CONTACT

hareeshv1992@gmail.com

Phone: +91-9946930446

CORE COMPETENCIES

Network Administration	★★★★☆
SDWAN	★★★★☆
Desktop and Application support	★★★★☆
Handling Customer's And vendors	★★★★☆

LANGUAGES KNOWN

- English
- Malayalam

STRENGTHS

- Problem solving skill
- Observation
- Punctuality
- Team management
- Honesty

HAREESH V

PROFILE SUMMARY

Currently working as Network Engineer, with overall 9 years of Experience in Network Support, WAN NOC operations, System Administration & Datacenter operations. Efficient in handling of complex situation and making appropriate decision in the larger interest of the organization. Expertise in extending high-end technical support and ensuring customer satisfaction through prompt redressal of their problems.

Lavelle Networks Private Limited
Senior Product Support Engineer, 01-August-2023 to Present

- SDWAN Implementation.

- Provisioning and deployment on Lavelle SDWAN devices(Cloud Port Edge, Cloud Port Gateway, Cloud station and Cloud station Insights)

- Applying the policies based on customer requirements (URL filter, Traffic Rate Limit, QOS etc.)

- Providing HA services to customer on Lavelle SD-WAN box by VRRP protocol.

NTT India Pvt Ltd. (SequelOne Solutions Pvt Ltd.)
Network Engineer, 01-September-2020 to 01-July-2023

- Providing Network support to client, Network monitoring and troubleshooting, Network Device configuration and troubleshooting.

- SDWAN Implementation-Cisco Viptela.

- Network support includes managing different network links and Cisco Router and Switch configuration and troubleshooting.

- Troubleshooting of network infrastructure and complaint booking as well as coordinating with different service providers for link failures.

- Routing and Switching. Routing protocols: -BGP, OSPF, EIGRP.

HCL

Engineer, **10-November-2016 to 31-August-2020**

- Configuring and Troubleshooting of CISCO Routers and Switches.
- Monitoring all network links by using NOC monitoring tool: - Nagios, WhatsApp Gold, KIWI SYSLOG MANAGER.
- Network equipment up gradation including IOS image upgrades and configuration changes.
- Maintaining and monitoring different WAN technologies such as MPLS, Point to Point Links, Leased line, VSAT links.

TATA CONSULTANCY SERVICES

Contract Assignee, 27-January-2015 to 3-May-2016

- System and Network L1 support.
- Updating and resolution of tickets based on priority of the incident.
- Providing Technical support to the customer in system hardware and software troubleshooting.

MRV INFOTECH INDIA (P) LTD

Field Support Engineer, 4-Nov-2013 to 31-Dec-2014

- Windows Desktop software and hardware support.

Academic Qualifications

- Ganapathy Chettiyar College of Engineering, Anna University

B.E in Electronics and Communication Engineering, May 2013 -75%

- Holy Cross Higher Secondary School, Kerala
  HSE, May 2009 - 88.67%
  SSLC, May 2007 - 89%

DECLARATION   :

I hereby declare that all the statements made in this form is, to the best of my knowledge and belief, true and correct.

Place:
Date: HAREESH V