



Jayasree T

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Objective:

Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction, improve my skills and growth along with organization objective. Proven multitasker, independent worker, and a team player.

Experience Summary:

- Having 4.6 Years of Professional Experience in the areas of Development and implementation of Salesforce Classic and Lightning.
- Experience in the Salesforce.com both as Administrator and Developer in SFDC Customization, Configuration.
- Having experience in Triggers, Apex Classes, Lightning App Builder and Lightning Aura Components.
- Proficiency in SFDC Administrative tasks like creating Objects, Profiles, Roles, Users, Permission set, Page Layouts, Workflows, Sharing Rules, Validation rules, Reports and Dashboards.
- Experience in data exporting and importing using Apex Data Loader and Workbench.
- Knowledge on creating various advanced fields like Picklist, Custom Formula Fields, Field Dependencies, Field Updates and Email generation according to application requirement.
- Good knowledge in using Flows and Process Builder.
- Knowledge on using Data Loader, Workbench, Quick Actions, SOQL and Salesforce Inspector.
- Experience with deployment activities using Change set.
- Having good knowledge in querying Salesforce.com database using SOQL & SOSL queries using Workbench and Salesforce Inspector.
- Experience Working with Knowledge Articles.
- Fast Learner and have great interest to explore new things in Salesforce.
- Experience Working with GitHub Desktop for Committing the code into different branches.
- Involved in Unit Testing using test classes to validate the code coverage for smooth deployment.
- Experience in Interacting with clients, understanding the business requirements, and providing effective solutions using Salesforce. Ability to understand and respond effectively to the expected requirements.
- Good team player and have good communication skills.
- Mentoring freshers on Salesforce.

Educational Qualification:

- B. Tech [Computer Science] from Sri Venkateswara College of Engineering, Tirupati.

Organizational Experience:

- Sesat Solutions Pvt. Ltd - **August 2018 to September 2021**
- DXC Technology - **November 2021 to TILL YET**

Technical Skills:

Area of Expertise	Details of Expertise
Operating Systems	Microsoft Windows 7/8/10
Language	Apex
IDE	Eclipse
Technology	Salesforce.com
Tools	Apex Data loader, Workbench, GitHub Desktop

Certifications:

- Salesforce **ADMINISTRATOR** Certified
- Salesforce **Platform Developer 1** Certified
- Salesforce **CPQ Specialist** Certified

Professional Experience:

Project Name: SFDC Streamline & Governance Q1 FY22

Team Size: 8

Project Duration: Jan 2022 – March 2023

Role: Salesforce Developer/ Administrator

Description:

Modify SFDC to support SFDC Streamline & Governance for Q1 FY22. Supplier will deliver applications development support (for the scope identified below) to analyze, design, build, test, release, deploy, implement, and provide post-implementation issue resolution during warranty in support of this Project. Supplier will perform security scanning for the new changes to be introduced into the production environment as a result of

this Project Work Order. The main Scope of the Project is Convert NGQ pricing approvals to Lightning forma. Convert the Hybrid IT Approval Screens into Lightning. Convert the Aruba Approval to Lightning.

Key Responsibilities:

- Responsible for end-to-end production support involving managing user access, development, testing Migration and Deployment.
- Designed and developed Apex Classes, Lightning Aura Components for various functional needs in the application.
- Designed and Developed Test Classes for Apex Classes to validate the code coverage for smooth deployment.
- Experience in Issue resolving and problem management by debugging code through debug logs.
- Responsible for showing Demo to Clients for twice a week.
- Conducted knowledge transfer sessions on Salesforce with my team.
- Used Workbench for retrieving Apex Classes, Test Classes, and Lightning Components from different Sandboxes.
- Used GitHub Desktop for committing the code into different branches.
- Entered the Aura Components and Apex Classes in SaasPMO Sandbox for Deployment.

Project Name: Lightning Upgrade of KB

Team Size: 5

Project Duration: Jul 2020 – Mar 2021

Role: Salesforce Developer/ Administrator

Description:

Use the Lightning Knowledge Migration Tool to move your Classic knowledge base into Lightning Knowledge. The Lightning Knowledge Migration Tool works differently depending on whether your org has one or multiple article types. Contact Salesforce support to enable the Lightning Knowledge Migration Tool in your org. Lightning Knowledge migration must be tested in a full-copy sandbox. Before you can enable the tool in production, our support team will ask a series of questions about your migration plan and the results of your sandbox test.

Key Responsibilities:

- Responsible for end-to-end production support involving managing user access, development, testing Migration and Deployment.
- Prepared required documents on Lightning Migration.
- Used Data Loader for insert, update, and bulk import and export of data from Salesforce.com SObjects. Used it to read, extract, and load data from comma separated values (CSV) files.
- Developed Test Classes for Triggers and Apex Classes and to validate the code coverage for smooth deployment.
- Performed Data Import and Export Tasks using Data Loader to get the information of the Knowledge Articles.
- Implemented logic for migrating Knowledge Articles from Classic to Lightning based on the type of customer enquiry.
- Designed workflows and created workflow steps which used email alerts and field updates.
- Converted the Workflow Rules into Triggers for Opportunity & Campaign Objects.
- Designed, and deployed the Custom objects, Workflow Rules, Components, Visual Force Pages, Apex Classes, and Triggers to suit to the needs of the application.
- Played a key role in converting Article Types in Classic to Record Types in Lightning and Data migration.
- Performed Deployment Activities using Change Set.
- Experience in Issue resolving and problem management by debugging code through debug logs.
- Responsible for showing Demo to Clients for twice a week.
- Conducted knowledge transfer sessions on Salesforce with my team.

Project Name: FS Central (A Major Financial Institution based in Philadelphia)

Team Size: 5

Project Duration: Jan 2019 – Jun 2020

Role: Salesforce Developer/ Administrator

Description:

FS Investments was developed for one of the top ITES Company based in USA. This application is built on force.com leveraging Sales Cloud. The solution provided to help the finance team to review all the sales proposals with the appropriate profits and margins so that the sales team can go ahead and confirms the deal. This application helps the senior management to approve or reject the proposals based on the segment and the roles. FS Investments are helping investors to transform their portfolios by providing access to alternative investments – alternative source of income, growth, and Fund Resource.

Key Responsibilities:

- Responsible for production support involving managing user access, development, testing and Deployment.
- Worked on various salesforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports and boards.
- Design, setup and maintain salesforce standard objects, custom objects, fields, formula fields, page layout, Record types, custom tabs and components to suit the need of application.
- Designed and developed the workflows which used email alerts and field updates.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user roles, and groups.
- Design Validation Rules along with Roll-Up Summary Fields to maintain data quantity and data consistency.
- Implemented Workflow, Formula Fields and Validation Rules, Customizing Reports and Dashboards
- Designed and developed Apex Classes, Batch Apex, Apex Triggers, Lightning Aura Components and Visualforce pages for various functional needs in the application.
- Designed and Developed Test Classes for Apex Classes and Triggers to validate the code coverage for smooth deployment.
- Prepared the Test Cases for the Requirements.
- Performed Deployment Activities using Change Set.
- Knowledge on Issue resolving by debugging code through debug logs.
- Designed, and deployed the Custom objects, Custom tabs, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
- Responsible for showing Demo to Clients for twice a Week.