

Suhail Hashim Ponnambath

Senior Pega Developer



-  Bangalore, India 560064
-  +919633334085
-  suhailhashimponnambath@gmail.com
-  www.linkedin.com/in/suhail-hashim-ponnambath/
-  <https://twitter.com/suhailhashim8>

Persistent professional equipped with 9 years of comprehensive experience in IT industry. Expertise in Pega and Fluent Java programming languages used to develop software within Banking, Telecommunications and Healthcare domain. Provides strong technical direction across multiple projects. Responsible and articulate individual with strengths in solutions optimization, mobile, cloud solutions and global project management.

Skills

Pega PRPC (V8.x and V7.x)	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Advanced</div>
Pega CPM,CPMHC,CS and CDH frameworks	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Advanced</div>
Splunk 9.0 Version	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Upper intermediate</div>
Postman/SOAP UI/Swagger	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Upper intermediate</div>
JIRA and Rally tools	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Upper intermediate</div>
SQL,Oracle and PostgreSQL script Management	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Elementary</div>

Certifications

2023-08	Pega Certified Lead System Architecture (PCLSA - Part1) - V8.8
2019-10	Pega Certified Decisioning Consultant(PCDC) - V8.0
2018-07	Pega Certified Senior System Architect(CSSA) - V 7.2
2015-07	Pega Certified System Architect (CSA) - V 7.1

Domain Experience

- Healthcare Service
- Telecommunication
- Banking and Financial Sector



Education

2010-06 - 2014-04

Bachelor of Technology: Computer Science And Engineering

Government Engineering College Wayanad - Wayanad, Kerala



Work History

2023-12 - Current

Technical Lead Pega (04-12-2023 To Current Date)

Cognizant Technology Solutions, Bangalore

- Leading pega team for a banking project and helping them to deliver business requirement on time using Pega PRPC 8.8.2 version.
- Participate in design discussion and provide an optimal solutions to business requirements.
- Worked with multi vendor team where application mainly focus on proposition/offers to be generated and offered on appropriate circumstances.
- Experience with Pega Deployment Manager and pipeline configurations. CI/CD Pipelines.
- Extensive knowledge and hands on experience in Pega Case management **Banking domain.**
- Worked closely with other external teams and Integrate **SOAP/REST APIs and Kafka** in our pega business solution to achieve target results considering the applicable standards, policies and regulatory guidelines.
- Implemented the time bound activities with help **Job scheduler and Queue processors** to maintain business functionalities without compromising on performance.
- Worked on application security with access security patterns like **RBAC and ABAC** features.

2021-12 - 2023-11

Pega Lead Developer(01-12-2021 to 29-11-2023)

Carelon Global Solutions(Elevance Health), Bangalore

Project : Elevance Health (Internal)

- Leading pega dev team, helping them to deliver business requirement on time using Pega PRPC 8.8.2 version.
- Collaborated with Pega architects to design the application architecture, data modelling and case designs.
- Extensive knowledge and hands on experience in Pega Case management, **Healthcare framework and Facets.**
- Worked closely with other external teams and Integrate **SOAP/REST APIs and Kafka** in our pega business solution to achieve target results considering the applicable standards, policies and regulatory guidelines.
- Implemented the time bound activities with help **Job scheduler and Queue processors** to maintain business functionalities without compromising on performance.

- Worked on application security with access security patterns like **RBAC and ABAC** features.
- Worked closely with other business analysts, development architects and infrastructure specialists to **optimize the reporting requirements**.
- Implemented back ground procedures like **Email listener and File listener** to achieve long term business goals.
- Have extensive knowledge on **Splunk** application and Worked with performance team for system monitoring, recovery, backup and optimization.
- Reviewed code developed by team mates and worked with them to make it align with pega coding standards, run test scenarios and prepare for deployment.

2021-05 - 2021-12

Pega Analyst (03-May-2021 to 28-Nov-2021)

Commonwealth Bank of Australia, Bangalore

Project: Commonwealth Bank of Australia (Internal)

- Worked with Team which consists of people from different vendors in Banking domain using the Pega Customer decision hub (CDH) features of version 8.5.
- Build and deploy strategies and NBCs to deliver the business requirement on time with Pega PRPC.
- Worked with multi vendor team where application mainly focus on proposition/offers to be generated and offered on appropriate circumstances.
- Built decision strategies to support the business the use case and provided exceptional support
- Drove operational improvements which resulted in savings and improved profit margins.
- Identified issues, analyzed information and provided solutions to problems.

2020-04 - 2021-03

Associate Tech Lead (06-Apr-2020 to 28-Apr-2021)

Coforge Technologies, Bangalore

Project: Standard Chartered Bank

- Lead the team of three developers to build business requirement of clients using Pega PRPC version 8.3.
- Proposed technical feasibility solutions for new system designs and suggested options for performance improvement of technical components adhering pega coding standards.
- Worked on application security with access security rules like AROs, Privileges and Access deny rules.
- Worked with performance analysis tools to monitored system performance with help pega OOTB performance tools like Performance analyzer (PAL), Profiler and DB tracer to understand and satisfy performance standards..
- Worked on deployments to release developed business solutions to production or live. took part in post release activities and support.
- Extensive knowledge in SQL scripts and worked with DB admins to create/alter/delete tables in backend to support the business functionalities.
- Developed code declaratively using declare expressions, declare triggers and declare index.

2019-01 - 2020-03

Senior Consultant (17-Jan-2019 to 28-Mar-2020)

Infosys Limited, Bangalore

Project: DELL Infosystems

- Worked for Tele communication domain and clients to develop and coordinate project requirements and workflow using latest features of Pega BPM tool version 7.6.
- Integrate different external systems with Pega using REST/SOAP connectors.
- Worked tightly with Salesforce team and exposed our application to consume from salesforce systems using SERVICE SOAP.
- Monitored and frequently reported on project status to clients and verified projects met client requirements and quality standards.
- Boosted success of client's organization by improving performance, training programs and management systems.
- Implemented business reports with keeping the quality standards and recommended solutions.
- Closely worked with Pega COE team to build business use cases to provided optimized solutions which team can be used across organizations.

2015-03 - 2018-12

Systems Engineer (16-Mar-2015 to 28-Dec-2018)

Tata Consultancy Services, Kochi

Projects: American Express and Nielsen Inc

- Developed business solutions for telecommunication Giants Nielsen corporations Inc for conducting surveys and enlarging their business using Pega PRPC version 7.4.
- Deployment of code to different regions using deployment manager and with help of pega in built product rules.
- Integrate Files with application using Pega File listener concepts and make sure the deliverables adhere business driven policies.
- Streamlined troubleshooting processes to improve system support and enhance communication between support team and end-users.
- Developed mission-critical real time systems for use in Retails and Telecommunication sectors.
- Suggested and implemented new integration systems, continuously checking for accuracy and functionality during changes.



Languages

English

■■■■■
Advanced

Malayalam

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Advanced

Hindi

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Upper intermediate



Interests

Football

Movies

Driving



Address

Permanent:

Amaanath(H),
Parambayi, Mambaram PO,
Kannur,Kerala,India 670741

Current:

81209,Nikoo homes1
Thanisandra main road,
Bangalore,Karnataka,India 560064