


Lakshman Dandu

Salesforce Developer

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🇮🇳 Indian

♂ Male

TECHNICAL SKILLS

- Lightning Web Components (LWC) / JavaScript, SLDS
- Conga/Apttus CLM Lifecycle
- Apex - (Triggers, Apex, Asynchronous Apex, Test Classes)
- FLOWS
- SOQL / SOSL
- Administration (Configurations, Security)
- HTML & CSS
- Sales / Service Cloud
- Visualforce Pages
- Windows (Excel, Word, Powerpoint)

SALESFORCE CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder

PROFESSIONAL SUMMARY

Salesforce enthusiast having 3 years' experience in SFDC frameworks for building business applications. A **certified (PD-I, Platform App Builder & Admin)** developer with a product engineered mindset primarily focused on quality and innovation. Proficient in Apttus/Conga CLM Lifecycle, X-Author Word. Comprehensive understanding of Salesforce concepts, including validation rules, page layouts, custom settings, Flows, Security, triggers, Apex classes, SOQL and LWC.

PROFESSIONAL EXPERIENCE

EpitomeCloud Technology Private Ltd Salesforce Developer

August 2021 – Present | Hyderabad, India

PROJECT EXPERIENCES

- Responsible for architecting, designing, implementing, and supporting cloud-based infrastructure and its solutions.
- Package Management with Salesforce and Conga/Apttus (Installation, Updating and Rollback).
- Involved in **creating Conga Templates, Conga Signature & Adobe Signature.**
- Has good knowledge of the Technical and Functional aspects of Salesforce.com.
- Created various **LWC Components, Apex, triggers, Flows and Visualforce pages** to execute business logics.
- Customizing the applications on Salesforce platform.
- Restarts and deployments in production and non-production environment.
- Analyzed business requirements and resolved case requests including configuration/customization of 200+ Users, permission sets, public groups, roles, role hierarchy, field level security, record types, queues, reports, dashboards, and identification/documentation of bugs.

EDUCATION

MCA

**Intellectual Institute of Technology
(JNTUA)**

Anantapur, India

LANGUAGES

English

Telugu

Hindi

- Worked on Custom objects, Page layouts, Flows, Validation rules, Custom settings, Custom labels, Salesforce Security, Schema Builder etc.
- Experience in Salesforce Tools like Data Loader, Workbench.
- Discuss projects with senior employees and recommend Salesforce-based solutions.
- Collected requirements from clients and communicated them to the company's Salesforce professionals.
- Performed quality-control work on software products before delivery to clients.
- Conducted market and project research to support Salesforce professionals in designing solutions.
- Knowledge of Salesforce security products including event monitoring, encryption, and audit trail.
- Managed the fast-paced queue of support/project requests from sales, marketing, finance, human resources, Legal and IT end-users.