**Swetha Kusampudi**

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**Professional Summary:**

* Overall, 2.9 years of experience in IT industry. 2.8 years of experience in RPA with tools like Uipath, Automation Anywhere, and Automic (ITPA).
* Managed environments DEV, QA and STAGING for various releases and designed instance strategies.
* Responsible for implementing the full life cycle of RPA solutions: Identifying automation opportunities, gathered requirements, implement, test and deploy targeted automation solutions using industry leading RPA
* Gathered our customer’s business requirements and clearly documented them in order.
* Supporting our customers in implementing the required changes to make effective use of the automation.
* Developed the objects and workflows as per client requirement.
* Performed tool evaluation and feasibility to help in selecting Automation tool for RPA implementation.
* Worked with Business Teams to create PDD (Process Definition Document) and developed separate SDD (Solution Design Documents)
* Developed ROBOTS using Uipath to automate and accelerate standard business process with minimum human intervention for remaining non-standard processes.
* Developed robots using Uipath studio, identifying and debugging the errors using error handlers.
* Configured Uipath processes and objects using core workflow principles that are efficient, well structured, maintained, and easy to understand for further requirement.
* Supported business and technical teams during robotic projects and mitigate/Resolve risks and issues that may impact project schedule, cost, scope, quality.
* Worked with windows, web application and CITRIX automation end-to-end process automation using Uipath.
* Created process model for windows-based application using Uipath and testing it in the inbuilt controller provided by Uipath Studio.
* Used Uipath Orchestrator for deployment, monitoring, and management of Uipath Robot automation activity.
* Worked with OCR for designing in Uipath studio.
* Efficiently handled monitoring and troubleshooting the studio environment through Orchestrator
* Involved in Logging into websites, searching websites, submitting web forms, or updating records on a website.
* Automated the data transfers, including importing/exporting data between applications or files using Uipath.
* Involved in code review and fine tuning the code for performance related issues and worked on debugging application for fixing bugs and Production support.
* Maintained several RPA Bots as batch processes on daily basis and ensure quality and high performance to the internal and vendor applications of the organization.

**WORK EXPERIENCE:**

Working as a senior RPA and ITPA Developer at Capgemini from OCT 2018 to Till-Date.

**EDUCATIONAL QUALIFICATIONS:**

* B.Tech (2017) from SRK Institute of Technology (Affiliated to JNTUK) with a percentage 73%.
* Intermediate in MPC (2011-2013) with 94.4% - Narayana Junior College, Vijayawada.

**TECHNICAL SKILLS:**

* **RPA tools** : Uipath, Automation Anywhere, Automic.
* **ITPA tool** : Automic
* **Ticketing tool :** Service Now
* **Database :** MySQL
* **Automated Technology :** Windows OS, Citrix, web
* **Programming skills :** Java programming, Automic scripting, Uipath, C programming, HTML, PowerShell.
* Certified in **Core Java and technologies.**

**Certifications:**

* Successfully completed Automation Engineer Practitioner Developer certification.
* Successfully completed Automation Analyst certification.
* Successfully completed Automation Anywhere master RPA Developer certification.
* Successfully completed Automation Anywhere Advanced RPA professional certification.
* Successfully completed UI Path RPA Developer certification.

**PROJECT DETAILS:**

**Project 1 : PNL rolling restart**

**Role** **:** RPA Developer

**Description:**

The Coca-Cola Company is an American multinational beverage corporation. The Company has interests in the manufacturing, retailing, and marketing of nonalcoholic beverage concentrates and syrups. The client requirement was to automate the servers restart process during the maintenance activity. Here we achieved this manual process by automating over the servers and the applications for rolling restart using Uipath. At the end of automation bot sends a notification to concerned members.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Preparing Impact Analysis by analyzing the existing system for automation development.
* Developed and configured automation processes as per the PDD and SDD to meet the defined requirements.
* Preparing the design document about the automation process.
* Translating business requirements of business users / bureau needs into software requirements specs and design, develop, test and implement program changes to achieve the business goals of the users.
* Conducting unit testing and System testing.
* Facilitating Integration and User Acceptance Testing.
* Involved in deployment of automation in user’s environment in Orchestrator. Monitoring the bot after Deployment.

**Project 2 : Template for load data collection**

**Role** **:** RPA Developer

**Description:**

Our client is Walt Disney Company is an American diversified multinational mass media and entertainment. The Process involves automating SAP data. Data is collected in two ways one is by entering transaction codes and taking screen shots of the required screens, Other ways is by fetching the data and storing it in excel files. Send an email by attaching the files to concerned members.

**Responsibilities:**

* Day to day interaction with stakeholders to understand the process and create the Process Flow diagram.
* Developed and configured automation processes as per the PDD and SDD to meet the defined requirements.
* Feasibility analysis and understanding the business flow.
* Innovation ideas to reduce the time span of a process.
* Implemented automation of SAP and Non- SAP applications.
* Involved in deployment of automation in user’s environment in Orchestrator.
* Fixed the issues in the UAT and production Phase.

**Project 3 : Work Process Utilization**

**Role** **:** RPA Developer

**Description:**

Our client is GE Transportation is a division of Wabtec. The Process involves automation of solman dashboard. The BOT will opens the browser and logins to the dashboard with the provided credentials. The BOT will capture the all the system details in the dashboard homepage. Based on the alerts the bot will navigate to the particular system and captures the all the alerts in the system. All the alerts captured are sent as the mail attachment to the concerned teams. If there are no alerts in the system attachment is sent with the current status of the systems in the dashboards.

**Responsibilities:**

* Studied the existing processes and functionalities and to identify scope for RPA automation
* Developed and configured automation processes as per the PDD and SDD to meet the defined requirements.
* Feasibility analysis and understanding the business flow.
* Involved in Requirement gathering and design analysis.
* Developed bots using various UI Path activities.
* Conducting unit testing and System testing.
* Involved in deployment of automation in users environment in Orchestrator.
* Facilitating Integration and User Acceptance Testing.

**Project 4 : LEO SYSTEM CONFIG PROCESS MONITORING**

**Role** **:** RPA Developer

**Technologies**  **:** **UI Path**

**Description:**

Our client is Coca-Cola Company which is an American multinational beverage corporation. The client requirement was to automate the monitoring process on the specified services. In Leo System config process monitoring Process is identified to eradicate the manual process being performed by support team by connecting to servers and get the status of the services, which consumes manual efforts. All the services status details are captured and sent a mail with the attachment to the concerned teams.

**Responsibilities:**

* Studied the existing processes and functionalities and to identify scope for RPA automation
* Developed and configured automation processes as per the PDD and SDD to meet the defined requirements.
* Feasibility analysis and understanding the business flow.
* Involved in Requirement gathering and design analysis.
* Developed bots using various UI Path activities.
* Conducting unit testing and System testing.
* Involved in deployment of automation in users environment in Orchestrator.
* Facilitating Integration and User Acceptance Testing.

**Declaration:**

I hereby declare that all the information about me furnished above is true to the best of my Knowledge

**Swetha Kusampudi**