RAVITEJA K

*SENIOR SOFTWARE ENGINEER*

Phone: +(91) 9686860671 Email: ravitejak09@gmail.com Bangalore, India

**WORK EXPERIENCE**

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### Alshaya Outsourcing India Pvt. Ltd.

**Senior Software Engineer || Sep 2019 – Present**

Implemented Demand and Fulfillment modules using **BY 2018v.** This includes –

* Act as a liaison between business and JDA product support to translate complex organization’s custom design issues.
* Implemented an inbuilt tool for Item-location ranging and trained users.
* Review Requirements, Fit-Gap Analysis, Design Solution / Functional Specification and interface mapping Documents.
* Working on Business Queries with regards to any data issue (on- front end) or the Interface Issues.
* Play major role in SIT and UAT validation.
* Leading team of 5 and train them on JDA technology. Give KT’s, Webinars as desired.

### Infosys

**Senior Associate Consultant || May 2018 – Aug 2019**

Implemented Demand module using **BY 2016v**.

* Played key role in Demand Planning Implementation for APAC markets keeping it in line to ISCP Global Template.
* Analyzing and resolving HyperCare/ Sustain issues for Middle East & India Markets.
* Deploy existing batches/solutions to Servers and do baseload of data. Assist in BAT, UAT
* Responsible for developing any new Interface or fixing bugs in existing Interfaces.
* Prepared Unit Test Cases and Tested the code in Dev and QA environments.
* Production Support for 24\*7 Application & Batch issues.

### Hexaware Technologies Ltd.

**Senior Software Engineer || Oct 2017 – May 2018**

Supported SCM solutions:

* Demand Planning, Fulfillment using **BY v7.8** for Retail client.
* Redesigned DFU Hierarchy with multiple Simulations approach to deliver optimal forecast.
* Performance tuning of application and PL-SQL batches.
* Other various day to day enhancements created and implemented to keep the lights on for the business.

### Mast Global Business Service India Pvt Ltd.

**Software Engineer || Apr 2016 – Oct 2017**

**Associate Software Engineer || Nov 2014 – Apr 2016**

Implemented organization’s Demand module during JDA Demand & Fulfilment application version upgrade from **BY 7.2v to 9.0v**. This included-

* Re-Designing of the existing Demand Business Solutions.
* Development of Batch Schedule to support Weekly and Daily processes.
* Demand Planning, Fulfillment, Collaborate & Supply and Operations using **JDA v7.2** for Retail client.

# SUMMARY

Self-motivated and organized Supply Chain Consultant with **seven plus** years of experience in designing and implementing end-to-end IT solutions for the clients across retail and telecom industries.

Possesses a strong working experience in **BY Demand Planning, Demand 360 & Fulfillment modules** (and the related systems) in integration with **PL/SQL Oracle Database** and **Unix Shell Scripting** languages.

Embraces a continuous improvement approach throughout daily tasks. Excellent time management and task prioritization capabilities, with a focus on building long term relationships with colleagues, clients and vendors.

I am looking for an opportunity to utilize my Technical and Functional knowledge coupled with experience to ensure a steady growth for self and the organization.

# EDUCATION

## Visvesvaraya Technological University

Master of Computer Applications -**71%** (2009 - 2012)

## Bangalore University

Bachelor of Computer Applications -**72%** (2006 - 2009)

# EXPERTISE

JDA Demand/ Demand360

JDA Fulfilment

PL/SQL Oracle

Unix Shell Script &

BAT scripting

* Single handedly supported Level 2/3 to batch and business issues to fulfill business objectives for a year.

# AWARDS & EXTRAMILE

* Leadership Honors Award in Infosys.
* SPOT Award in Hexaware Technology Ltd.
* Star of the Quarter Award at Mast Global Business Service India Pvt Ltd.
* Part of Innovation team and developed POS reporting application to grade the stores on sales.
* Involved in the talent scouting initiative of the team.
* Act as SPOC for client from offshore. Present weekly status reports to all stakeholders.

### Torniek Technologies Pvt Ltd.

**Software Developer || Apr 2013 – Oct 2014**

Implementation and Support Inventory management application.

* Worked on debugging issues related to Inventory management.
* Supported month end opening & closing reports.
* Worked on SIT, Regression Testing. Worked with users on UAT
* Work on user tickets and provide ad-hoc data reports as and when requested.

**PERSONAL DETAILS**

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Name : Raviteja K

Fathers Name : Rambabu KVS

Mothers Name : Padmavathi K

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