**K Vamsi Krishna**

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**SCCM Administrator Profile**

***Expertise***: Installation, Configuration, Troubleshooting and Administration of Enterprise SCCM and Patching & Application Deployments.

**SCCM Administrator**  **with around 7 years of experience, Working knowledge in Patching & Application Deployments & Intune**

Professional summary

* Around 6 years of experience as SCCM admin which includes Production support at HCL Technologies & 1.5 year in TCS total years of experience 7.5 years.
* Basic experience in Intune Autopilot and CMG.
* Having Experience in Application Package Testing Using SCCM 2012 & SCCM 1802 & SCCM 1902
* Having hands on experience in SCCM 2012 & SCCM 1802 & SCCM 1902@2002 & SCCM 2207
* Provide monthly reporting of patching activity and work with local teams to resolve patching issues.
* Have experience in HTTP to HTTPS maigration in SCCM
* Handling on SCCM Collection, Deploy, Packages
* Hands on experience on SCCM client Installation & Troubleshooting
* Worked on windows 10 servicing from windows 1803 to windows 2011 & upgrade from 2012 R2 version to 2207 MECM version
* Perform routine audit of Hardware & software inventory.
* Hands on experience on performing weekly check compliance and non-compliance system activities.
* Perform installation, evaluation, maintenance, and problem resolution for the SCCM server and DPs as well as release management deployments
* Maintain up to date knowledge of new software developments in SCCM Servers technologies.
* Working under general direction, providing technical solutions to a wide range of problems.
* Perform patch management, application Unpackaging and distribution, and operating system deployment (OSD).
* Creating Advertisement/Collections/Packages/Applications within an SCCM 2207 environment.
* Involved in Incident Management and Change Management.
* Involved in Problem Management process and Risk Management.
* Strictly adhere to Human Error avoidance and followed Doer Checker process for all major activities.
* Adaptable to a changing work environment and proven performer in pressure and deadline-driven environments
* Highly evolved communication and interpersonal skills with ability to lead bridge calls during production issues.

Technical Expertise

* **Operating Systems :** XP, Win2007, 8,8.1 and win10 , Windows server 2012,2016,2019.
* **Packages :** Microsoft
* **Ticketing Tools :**  Service Now

Project Details – HCL Technologies

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| **Project 1** | Estee Lauder Steady State |
| **Client** | Estee Lauder Companies |
| **Organization** | HCL Technologies Ltd. |
| **Duration** | Aug 27, 2015 to June 23, 2022 |
| **Role** | Analyst L2 |
| **Team Size** | 20 |
| **Description:** | ELC Staedy State is a project which handles servers in ELC Network all across US, France and UK, APAC, EMEA. We have SCCM servers and DPs as well as release management deployments to 37,000+ PCs globally. We support Production/Dev. Environment for ELC, as the project consists of both offshore teams located in India as well as onsite team in United States. |
| **Responsibilities** | **MAJOR ACTIVITIES**   * patching on regular basis * SCCM Server Build /Decomission * Performing Change Requests * Configured and worked with SCCM * Refresh activity from production to Quality systems. * Involved in Patching & Application deployments for workstations.   **DAILY ACTIVITIES**   * Managing Incidents/Service requests/Change management Using Service NOW and Remedy tools * Installation, Configuration, Troubleshooting and Administration of SCCM activity * User and Group Management * Software Package Administration * Handling the Incidents for trouble shooting the end user assets. * Creating the application in SCCM and Test the application. * Monitoring the Distribution points. * Creating user based deployment and machines based deployment * Creating the SUG for patch deployment |

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| **Project 2** | Delta Airline & CN Railways |
| **Client** | Delta Airline & CN Railways |
| **Organization** | TATA consultatance services |
| **Duration** | July 18th 2022 to Current |
| **Role** | Analyst L2 |
| **Team Size** | 12 |
| **Description:** | Delta Airline :- I have supported to server Patching and reports customizations and have 5k clients .  CN Railways :- I have supported to server Patching and reports customizations and have 2k clients . |
| **Responsibilities** | **MAJOR ACTIVITIES**   * patching on regular basis * SCCM Server Build /Decomission * Performing Change Requests * Configured and worked with SCCM * Refresh activity from production to Quality systems. * Involved in Patching & Application deployments for workstations.   **DAILY ACTIVITIES**   * Managing Incidents/Service requests/Change management Using Service NOW and Remedy tools * Installation, Configuration, Troubleshooting and Administration of SCCM activity * User and Group Management * Software Package Administration * Handling the Incidents for trouble shooting the end user assets. * Creating the application in SCCM and Test the application. * Monitoring the Distribution points. * Creating user based deployment and machines based deployment * Creating the SUG for patch deployment |

Education

* B.Tech (Electronic Communication and Engineering) from VELS University in the year 2013 With 61%.
* Intermediate (Mathematics and Science) from Board of Intermediate in the year 2009 With 60%.
* SSC from Board of Secondary Education in the year 2007 With 61%.

Personal information

Father’s Name : Mr.K.S. Rajendran

Mother’s Name : Mrs. K. Sobha

Gender : Male

Date of Birth : 09 th March 1991

Nationality : INDIAN

Languages Known : English ,Telugu and Tamil

Address : 20-1-467/a7 Korlagunta, Tirupati-517501

PAN number : DSHPK8805H

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: Chennai

Date: K. Vamsi Krishna.