RENU THAYAMMAL. S

# Why Me?

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I’m a Dynamic Leader with 5+ years of experience as Business Analyst/Product Owner. I enjoy and thrive working in fast-pace environments. I have a user centric mindset by strong product instincts, interpersonal skills and excel at devising and delivering tactical solutions with strong strategic potential. Have excellent knowledge in multiple domain inclusive of ERP, BFSI and IoT.

Very effective in requirements gathering, client handling and fledgling as an innovative solution provider who is now seeking to maximize the efficiency as a Business Analyst/Product Owner

# My Skills

* Scrum Master
* Strategic planning
* Design Thinking
* Client Handling
* Business Requirements gathering
* Agile & Use case management
* Change Management
* Gap analysis
* Backlog Prioritization
* Market and Business Research
* Wireframes, Prototyping, Functional UX
* User acceptance testing (UAT)
* Release planning
* Multi projects handling
* Stakeholder Outreach
* Pre-Sales & Proposal Management
* SQL and databases
* Business artifacts documentation (BRD, FRD, FSD, SRS)
* Tools used JIRA, Red mine, Smart excel, MS Excel, Excel VBA, MS Visio, UI Mockup tools Moqups, Gliffy, Justin mind, Power BI



# My Professional Experience

## Object Frontier Software

*As* ***Business Analyst*** *Dec 2015 – May 2019*

## Roles & Responsibilities:

* + Led a Scrum team as a Scrum master and Business Analyst for **Audible Amazon**
	+ Lead a multi-disciplinary 14-member team to develop Project Management Application for 4 different customer teams. **Reduced task execution by 70%** as the firm transitioned from the email dependentworkflow to a highly transparent desktop-based applicationfor **International Flavors and Fragrance R&D**
	+ Primary Scrum master and Business Analyst for Loan Collection Application module for **IndusInd Bank**, Internet Banking module for **Ducont Systems FZ LLC**, Subrogation module for **Beyontec** and Financial service module for **HDB Finance [BFSI Domain]**
	+ Played a vital role in implementing **CAPA** projects in Storage solution and Advance Warehouse management domain for **Godrej & Boyce Mfg. Co. Ltd. [ERP Domain]**
* Contributed in a Product development **Schwing Stetters and Leaap International pvt, ltd,. [ERP Domain] as a Product Owner**
* Scrum master and requirement owner for Investments banking based Web & Mobile application for **Cholamandalam Securities** and a Document Management System project in Big data domain for **Cholamandalam Finance – Murugappa groups [BFSI Domain]**
* Product owner for an Expense claim and reimbursement application for **ZIRIUS**

## Responsibilities handled:

* + Led requirements elicitation sessions /stakeholder interview/JAD sessions
	+ Engage with stakeholders and listen to their objectives
	+ Participated in UX design meetings, helped design team create designs
	+ Involved in planning new feature development, release plan and test plan preparation.
	+ Attended architectural reviews, negotiation reviews and provided valuable contribution
	+ Assess scope and impact of client business needs.
	+ Create/develop/maintain BRD, FRD, User stories and use cases with prioritization
	+ Used JIRA, Red-mine for requirement management, User Story writing, backlog planning, execution, defects tracking and reporting.
	+ Analyzed business, functional requirements prepared documents and analysis reports
	+ Identified the necessary metrics and created reports on tools like Power BI, Tableau etc.,
	+ Conducted scrum meeting as a scrum master and contributed to daily scrum meetings to track daily progress and performance
	+ Identified high quality and critical bugs and business exceptions
	+ Mapped process activities identified shortfalls and proposed options to rectify operational inefficiencies.
	+ Retested all user stories before acceptance, reviewed and prioritized test cases for correctness and completeness.
	+ Coordinated UAT test and user training also Logged, maintained & tracked UAT defects, assigned type & severity levels, regressed scripts to assign status to defects, configure Test Director to auto-notify developers.
	+ Ensured the entire documents of the project was stored appropriately for future reference

## Cogzidel Technologies

*As Business Process Manager Feb 2014 – Sep 15*

## Responsibilities handled:

* Coordinated with Directors and CXOs and implemented necessary system process enhancements
* Provided consultation on the use of re-engineering techniques to improve process performance
* Documented business processes and analyzed procedures to see that they would meet changing business needs.
* Identified process inefficiencies through gap analysis.
* Recommended operational improvements based on tracking and analysis
* Collaborated with all the departments to ensure that the Agile daily meeting and monthly projections and forecasts.
* Developed and rolled out new policies to cultivate and strengthen lasting client relationships.

# My Certifications

* Undergoing **Data Analytics (Tableau)** and **CSPO Certification**
* Certified Enterprise **Design Thinking Practitioner by IBM**, January 2019
* Certified Scrum master: Object frontier Software, @ VMedu, February 2016 - February 2017

# My Accolades

* Awarded “Best employee for Q1 2017, Q4 2017 and Q3 2018 “Award in OFS Technologies
* Awarded “Find of the year 2014” in Cogzidel Technologies.

# My Education

* **Bachelor’s degree in Computer Science and Engineering** with 8.0 CGPA, Anna University, Chennai, India (2009 – 2013)