

# GAURAV KASHYAP

Enterprising Professional with comprehensive knowledge of all phases of Product Management; ensured that information systems, products, and services met or exceeded organization quality standards and end-user requirements,

targeting assignments in **Product Owner/ Quality Assurance**

**Preferred Location: Bangalore/ Pune**

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## CORE COMPETENCIES



**Product Owner**  
**Agile Methodologies**  
**Business Analysis**  
**Stakeholder Management**  
**Requirement Gathering**  
**Software Testing Lifecycle**  
**Manual Testing**  
**Quality Assurance**  
**API & Database Testing**  
**Test Planning & Design**  
**Defect Handling & UAT Support**  
**Test Documentation & Metrics**  
**Test Scripts**  
**Regression Testing**



## SOFT SKILLS



## PERSONAL DETAILS

**Date of Birth:** 8<sup>th</sup> January 1987

**Languages Known:** English & Hindi



## PROFILE SUMMARY

- **Competent Professional with 10 years of experience** in incorporating industry best practices and methodologies as **Product Owner**, gathering requirements in user stories and technical tasks organized in a ranked list (product backlog)
- Skilled in creating acceptance criteria and validating the result on sprint demos, reviewed the business needs, refined priorities, identified **opportunities and risks as a Product Owner**
- Executed **end-to-end ownership of the product** (full lifecycle from ideation to optimization) with ultimate accountability for business and user value delivered
- Proficient in Software Test Life Cycle, including Test Strategy Definition, Test Plan Creation, Test Design, Test Estimation, Test Execution, Test Data Creation & Validation, Test Review and Defect Reporting & Verification
- Gained domain expertise in **Telecom/E-commerce/Education/ Health Insurance**
- Strong knowledge of **Agile principles** and process with understanding of industry market conditions and trends
- Contributed to successful release of \ products & services of leading international clients
- Successfully established the **quality assurance program**, a software metrics program that included software quality, estimation, **benchmarking**, productivity, risk analysis, and cost information for software developers and business
- **Validated IT processes** through careful testing in order to maximize the benefit of business investments in IT initiatives
- Team-based management style coupled with the zeal to drive visions into reality



## CAREER TIMELINE



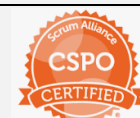
## EDUCATION

- B.Tech. in Information Technology Engineering from IIMT Engineering College, Meerut, (Uttar Pradesh Technical University) in 2011



## CERTIFICATIONS

- CSPO in 2021



## TECHNICAL SKILLS

**Primary & Secondary Skills:** Product Management & Business Analysis

**Product Management Tools:** JIRA, Trello

**Reporting Tools:** Power BI

**Bug Tracking Tool :** Bugzilla, JIRA, Trello

**Test Management Tools:** Matrix Pro, Test Rail



## WORK EXPERIENCE

**Since Apr'15 Sendinblue, Noida as Senior Test Engineer**

**Dec'12-Apr'15 PS Inteligencia Analytics Pvt. Ltd., Noida as Quality Analyst Engineer**

**Dec'11-Dec'12 Mobivibes, Noida as Quality Engineer**

### Key Result Areas:

- Mentoring a **team of 6 members for end-to-end project delivery**
- Liaising with stakeholders across the organization to inform the product vision, strategy, features, and prioritization
- Supervised & evaluating the work generated by a software Scrum Team in order to ensure impeccable features and functionality of the product
- Playing a key role as part of the Agile Team responsible for defining stories and prioritizing the team backlog to streamline the execution of program priorities while maintaining the conceptual and technical integrity of the features or components for the team
- Scheduling and leading meetings to identify product issues, determining roadmaps for products and managing daily goals and schedules to achieve high performance and meet project deadlines
- Setting up test environments, developing strategy, test plan, test cases, suits, scenarios, & requirement traceability matrix
- Extensive working experience on all phases of Software Development Life Cycle (SDLC) in **Agile Scrum & Waterfall Model**
- Managing quality assurance practices including project charter, plan development, test strategy & test plan development, test data and test automation reviews
- Leading the software quality process involving review of product functions, test specifications & documentation, defect prevention, debugging & resolution of issues
- Establishing TCoE (Test Centre of Excellence) and managed automation & functional test areas
- Leading operations which included setting definition of test estimation criteria, prioritizing test cases and reviewing the test reports and testing artefacts
- Conducting the defect status meeting twice a week along with business analyst, developers, and the project manager
- Managing System Integration, Functional, System, Browser Compatibility Test Cases updation in Test Management Tools

### Highlights:

- Monitored progress of the product development and highlighted issues impacting delivery
- Showcased knowledge and understanding of software testing and best practices and enforcing quality standards
- Exposure of working on projects of various lengths and complexity, and achieved proficiency in exhaustive manual testing; consistently delivered high quality of work
- Gained experience in using incident management tools to record and track status of incidents found during testing

**Please refer to annexure for details on Projects:**

## ANNEXURE

**Title:** Sendinblue

**Technology & Tools:** Mongo DB, Jira, Trello, Power Bi

**Environment:** Google Chrome/Firefox/Mobile Devices

### Key Result Areas:

- Collaborating with stakeholders and teams to develop and maintain product backlogs
- Using clear and transparent acceptance, rejection and prioritization criteria for user stories
- Understanding of business's requirements and mapping them to system requirements
- Advising the Scrum Team to meet software expectations and mentoring the product development team to create a strong end product nurturing ideas and solutions to existing customer problems
- Extracting and retrieving information and data sets to improve upon software
- Building the roadmaps for products in the creation phase
- Working closely with the Scrum Team throughout the development process
- Assessed all requirements and creating Business Requirements Document (BRD), Developing Use Cases, Test Approach, User Acceptance Testing (UAT), and Requirements Traceability Matrix (RTM)
- Liaised with the Developers and the Test Lead to verify the Test Cases, Product Features
- Managed the Task Creation, Task Distribution, Task Prioritization and Communication with Team Members

**Title:** (TBS) QUBE Software (Health Insurance)  
**Technology & Tools:** .Net, Oracle SQL, Bugzilla  
**Environment:** Firefox, Google Chrome, IE -8 &10

**Highlights:**

- Checked all system design specifications and involved in writing Test Plan for different components of the system
- Conducted the Ad-Hoc testing end-to-end testing, System testing, Regression testing, and Functional testing during the various sprints/build of the application
- Managed the development/Business Analyst team to review requirements specification and design documents
- Assessed the RFQ process and rate tables for both New and Renewal process in the application
- Verified:
  - Administration module for creating users, building brokerage and producer profiles, and obtaining competitor rate information
  - Sale phase of a Quote includes Cancelled, Declining, and Pending Sale and Sold process
- Presented rigorous production support and providing night and weekend support

**Title:** MCT (Mobile Content Transfer ) ( AT &T )  
**Technology & Tools:** .Net, Jira  
**Environment:** Windows Phone 8, BB7, IOS & Android

**Title:** Digital Media App (Mobivibes)  
**Technology & Tools:** Android, IOS Cocoa, Selenium IDE, SharePoint  
**Environment:** IOS & Android. IOS Simulator, iPad

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