

# Austin A

## Salesforce Technical Lead

Experienced Salesforce Technical Lead with a proven track record of architecting and implementing Salesforce solutions to drive business growth and optimize operations. Adept at leading cross-functional teams and delivering measurable results through innovative Salesforce strategies.



✉ joeaustinjoe@gmail.com

📍 Coimbatore, India

🌐 [www.salesforce.com/trailblazer/aaugustine20](https://www.salesforce.com/trailblazer/aaugustine20)

📞 +91-9500331059

📅 14 January, 1995

🌐 [linkedin.com/in/austin-a-46453573](https://linkedin.com/in/austin-a-46453573)

## WORK EXPERIENCE

### Application Development Team Lead Accenture

01/2021 - 12/2023

Coimbatore, India

#### Achievements/Tasks

- Received ACE award 2021 & 2023
- Worked Closely with Business Analyst or Project Manager to develop solution in accordance with the system design
- Worked with Scrum Master to provide scope and timelines for the sprint stories
- Analyze and update Technical details into PBI before sprint starts
- Conduct code reviews and Worked as an DEVOPS person

### Salesforce Developer Tavant Technologies

04/2019 - 01/2021

Bangalore, India

#### Achievements/Tasks

- Have Been part of Development of **Two AppExchange Product FinLeads & FincWrapper**
- Worked on Integrations with Encompass, Formfree, Equifax, Zillow, LendingTree, LinkedIn etc
- Worked on Security Code review and Zap, Lint, PMD and maintained test coverage more than 90%
- Worked with business to make requirement functional in Salesforce.com

### Software Developer (Java) Birlasoft

09/2016 - 04/2019

Bangalore, India

#### Achievements/Tasks

- Develop & update using Java Collections, and I/O API's to develop
- Developed enhancements and fixing Tickets raised by Customer
- Performed System testing after deployment is done
- Created Test Automation scripts to test the UI development and Changes made.

## INTERESTS

Sports (Football & Hockey)

Gaming

Music & Cinema

## SKILLS

Salesforce Apex

LWC

SOQL

Experience Cloud

DEVOPS

Code Review

workbench

## EDUCATION

### Bachelor of Technology in Computer Science

Karunya University

06/2012 - 05/2016

Coimbatore, TamilNadu

## CERTIFICATES

Salesforce Certified Administrator (SCA)

Salesforce Certified Advanced Administrator (SCAA)

Salesforce Certified Platform App Builder

Salesforce Certified Platform Developer I

Salesforce Certified Platform Developer II

Salesforce Certified Service Cloud Consultant

Salesforce Certified Data Architect

Salesforce Certified Sharing and Visibility Architect

Salesforce Certified Application Architect

## HONOR AWARDS

ACE - The Extra Mile Award (06/2021 - 09/2021)

Accenture

## LANGUAGES

English

Full Professional Proficiency

Tamil

Native or Bilingual Proficiency