Deeksha Shriyan

Contact

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E-mail
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Skills

Data profiling

Data validation

Data formatting

Data analysis

Teamwork

Communication

Data Modeling

Extraction Transformation and Loading (ETL)

Software

Tableau

Very Good

Microsoft Power BI

Very Good

MySQL

Very Good

OBJECTIVE: Enthusiastic and meticulous person seeking for a position to constantly learn, contribute and grow along with the organization

Summary

☐ Bachelor's in computer application.
☐ Generate ad-hoc reports in Excel Power Pivot and share them using Power BI to the decision makers for strategic planning.
☐ Proficient in creating, configuring workflow design in MS SQL integration services.
☐ Experience in Power BI (Dashboard Reports).
☐ Great interpersonal skills and a demonstrated ability to work effectively in a team.
☐ Efficient and capable of meeting deadlines, organize tasks and prioritize work.

Accomplishments

KPMG Virtual Experience Program Participant 2021.
Participated in the open access KPMG Virtual Experience Program with Forage.
Tasks Completed include:
● Task A - Data Quality Assessment ●Task B - Data Insights ● Task C - Data Insights and Presentation

Work History

2021-03 - 2021-06

SENIOR TECHNICIAN, TECHNICAL SUPPORT

DELL, Bangalore, Karnataka

- Supported Pro Support commercial clients with technical issues during Out of Office Hours.
- Analyze, resolve, and log details of technical errors occurring with systems and hardware used by customers.
- Send faulty machines and equipment to warehouse and provide replacement to customer if necessary.
- Responded to community concerns via social media.

2019-06 - 2021-04

TECHNICIAN TECHNICAL SUPPORT

DELL, Bangalore, Karnataka

- Analyze, resolve, and log details of technical errors occurring with systems and hardware used by customers.
- Maintain records of equipment and systems replaced and provide details to Research and Development team.
- Responded to community concerns via social media.

2017-05 - 2017-08

Intern

AHANA SYSTEM SOLUTIONS PVT LTD, Bangalore, Karnataka

- Project Coverage Leave Management System Software Other Information Technologies Used.
- Project description: gathering of opinion and review data from popular portals, e-commerce websites, forums, or social networks.
- And processing data using rules of natural language and grammar to find out what exactly was being talked about in user's review and sentiments that people are expressing.
- Approach diligently scans every line of data and generates cogent summary of every review (categorized by aspects) along with various graphical visualizations.
- Technologies Used: Java, html, CSS, Tableau.

Education

2014-08 - 2018-05

BACHELOR of ENGINEERING: COMPUTER SCIENCE

NITTE MEENAKSHI INSTITUTEOF TECHNOLOGY - Bangalore
GPA: 7.97

Certifications

Data Analyst and Business intelligence (Dell Technologies)

CFO Learning Toolkit (PowerBI) -Dell technologies

MySQL for Data Analytics and Business Intelligence-Udemy

Microsoft Power Bi (Udemy)

Tableau Essential Training (2020.1)(LinkedIn)

Salesforce CRM for Admins (LinkedIn)

Google Universal Analytics (LinkedIn)