

### SUMMARY

I am a Salesforce developer with 5 years of experience in Web development and Salesforce CRM development in projects spanning service, public and health industries. I am passionate about utilising technology to build innovative and scalable Software solutions for the customers. I am highly motivated, curious, tech savvy and a great team player.

### EDUCATION

**Sri Jayachamarajendra College of Engineering, Mysore**  
B.E. Computer Science & Engineering 2018  
Visvesvaraya Technological University, Belagavi

2014 to 2018

### SKILLS

Apex	HTML5	Git
Asynchronous Apex	CSS	Azure
Lightning Web Component	Javascript (ES6)	Jira
Lightning Aura	React-Native	SFDX
Salesforce Automations	Redux	Agile
Apex Triggers	NPM	CI/CD Pipeline
SOQL		Postman
REST API		

### EMPLOYMENT

#### ACCENTURE SOLUTIONS PVT. LTD.

Bengaluru

Senior Analyst

Dec. 2021 to Current, Dec. 2021 to Current

- Worked on building a custom application that facilitates trails of cell gene therapy on Health Cloud and Community portal.
- Designed the Data Model for various custom objects, Person & Business Accounts; and designed Sharing Model for Health Cloud and Community user profiles; and developed Apex Sharing which was driven by junction objects.
- Developed custom LWC components that provided visual representation of the cancer stem cell's manufacturing status.
- Built forms using Screen Flows to capture Patient's and Cell Manufacturing order's details from hospital users and update the same in the database.
- Worked on triggers, processes and flows that updated the treatment's information in various objects and improved the existing logic that was consuming upto 95% governor limits and brought it down to 75%.
- Provided configurable features for admins using custom objects that were used for templating and drove the custom logic in Apex classes.
- Worked with Azure CI/CD Pipelines to manage deployments to Sandboxes and manage project releases.
- Designed a master data migration plan using SFDX tree to reduce manual intervention and data patching approach post go-live, to enable the system to work with the major upgrades done in Data Model and configurable features provided through the Master Data.

#### DELOITTE CONSULTING INDIA PVT. LTD.

Bengaluru

Consultant

May 2021 to Dec. 2021

- Involved in feasibility analysis, review and estimation of functional and technical requirements with constant liaising and interaction with all the stake holders.
- Designing solution architecture as per requirements and doing proof of concepts to derive feasibilities.
- Worked on developing a new release of an iOS app based on Salesforce SDK and REST API, with 25% improvement in app loading and response time.
- Built various POCs with a third-party application from App Exchange and customised it to deliver time critical business requirements.
- Designed and built an Approval process for finance critical scenarios that involved complex flow between various stages and hierarchy.
- Led a team of developers in Architecting and developing the UI and Data Model for a Salesforce Community which had to be rolled out to public to provide critical support during Covid-19 Pandemic.
- Proactively engaged in continuous improvements of application design, support and development efforts.

Analyst

Bengaluru  
Oct. 2018 to May 2021

- Built customisable and reusable UI component library using Lightning Aura & Lightning Web Component framework with a support for language translations.
- Built Visualforce page with custom controller to generate PDF with language translation support.
- Implemented the custom backend logic using salesforce capabilities like apex, triggers, asynchronous apex and updated the existing codebase following best practices of salesforce development with an improvement of 20% in governor limit usages.
- Designed and deployed Custom Objects, Custom Settings, Custom Metadata, Data Model & Validation Rules.
- Implemented security frameworks through OWD, Sharing Rules, role hierarchy and Apex based sharing for the various project personas and hierarchy.
- Conducted trainings for project teams on SFDX and Git that drastically improved the development and deployment timings.
- Development experience on Salesforce DX.
- Experience in working with Git and Azure CI/CD deployments.

PROJECTS

CLINICAL TRIALS MANAGEMENT SYSTEM

This is a project using Salesforce Health Cloud for managing a trial subject enrolment into a hospital and tracking its journey as it goes through a Cancer treatment process. There are integrations with courier services to schedule and track the transfer of patient's cord blood units across different Hospitals (Transplant Centres) and Manufacturing Plants. There are communities for Health Staff to enrol patients into different hospitals and also for staff in the manufacturing portal to login and check/process their inventory. All these was clubbed with custom UI designed portal and standard salesforce health cloud system.

COMMUNITY PORTAL TO CAPTURE COVID TEST RESULTS

This was a project using Salesforce Communities which provided custom built web pages built with LWC, to guest users to fill their personal details and their COVID-19 Antigen test results. The Portal also provided a facilitate for the Covid testing centres to download an excel template, fill the test results and upload the excel with the results in bulk. The information was stored in a custom objects in the backend.

INTEGRATED SERVICES DASHBOARD

This was a project using Salesforce Communities to provide a fully custom branded portal for the users to claim government facilities and benefits. This was an integration intensive project in which data was synced between various systems. This portal was live and customer helpline/call support was given on ticket basis for any issues faced by the citizens when using the portal.

CHILD WELFARE CASE MANAGEMENT SYSTEM

This project was built using Service Cloud and an iOS app built with Salesforce SDK and REST API to facilitate Child welfare officers register, track and investigate child abuse and emergency cases. The investigating officers capture information of their field investigation with the iOS app and save it in Salesforce via REST APIs and the Supervisors could analyse the cases in the Salesforce Application.

AWARDS

Deloitte Consulting India Pvt. Ltd. · APPLAUSE AWARD	Nov. 2019
Deloitte Consulting India Pvt. Ltd. · APPLAUSE AWARD	Jan. 2021
Accenture Solutions Pvt. Ltd. · APEX AWARD	Oct. 2022
Accenture Solutions Pvt. Ltd. · ACCENTURE CELEBRATES EXCELLENCE AWARD	Mar. 2023