

Name: DOGGA SANYASINAIDU

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PROFESSIONAL SUMMARY:

- Jira administrator have 5+ years of experience in Atlassian JIRA Software, Jira Service Desk, Confluence, Good Exposure in JIRA Administration, Analysis, Design, Project Management, Agile Methodologies, Collaboration Tools.
- Administered user accounts, adding, modifying and removing users and groups.
- I have developed the advanced Work flows using validation, condition, post function, Properties and triggers.
- I have good knowledge in Atlassian JIRA installation, administration and maintenance.
- I have experience in creating issues, screens, workflows, custom fields in project level.
- Created events, email notification schemes and assigned project roles on Jira
- Good Exposure in implementation of Workflows, Screens, Custom Variables and Post functions in Work flows
- Integrate Jira-Confluence, Service Desk with Application links.
- Implemented post functions in advance workflows.
- Good Exposure in Dash boards and Scrum boards implementation.
- Very Good Exposure in Agile project implementation, Sprints, Epics, Stories.
- I have very good knowledge in AD/LDAP Configuration with Jira& Confluence.
- I have good exposure in projects export and imports and merged different environments into single.
- Workflows & Advances Workflows, Custom fields Development, implementation
- Dash board Creation, Filters using JQL Development, Workflows &Advances Workflows, Custom fields Development
- Dash board Creation, Filters using JQL Development

PROFESSIONAL EXPERIENCE:

- Worked as an Atlassian Administrator/Jira Administrator in **Ackee Software Pvt Ltd** from June 2017 to till date.

Education:

- B. Tech from ALL-AMAN college of engineering & technology, JNTUK 2012
- Intermediate from Sri Vivekananda Jr College, S. kota-2008

PROJECT DETAILS:-

PROJECT 1:

Client	:	INVITAE
Duration	:	September 2019 to till date
Role	:	JIRA Administrator
JIRA Version	:	8.22.2
Confluence Version	:	7.17.1
Service desk Version	:	4.5
Atlassian Tools	:	JIRA, Confluence, Service desk

ROLES AND RESPONSIBILITIES:

- JIRA installation and upgrade.
- Setup JIRA for project management.
- Managing users and groups permission.
- Creation of Spaces, Pages, Child pages, Templates in Confluence.
- Performed Import and Export operations in Confluence.
- Take the overall responsibility for the Jira configuration and be the go-to person for any Jira issues, enhancements or best practice question.
- Plan, evaluate, deploy, operate and maintain tools to suit the expanding user database.
- Backup and Restore procedures.
- Serve as a technical advisor and the primary implementer for new capabilities in JIRA.
- Create team specific agile process flow in JIRA to move tasks from one activity to another.
- Configure Agile Boards –Scrum and Kanban.
- Installation and configuration of continuous Integration servers.
- Created customized Dashboards for teams.
- Prepared projects, dashboards, reports for all JIRA related services.
- Resolving tickets based on SLA (Service Level Agreement).
- Provide project level and plan based permissions.
- Preparing documents.
- Creating updated work process for exchange parallel confirmation.
- Created reports and dashboards for every gathering and line of business.
- Managed various development tools, testing tools and monitoring tools.
- Created several customer accounts and maintained users.

PROJECT 2:

Client : Flipkart
Duration : 21 June 2017 to August 2019
Role : JIRA Administrator
JIRA Version : 7.6.4 and 7.13.6
Confluence Version : 7.0
Service Desk Version : 3.6
Atlassian Tools : JIRA, Confluence, Service desk

RESPONSIBILITIES:

- Installing JIRA, Confluence, Jira Service Desk in Linux.
- JIRA installation and up gradation.
- JIRA configuration.
- Setup JIRA Service Desk/Tickets
- Setup JIRA for Project Management.
- Setup JIRA for Bug Tracking.
- Setup JIRA for Test Case Management.
- Creation of new projects in JIRA.
- Responsible for creation of custom workflows.
- Perform JIRA Re-Indexing and Integrity checker.
- Support, compile and troubleshoot Atlassian tools.
- Troubleshooting and fixing errors common to Applications and Application servers
- Managing Add-on's.
- Installing plug in's and managing licences.
- Creating and managing filters.
- Managing groups and role management based on projects.
- Troubleshooting the problems in JIRA.
- JIRA & Agile Best Practices.
- Managing users in Crowd directories.
- Backup and Restore procedures.
- Provided Local and Global permissions in Confluence.
- Maintaining plugins and their licenses.

DECLARATION:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

(D. Sanyasi Naidu)