

Professional Experience Summary

- **Total 9.9 years of experience in IT (Information Technology)** mainly into end-to-end implementation and support of Salesforce and PeopleSoft Technology based projects/ engagements.
- Good exposure in all phases of Software Development Life Cycle (SDLC) i.e. requirement gathering, requirement analysis, design, development, implementation & enhancement of projects using Salesforce CRM and PeopleSoft Technology as well as Involved on Salesforce configuration, customization, integration, classic to lightning migration, designed many Lightning Components to meet the business requirements.
- Currently working as - **Team Lead (Salesforce Functional Consultant / Business Analyst) with Accenture Technologies, Mumbai (4.8 Years)**
- **Recently received Awards (Year 2019)-**
 - **‘Bright Spot – Employee of the Month’ Award for October 2019 & ‘ACE Award’ in Team Category in FY’19-Q4**
- **Completed Salesforce Administrator ADM201, Sales Cloud, Service Cloud Consultant & Platform App Builder Certifications**
- Good exposure:
 - In consulting with all stakeholders to improve business processes, including developing functionality to automate manual processes, liaising with territory business representatives to discuss requirement details and solution proposals to ensure quality, timeliness, and testing of all project/ release work
 - Validating and assessing Salesforce solution design throughout the project with customers and prospects. Identifying problem areas and providing recommendations for future enhancements
 - First point of contact for the client/ product owner for any support and queries/ problem solving with respect to Salesforces’ suite of products across full SDLCs phases.

Employment Summary

- Currently working as - **Team Lead (Salesforce Functional Consultant / Business Analyst) with Accenture Technologies** (Duration: April 2015 to Till Date – 4.9 Years)
 - Joined as Senior Software Engineer – Year 2015
 - Promoted as **Team Lead** – Year 2016
- Worked as - **Associate (PeopleSoft) with Cognizant Technology Solutions** (Duration: April 2010 to March 2015 – 5 Years)
 - Joined as Programmer Analyst Trainee – Year 2010
 - Promoted as Programmer Analyst – Year 2011
 - Promoted as **Associate** – Year 2013

Appreciations & Awards

- Received **‘Bright Spot Award – Employee of the Month’ at Accenture Technologies – October 2019**
- Received **‘ACE Award in Team Category’ in FY’19-Q4**
- Received **‘Star Performer of the Month’ Award – at Accenture Technologies – in Year 2016**
- Received **‘Employee of the Quarter’ Award – at Cognizant Technologies – in Year 2014**

Certifications

- Salesforce **Administrator ADM201**
- Salesforce **Sales Cloud** Consultant
- Salesforce **Platform App Builder**
- Salesforce **Service Cloud** Consultant

Education Summary

- **Bachelor of Engineering (B.E.)** – Computer Science & Engineering, Shri. Sant Gajanan Maharaj College of Engineering. Shegaon – Amravati University, Maharashtra (Full Time) – First Class

Work Experience

- **Accenture Technologies** (Current Employer)

Total Period: **April 2015 – Till Date**

Duration: (4.8 Years)

Designation: **Team Lead** (Salesforce Functional Consultant / Business Analyst)

➤ **Project 1 – Asia Based Project**

Role: Salesforce Functional Consultant / Business Analyst

Project Description: The Project will prepare the systems to provide an ease to customers of placement & recruiting so that they can hire candidates in a better way.

Client Description: ASIA based system offers a wide variety of services that include temporary staffing, permanent placement, career transition & talent development, as well as outsourcing & consulting

Technologies: Salesforce

Responsibilities:

- Worked closely with onshore/Client for assessing business needs & determining/implementing information technology solutions.
- Worked as a Team Lead- Team management, Status Reporting, Providing solution as a SME Support.
- Involved in preparation of Functional Design, Use Case Document & Test Scripts
- Configured various validation rules, develop various relationship like look up & master relationships, build roll up summary fields
- Involved in resolving defects, transitioning the functional designs to technical team, resolving their clarifications.
- Good experience in performing Salesforce Admin activities like
 - creating objects, fields,
 - creating page layouts, search layouts to organize fields, related lists, other components on a record detail & edit pages,
 - Implemented pick lists, dependent pick lists,
 - master-detail-lookups, workflows, Process builder, approval processes,
 - Sharing settings, Profiles, Permission sets
- Dynamic & highly motivated self-learner with good communication skills
- Involved in managing the team & keeping the status of various reports, WSR, cDart & My Wizard data.

➤ **Project 2 – UK Based Project**

Role: Salesforce Functional Consultant / Business Analyst

Project Description: The Project will prepare the systems to provide an ease to customers of placement & recruiting so that they can hire candidates in a better way.

