G SIVASUBRAMANIYAN

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**INFRASTRUCTURE MANAGEMENT / PROJECT MANAGEMENT**

**Location Preference: Bangalore/ Chennai/ Coimbatore**

**Profile Summary**

* **A result-driven professional, offering** over 14 years of extensive experience in **AWS Cloud Infra Automation, Infra Production Support, Linux Administration & Project Management**

**Key Impact Areas**

* **IT Infrastructure Management**
* **Problem/Incident/Change Mgt.**
* **Service Delivery Management**
* **Linux/Cloud Administration**
* **Vendor Management**
* **Continuous Process Improvements**
* **Project Management**
* **Transitions / Migrations**
* **Business Continuity Planning**
* Expertise in performing **maintenance, backups and system upgrades** including **service packs, patches, hot fixes** and security configuration issues raised by clients
* **Built a responsive IT culture** that consistently delivers results by aligning technology initiatives with business goals, with **substantial improvement to service delivery, standardization, and business/systems performance**
* **Technical competencies entails** Linux/Unix, Backup, Storage Administration with comprehensive under towards cloud computing strategies (IaaS, PaaS, SaaS) & building, deploying and maintaining the Infra environment Outstanding ability to learn new Technologies within short time frame
* Keen customer centric approach with skills in addressing client **priorities and resolving escalations within prescribed TAT (turnaround time),** thereby attaining client delight and high compliance scores
* Expertise in performing **transitions from current to future business operations**; transforming necessary processes, tools and environment from the “present” state to the agreed “future” state
* Gained exposure in managing & delivering projects, conducting **business analysis to determine requirements and planning for systems implementation** at the enterprise scale
* Proficient in managing the **entire gamut of team management activities**, circulating reports among team members, analyzing performance, attendance, attrition, coaching & delivering feedback for enhanced performance

**Employment Details**

**Oct’20 – Feb’21 with PCCW Solutions,** **Singapore as Sr. Team Leader**

**Role:**

* Performing systems backups, restore procedures, file replications and script management for servers; monitoring servers on a proactive basis for service interruption, server performance and backup failures
* Ensuring that the goals of the Incident Management process are achieved; restoring normal service as soon as possible based on customer perspective and within defined SLA
* Detecting, logging, categorizing and prioritizing incidents and providing initial incident support
* Resolving incidents, problems, and implementing best practices in change management
* Recommending IT infrastructure requirements and upgrading to ensure acceptable levels of Security, Disaster Management and Data Recovery Plans
* Closing incidents after verification from users; defining and planning separate procedures for major incidents
* Working on Architecture Design, Implementation, Maintenance, Operational process, Security and Retirement of Systems/Software’s and Tech refresh
* Assisting client in Infosec Audits (Internal & External) and remediating observations
* Presenting the Monthly Server/ Service Performance report

**Aug’13 – Sep’20 with NCS PTE LTD., Singapore as Sr. Technical Lead Consultant, Systems**

**Role:**

* Administered a team of 4 members for Managed/ Micro service projects; gained significant understanding in designing and deploying AWS Solutions using EC2, EBS, Route53, VPC, IAM, S3, SNS, DynamoDB, RDS
* Worked on Commvault Backup, Tape Library Management & HPE SAN storage

**Feb’12 – Aug’13 with International Business Machine (IBM), Singapore as Linux Specialist**

**Role:**

* Delivered 24/7 support on server build, installation, configuration, maintenance of LINUX, AIX & HP UNIX servers (Comm & Decomm)
* Led the migration of data and physical servers among Data centers
* Gained knowledge in LAMP environment and in-depth in core of Linux

**Previous Experience**

**Dec’10 – Feb’12 with Wipro Technologies, Chennai, INDIA as Linux Server Administrator**

**Jul’10 – Dec’10 with CSS Corp India Pvt. Ltd., Chennai, INDIA as Sr. Systems Engineer**

**Mar’07 – Jul’10 with Amulya InfoTech India Pvt. Ltd., Coimbatore, INDIA as Sr. Systems Engineer**

**Education**

* **Bachelor of Engineering**, Computer Science and Engineering (Anna University), Coimbatore, India in 2006
* **Diploma** in Computer Science and Engineering, Coimbatore, India in 2003

**Technical Skills**

Cloud Platforms: AWS

Scripting: Python, Bash

AWS Services: EC2, S3, EBS, VPC, IAM

Orchestration/Infra As Code: Ansible

Operating System: RHEL 6/7/8, Solaris 11

Virtualization: Red hat, VMware

Monitoring: Nagios, BMC, Cloud Trial, Cloud Watch

**Certifications**



* Certified ITIL 4 Foundation
* AWS Certified Cloud Practitioner
* Red Hat Certified Engineer - RHCE 7

**Personal Details**

**Date of Birth:** 20/06/1983

**Language Proficiency:** English, Tamil

**Address:**  Bangalore