ASMITA MOITRA

Kolkata, India · 9903378985/8240222722

asmita.moitra@gmail.com · LinkedIn

Certified Scrum Master and Business Analyst with 12+ years of experience in Banking and Financial services, Aviation, Insurance and Hospitality domain. Well versed with Agile Methodologies and Agile Ceremonies with high proficiency in JIRA, Quality Center, and TFS.

Experience Summary

- Administered all agile scrum processes including sprint planning, daily scrums, sprint reviews and sprint retrospectives; coached team members and clients on Agile process.
- Enabled agile team to increase its throughput through use of swarming around features and other high-collaboration approaches, such as paired programming.
- Working directly with product owners and stakeholders to elicit their feedback on customer satisfaction items
- Partnering with development leads to identify opportunities for better collaboration and process improvement
- Conducted business requirements analysis with external clients using stakeholder interviews and focus groups to define scope.
- Conducting requirements training sessions and developing best practices for product delivery
- Subject matter expert and advisory on IT solutions entailing implementations
- Analyzing existing customer satisfaction functionality requests for providing business-value based recommendations to Product Owners
- Leading a team of 3 Junior Business Analysts; promoting a strong culture of standard Business Analysis processes as part of global standards
- Analyzed user requirements, performed impact analysis and generated system requirements documents
- Collaborated with the project team in solution development and implementation; presented the business solution to the client
- Created and reviewed functional test cases and audited the functionality on the quality of deliverables at intervals
- Co-ordinated the preparation of manuals and training materials
- Managed project activities such as requirement gathering, analysis and documentation
- Prepared test plans for the testing team and performed user acceptance testing in the final project
- Hands-on experience of 2 years in software automation testing using Selenium, Core Java and Quick Test Professional.
- Hands on experience using test management and defect tracking systems such as HP Quality Center(ALM), JIRA

Skills

- Domain - Investment Banking , Aviation, Insurance and Hospitality domain
- Delivery Model - Agile with BDD
- Technology Platforms - Java , Appway , Mainframe , Web services
- Tools - QC/ALM, QTP, Selenium, JIRA, Jenkins , Balsamic , Balsamic ,Confluence , SOAP UI , Postman

Projects

- 2013 – Present

Senior analyst, cognizant technologies Ltd.

Investment Banking - Led strategic company projects for client on-boarding, product activation, client maintenance, hybrid banking and cash service application for Investment Banking in their India and Zurich offices

Banking (Cards and Payments) - In the cards and payments domain with Comerica bank to implement retail debit cards on PCI compliance and prevent fraudulent card transactions.

Hospitality - The objective of this agile project is to set a business vision for WVR to standardize on a common set of core IT systems (Reservations, Web Platform, Content Management, MI, Finance & Customer database)

Aviation verticals - The objective of this project is to test Reservation module of Etihad Airways. Reservation module mainly consists of 2 sub modules – IET (interline E Ticketing) & Core Reservation. Being a part of IET Reservation team, have worked with our Partner airlines that cover PNR creation, ticketing, exchange, refund, reissue, void, and suspend functionalities.

- 2012 – 2013

Business analyst, max life New York

Life Insurance - Worked on the migration project for Max Life New York's insurance application, Sirius for Insurance. Gathered and clarified client requirements, business needs and project objectives, via feedback sessions and client meetings, in collaboration with all stakeholders. Planned Test Cases & -Scripts based on the application and was involved in preparation and updating of Traceability Matrix.

- 2008 – 2011

Business associate, NIIT

Non-Life Products- Led a migration project from client-server architecture to a web-portal based architecture and from Dutch to English. Reduced the 'time to market' cycle for IT systems, ensuring availability to the end-users in shorter periods.

Professional Certification

- Certified ScrumMasterR (CSM)
- ISTQB

Education

2005 - 2007

MASTER'S IN FINANCE, ICFAI School of Financial Studies, Hyderabad

2002 - 2005

BBA (Hons.), Visva Bharati University