**Khushboo Upadhyay**

Zuora Solution Architect +91 9538704222|Khushboo200590@gmail.com

An organized and passionate team lead with 9 year’s experience in global organizations such as Deloitte, Infosys & HCL.I view myself as a problem solver helping clients find solutions to challenging situations. I ensure details are thought through and accurate when interacting and working with clients to help them find solutions for challenging issues. I am also a great team player responsible for building and motivating teams. I come with extensive experience in Subscription/Billing.

# Professional Experience

***Deloitte Consulting LLP, Zuora Solution Architect Aug 2016 till Date***

Specializes in design and development of solution for subscription management platform like Zuora, Z-Quotes and Z-360 managed package. Past engagement involves integration and implementation of Zuora with CRM and EPR systems.

Have led the subscription/billing implementation using Zuora for **Networking client, Biotechnology, and global ratings company.**

* Currently leading Zuora design and implementation for order to cash module with CRM and ERP ecosystem for a Networking client.
* Led Design and implementation for very complex use case using Zuora capabilities like workflows for Biotechnology company.
* Offshore functional and technical lead for the implementation of Zuora billing, Z-Quotes and Z-360 managed package for a global ratings company.
* Implement most advance features of Zuora like custom object, workflow, data queries.
* Sound knowledge on Product catalog, Z-Billing, Z-Payments, Z-Finance, Z-Reports, Callouts.
* Sound knowledge configuring email templates, invoice templates and Z-connect Apps.
* Sound knowledge on Zuora CPQ: Z-Quotes and Z-360 managed packages on salesforce.
* Extensively worked on Zuora rest API’s.
* Experienced in data migration from legacy system to zuora.

***HCL –Senior software engineer Nov 2014 to May 2016***

Implemented key projects like BAU Archiver and Summit Data Archival. Responsibilities include analysis, development and testing of the sub modules using Java, summit and oracle. Worked on major change of changing the database from exiting Sybase to oracle.

* Involved in development and enhancement of the core java code.
* Supporting testing team in query/issue resolution
* Implementation in Production instances
* Post Production fixes

***Infosys – senior system engineer Oct 2011 to Oct 2014***

Implemented key projects like XCARD, iPhone system. Responsibilities include enhancement and adding new functionality for the performance and easy to use for customer. Also worked migration of apple device services from Web Objects to Spring MVC framework through an agile process

* Project involved several technologies like –Core Java, Web Objects, Oracle 10g, Struts
* Worked on one of the end to end flow
* Enhancements and optimization of the code as per the tasks assigned by Apple Engineers
* Agile process involving release every month with enhancements, migration and defect fixes
* Worked on adding new functionalities

## Selected Accomplishments

* Outstanding award from Deloitte leadership for seamless implementation for Zuora for major client.
* Applause Awards from client in Deloitte for provided solutioning.
* Stop Awards.
* Received WOW Award in IPhone Activation project for being the best team player.

# Selected Certifications

* Certified Zuora Solution Architect.
* Zuora Technical Consultant Certification
* Salesforce Platform Developer 1

**Education**

* Bachelor of Engineering in computer science from AMC engineering college Bangalore. Aggregate-71.07%-2011

# Tools and Talents

* **Subscription and Billing Tool**: Zuora
* **Programming**: Core java.
* **Framework:** Struts,Spring(back end) junit, TestNG.
* **Database**: Oracle, PL/SQL
* **Tools**: Eclipse, Oracle SQL Developer, DbVisualizer, RabbitMQ
* **Source Control**: SVN.
* **Built tools**: Maven.

# Personal Information

Date of Birth  20th May 1990

Languages KnownEnglish, Hindi

Marital Status Married

Nationality Indian