers, Dev notes, BA notes, QA test results, final scope collation as well needed to be done.

Testing: Different type of testing approval planning and collation like: BA testing, test scripts creation, execution, timeline management, QA Proof of testing collation, Security testing, Legal approval collation.

Successfully delivered 15 Mid-size releases along with the collaboration of configuration manager.

Created and delivered lot of best practice methodologies with Philips: SDLC methodology optimizations, CI CD optimization, Dev ops workshops etc.…

Client: **Wells Fargo Bank** –Chicago

Role: Salesforce Developer

Duration: Feb 2013 to June2015

Technologies: Apex, Visual Force

CRM: SalesForce.com

**Roles & Responsibilities:**

Analyzed requirements and w involved in the development for all the modules.

Interacted with the client to gather requirements.

Customized different page layouts and assigned them for different profile users.

Creating workflow rules, standard approval process, tasks, and email alerts to suit the needs of the application.

Email templates.

Created email services to approve or reject the deal through email.

Scheduled the reports and dashboards for management and department heads based on the requirement.

Designed and developed Apex program, Apex triggers for various functional needs in the application.

Unit testing and test coverage for triggers.