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Summary

Hands on experience in HTML, CSS, and JavaScript.

Extensive experience on working with custom objects, custom fields, Picklist, page layouts, Workflow Alerts and Actions, Approval Process, Validation Rules, custom reports, and Dashboards

Experience in writing optimal SOQL and SOSL queries optimization with respect to Governor Limits of Salesforce.

Extensive experience with Record Types, Relationships, Data Types, Formula Fields, Validations, Public Groups, Queues, Email-Templates.

Proficient in Data Migration from Traditional Applications to Salesforce using Import Wizard and Data Loader.

Experience in creating Apex classes and triggers and unit testing.

Extensive experience of Flow Builder, Process Builder, Workflow, Assignment rule, Approval Workflow, and Inbound-Outbound Email Services.

Hand on Experience on SFDC Configuration & Customization - Creating & Managing Users, Roles, Profiles, Permission sets

Experienced in Salesforce Lightning for UI design and Lightning pages with lightning style sheets.

Experience in implementation of Asynchronous Apex - Future, Batch and Queueable Apex.

Experience in integrating salesforce with third party applications using Rest and Soap Webservices

Experience



Salesforce Developer

Commerce Bank

Oct 2019 - Present (2 years 8 months +)

Developing new custom features and reusable Lightning Web Components to meet business use cases.

- Provides application support for software running in production and develop new user interfaces using LWC.
- Develop Apex (classes and triggers), Flows to support business requirements and support Salesforce Admins on needs basis.
- Building Screen and Record-Triggered Flows to automate business process.
- Place command Buttons and create custom toasted notifications warning and error messages for form
- Running SOQL queries with @wire decoration in order fetch data into LWC.
- Using @api and @track decorators to make data public and reactive; and loop/ iterator to build

lightning tables.

- Using conditional Rendering to hide/displays components and insert and view records in Salesforce using Lightning Data Services.
- Working with events (firing/dispatch and catching) to pass data from parent to child and vice versa.
- Implementing webservices in the application for access to data from different users using Rest and Soap API



Salesforce Administrator

Commerce Bank

Nov 2018 - Oct 2019 (1 year)

Created user groups and configured workflows and assignment rules to enable proper routing of leads to the marketing members.

- Maintained the Salesforce platform by monitoring support tickets, user issues, and employee workflows.
- Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
- Developed custom objects, profiles, sharing rules, roles and integration using web services
- Configured Profiles and Administrative permissions to grant/deny users access to platform features.
- Created Customized dashboards for the case team members to keep track of the cases assigned to them and to share insight across the company.
- Implemented pick lists, field dependencies, lookups, master-detail relationships, validation, and formula fields to the custom objects.
- Customized application to create a web to lead forms, Campaign to lead forms, assigning tasks, and managing workflows.



Salesforce Tester

Commerce Bank

Apr 2018 - Nov 2018 (8 months)

Salesforce automation testing of a web-based application using Selenium

- Actively participated in Sprint Planning, Daily Standup, Sprint Demo, Sprint Retrospective.
- Performed Smoke, Negative, Integration on every new build in the application.
- Participating and supporting monthly Implementation/Release.
- Preparation of weekly and monthly status reports.
- Performing manual mobile testing on different devices using Mobile Labs.
- Conduct requirement analysis, develop strategies and execute test cases.
- Analyze results and track issues by conducting user acceptance testing.
- Demonstrate expertise in Agile/Scrum frameworks for defect identification, impact analysis, and regression testing
- Maintained test coverage for all the classes and triggers and supporting deployment activities



QA Tester

Commerce Bank

May 2017 - Apr 2018 (1 year)

Maintained and executed Maven build files for running automated tests.

- Used Maven to help manage project's build, serenity report and documentation across the

network.

- Performed Back End testing using SQL against UI testing.
- Executing Soap API commands to get account information from Mainframe.
- Working with POM.xml to update dependencies.
- Developed re-usable methods using Java for the Test Automation.
- Pushing new changes to Master and merging master branch with local branches.
- Created and executed test cases, logged, and assigned defects, and kept track of the defect status.
- Open-Source Training other team members for new projects.
- Develop Page Object Model (POM) to centralize the Web Elements for maintainability and reusability.
- Supported Regression testing as a test captain.
- Participated and supporting monthly Implementation/Release and preparation of weekly and monthly status reports.



Quality Assurance Tester

United Bank of El Paso

Sep 2014 - Apr 2017 (2 years 8 months)

Interacted with Business Analysts and developers in requirements analysis, design reviews, testing and documentation for application developed in agile environment.

- Studying and analyzing requirement specifications and product documentation to plan and create automate test cases.
- Research, analyze, report, and track defect using HP ALM and Re-test resolved defects
- Actively participated in Sprint Planning, Daily Standup, Sprint Demo, Sprint Retrospective.
- Provided daily updates to project management in meetings, provided test estimates and gathered information from planning meetings for every release
- Develop reusable methods to avoid wasting time for repetitive actions in application.
- Running SQL queries to validate that front end data matching with back-end data.
- Created RTM (Requirement Traceability Matrix) to make sure all the requirements are covered by test cases.
- Developed unit tests in TestNG, create Test Suites and run parallel tests and prepared HTML reports.
- Used Jenkins as continuous integration server to run Regression and Smoke tests.
- Implemented Continuous Integration of Test Runs hosted on GitHub.
- Generate e-mailable reports and send out during each run using CI.

Education



Baku Engineering University (former Qafqaz University)

Bachelor, Computer Engineering



Baku State Economic University

Master

Licenses & Certifications



Salesforce Certified Platform Developer I



Salesforce Certified Administrator (SCA)