Client Description: The UK based system offers a wide variety of services that include temporary staffing, permanent placement, career transition & talent development, as well as outsourcing & consulting

Technologies: Salesforce

Responsibilities:

- Providing subject-matter expert's input throughout the whole life cycle of Salesforce change development process (from idea to deployment stage)
- Validates and assesses solution design throughout the project with customers and prospects. Identifies problem areas and provides recommendations for future enhancements

- Work closely with business leadership to respond to, and proactively identify, challenges that can be solved with system and/or process improvements
- Maintain security user roles and profiles, security settings, access settings, etc.
- Test and QA of enhancements/changes using sandbox
- Add, configure and train new Salesforce users, including integration of existing remote users currently in different Salesforce Orgs
- Creating custom Objects and Tabs, designing Custom Fields, assigning Validation Rules and Field-Level Dependencies, Approval Processes.
- Administrative tasks like User Management, Creating Profiles, Roles & Permission Sets, Workflow, Tasks & Events, Email notification & Templates, Reports & Dashboard.
- Implement Security/Sharing Rules, Configure Permission sets, Field Level Security, Record Level Security, Profiles, Roles & Resource monitoring at different Hierarchical Levels of the organization

➤ **Project 3 – US Based Project**

Role: Functional Consultant / Business Analyst

Project Description: The Project will prepare the state systems & workforce to function in an integrated financial management system environment

Client Description: The Financial Information System for US (Client) is a business transformation project for state government in the areas of budgeting, accounting, procurement, & cash management.

Technologies:

- Application Designer, Application Engine, People Tools, SQL
- PeopleSoft Modules: Accounts Payable, Purchasing, General Ledger 9.2
- Tools: People Tools 8.54, PeopleSoft 9.2
- Programming Languages: People Code

Responsibilities:

- Worked closely with onshore/Client for assessing business needs & determining/implementing information technology solutions.
- Worked as a Team Lead- Team management, Status Reporting, Providing solution as a SME Support.
- Involved in preparation of Functional Designs, Test Conditions, Functional Test Scripts, & UAT Scripts.
- Involved in resolving defects, transitioning the functional designs to technical team, resolving their clarifications.
- Involved in defect fix team for system test, functional test.
- Involved in RFP analysis.
- Worked as an offshore Product Owner for Agile Project
- Involved in requirement gathering for the agile project.
- Involved in drafting acceptance criteria, maintain the Product backlog, resolving clarifications from Team, Transition the requirements to the team.
- Involved in Regression Test for the Project.

• **Cognizant Technology Solutions, Pune** (Previous Employer)

Total Period: **April 2010 – March 2015**

Duration: (5 Years)

Designation: Associate (PeopleSoft)

➤ **Project 1 – Insurance**

Role: Functional Consultant / Business Analyst

Project Description: The finance project is to develop the GL, AP & Travel Expenses module for various entities of client group.

Client Description: Client is a UK based Insurance Company having its operations across the globe. Main operation is in Insurance & reinsurance.

Technologies:

- Application Designer, Application Engine, People Tools, SQL
- PeopleSoft Modules: Travel & Expense, Accounts Payable

- Tools: People Tools 8.9, Application Engine, Application Designer
- Programming Languages: People Code

Responsibilities:

- Work closely with business analysts &/ or key users, assessing business needs & determining/implementing information technology solutions. Developing & modifying the program code, implementation, testing & provide documentation for the PeopleSoft System & related interfaces
- Functional: Business Unit related setups, Expense setups, PayCycle setups, understanding various pay cycle files with bank, Expenses related setups. PayCycle processing, Expense processing, TE workflow setup.
- Developing application engines, pages, components, people code.
- Modified the design of Crystal reports.
- Make test plan, test result documents to validate development & modification of code.
- Following Cognizant SDLC life cycle & maintaining all documents to the shared drive.

➤ **Project 2 – US Bank Production Support**

Role: Functional Consultant / Business Analyst

Project Description: This project involves the automation of PeopleSoft security requests of the users which includes raising a request, approving them through workflow set up & assigning those requested roles once the request is approved. Support for various Functional issues to users by mails, calls, doing approval workflow set up, Business Unit setups, carrying out various monthly activities like EMP/ International upload etc.

Client Description: Client is a leading investment management & investment services company, uniquely focused to help clients manage & move their financial assets & succeed in the rapidly changing global marketplace.

Technologies:

- Application Designer, Application Engine, People Tools, SQL
- PeopleSoft Modules: Security
- Tools: People Tools 8.9, Application Engine, Application Designer
- Programming Languages: People Code

Responsibilities:

- Co-ordinated with onsite team member business requirement.
- Involved in Existing code analysis, functional testing.
- Was also part of PeopleSoft Functional Support Project as Team Member (Developer).
- Worked extensively on AP, TE, security, General Ledger, Purchase Order & resolved issues like:
 - Analyzed vouchers entries & if applicable, routed to appropriate approvers.
 - Checking for withholding issues, by analyzing vendor setups & procurement options, working on approver workflow setups & workflow issues, Deleting, Posting, Un-posting, & Closing vouchers in case applicable.
 - Analyzed expense reports & if applicable, routed to appropriate approvers, handled issue related to Cash Advances, working on approver workflow setups & workflow issues, setting up of various expense types like transport, lodging etc.
- Handling Pay Cycles/Payment Processes daily & reviewing accrual & payment entries. Cancelling & reissuing payments, if applicable. Uploading the Employee transactions in actual Project costing tables.

Personal Details

Date of Birth: 1st August 1986

Languages: English, Hindi, Marathi

Marital Status: Married

Passport: Valid up to Year 2020

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Place: **Mumbai**

(MAMTA P. SAHARE)