

Brian Gubkin

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A Business Systems Analyst with nine years of experience working on Government Supply Chain software development; and one year working in the telecommunication industry with digital journeys. Experience working with customers, users, developers, and testers to convert business need to software designs.

#readytowork

Work Experience

Technical Business Analyst

Synchronoss Technologies - Bridgewater, NJ

2019 to Present

- Subject Matter Expert for solutions worked on by Engineering teams.
- Creating documentation for design, business, functional, and/or technical requirements to prepare for implementation.
- Read, understand, and document client APIs.
- Completes gap analysis to properly map data between APIs.
- Works on a self-governing team utilizing Agile methodologies.
- Provides work estimates for effective planning, resourcing, and delivery.

Business Systems Analyst

SAIC - Fairfield, NJ

2012 to 2019

- Plans, conducts and directs the analysis of complex business issues to be solved with information systems, accurately anticipating organizational impacts
- Manages technology projects for logistical software systems, ensuring that no deadlines or commitments are overlooked
- Proactively communicate and collaborate with business users to analyze information needs on business and functional requirements to meet client needs.
- Acts as a liaison between the technology group and clients to ensure clear communication and expectations are being met.
- Assists with end user training, configuration of technology resources and documentation.
- Functions as team leader for small to medium-sized projects with short to intermediate duration.
- Works with a variety of computer languages, systems, and hardware configurations, Interpreting existing code and process logic as a basis for systems analysis.
- Solves complex problems, providing technical leadership in identifying, evaluating and developing systems and procedures which are cost effective and meet user requirements
- Creates logical data models, table loads for relational database system, flow charts and data flow diagrams
- Subject matter expert for migrating multiple contracts from a legacy ERP to a newer technology ERP

- Maintained customer relationships with multiple third party logistics customers

Technical Support Analyst

SAIC - Fairfield, NJ

2010 to 2012

- Plans, conducts and directs the analysis of complex business issues to be solved with information systems, accurately anticipating organizational impacts
- Manages technology projects for logistical software systems, ensuring that no deadlines or commitments are overlooked
- Proactively communicate and collaborate with business users to analyze information needs on business and functional requirements to meet client needs.
- Acts as a liaison between the technology group and clients to ensure clear communication and expectations are being met.
- Assists with end user training, configuration of technology resources and documentation.
- Functions as team leader for small to medium-sized projects with short to intermediate duration.
- Works with a variety of computer languages, systems, and hardware configurations, Interpreting existing code and process logic as a basis for systems analysis.
- Maintained customer relationships with multiple third party logistics customers

Warehouse Manager

Product Wizard & ENS, Inc - Toms River, NJ

2006 to 2010

- Managed inventory levels for three separate e-commerce websites with over 8,000 products
- Monitored and ordered warehouse supplies
- Supervised import and export shipments through warehouse systems
- Teamed with staff to create website and maintenance throughout employment
- Created timely and cost effective shipping methods for multiple carriers
- Modified Websites with new products and designs via html
- Troubleshoot hardware and network issues

Education

Master of Engineering degree in Systems Engineering

Stevens Institute of Technology - Hoboken, NJ

May 2015

Bachelor of Science degree in Computer Information Systems

Rider University - Lawrenceville, NJ

May 2006

Skills

- Database
- Sql
- Api
- Html
- Json

- Visual basic
- Xml
- Erp
- Sap
- Sdlc
- Itil
- Speedware
- Edi
- Soap
- Web services
- Java
- Jira
- Rest
- Documenting
- Best practices
- Network Support
- Business Analysis
- Agile
- Microsoft SQL Server
- Scrum

Certifications and Licenses

ITIL v3

June 2019 to Present

Additional Information

SKILLS

- Microsoft Windows - All versions, Microsoft Office - Word, Excel, PowerPoint, Access, Outlook, Project
- Visual Basic, HTML, JAVA, SQL, SpeedWare, SAP, Adobe Photoshop, CAD/D, SDLC, EDI, JIRA, Postman
- XML, JSON, API, REST, SOAP, Web Services, and other file transmissions.
- Documenting new and improvement processes with good communication
- Troubleshooting and resolution of customer and system issues
- Agile Methodologies, ITIL best practices
- Multiple ERP platforms, Relational Database models
- Customer Service