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| Emmet H. Morris  Product Owner | Emmet.morris@outlook.com • (509) 939-6348  [www.linkedin.com/in/emmethmorris](http://www.linkedin.com/in/emmethmorris) • Spokane, WA |

Summary

Accomplished and multi-faceted technical Product Owner with over 20+ years of experience leading software and utility companies to their strategic objectives through rigorous project management. Expert in synthesizing technical requirements and business acumen into elegant solutions and actionable development tasks. Skilled leader capable of managing stakeholders from all areas of the business and adept in building consensus among cross-functional teams.

Qualifications Summary

* Project Delivery Excellence – recognized at Avista for closing more projects ranging from $250K to $3.5M than colleagues; responsible for 10% of successfully executed project portfolio while representing 5% of PMO team.
* Competency with Technical Projects – adept at completing enterprise level technical projects on-time and on-budget, such as Windows 7 OS upgrade for 1500+ users across 2500 PCs and 125+ peripherals.
* Team Leadership – trusted partner to senior leadership for bringing best practices with agile product management and fostering environment for high-performance among team members.
* Technical knowledge of XML, XAML C#, C++, Clarity, Azure DevOps, Confluence, Project, and Visio.

# Career Experience

Engie Impact, Spokane, WA May 2019 – Present

Product Owner

Champion the product roadmap vision by leading three teams responsible for development and deployment of product features. Direct product initiatives, such as leading transition to vNext software. Develop pipeline of user stories and distribute to respective teams for execution. Develop and report result-driven metrics to leadership, ensuring alignment of product with overarching business strategy.

* Assigned additional areas of ownership within seven months as Product Owner.
* Engineered key strategic backend product features for UI to access system data by crafting and refining user stories and descriptions.

Avista Utilities, Spokane, WA September 2016 – May 2019

Product Owner

Oversaw and executed backlog of product enhancements and features by working with cross-functional teams to gather, validate, and develop key user stories. Applied agile methodology to direct teams through tri-annual product feature and enhancement releases. Prioritized high visibility and strategic features for development pipeline. Groomed backlog to ensure user stories are defined with sufficient detail.

Avista Utilities, Spokane, WA September 2011 – September 2016

Senior Project Manager

Spearheaded $3.5M Windows 7 OS Enterprise Upgrade project for 1700 users across 2500 PCs. Coordinated with various teams, including application developers, deployment, and engineering, to validate requirements, draft appropriate plan, and execute project through to completion. Adhered to tight project governance by forecasting and raising potential issues with steering committee and providing risk mitigation recommendations. Overhauled software technology stack to rationalize use and validate value provided to organization. Designed and implemented enhanced OS upgrade process.

* Saved $875K annually in application support costs by streamlining and consolidating technology stack to eradicate 250 outdated applications.
* Galvanized critical business applications by purchasing and applying 125 updates to ensure minimal disruption to daily business operations.
* Implemented and managed utilities business units’ strategic software projects, including ArcGIS Server, Facilities Management, and MV-90, on time and within budget.

Glyph Language Services, Location December 2010 – September 2011

Senior Project Manager

Supervised localization program consisting of 50+ projects delivered within nine months. Partner to senior leadership for generating software enhancement recommendations for improving profitability and efficiency. Mentored other Project Managers to build efficiency by teaching best practices.

* Selected to lead strategic projects for organization, such as LEAP eMentor distance language learning program for US Air Force and Playdom Gardens of Time FaceBook hidden object game.
* Recuperated organization profits 5-10% of project costs by designing and sharing profit maximizer spreadsheet with Project Management team.

Sublime Media/Galatea Group Inc., Location November 2009 – November 2010

Instructional Designer

Collaborated with team of graphic and instructional designers to ideate, plan, and execute 75 hours of instructor led training with a twelve-month project timeline. Leveraged best learning and communication approaches to educate account managers at Yahoo! And Microsoft on Search Alliance benefits. Produced full suite of training materials including instructor guides, job aids, activity aids, qrc’s and PowerPoint ILT presentations.

Microsoft, Redmond, WA August 2009 – February 2010

Project Manager & SDET for Developer Division International QA Team

Directed teams presiding over QA process for Visual Studio Pro Community Language Packs. Liaised with core team feature owner to conduct user acceptance testing. Resource managed outsource teams and PM team to plan and schedule testing process and deliverables. Served as manager for Software Design Engineer in Test (SDNET) by planning and executing test cases for vendor team. Validated initial quality level by performing exploratory setup testing.

Microsoft, Redmond, WA September 2005 – July 2009

Project Manager & SDET for Windows Mobile for Automotive

Fostered environment for high-performance by recruiting cross-disciplinary team of developers, testers, and project managers for World Readiness (WR)for Microsoft Automotive product. Cultivated relationships with vendors to support the organization and deployment of four annual releases. Owner of application integration testing for Ford Sync, Media application, and sample applications of Bristol release.

* Transformed productivity of vendor team from failing grade to above passing grade by taking ownership of QA vendor relationship, developing effective working engagement model, and sharing clear visibility of project deliverables.
* Achieved tight project turn around by resource managing offshore teams to support delivery of key project tasks.
* Reduced manual test effort by automating testing for Media UI.

*Additional experience as Manager Quality Assurance at Edentity, Co-Owner and Curriculum Designer at Pastimes, and President and Project Manager at GlobalTech.*

# Education

Bachelor of Arts in German and French

University of Washington, Seattle, WA

Pragmatic Institute Certification – Foundation, Build, and Focus

Product Owner / Scrum Master Boot Camp Seminar, Construx

Agile Requirements Gathering, Construx

**Languages**

Conversational speaking, reading and writing in French, German, and Dutch.