

## Shiraz Ahmad

Application development specialist

Voice: +91 9795835007

Email : [shiraaz147@gmail.com](mailto:shiraaz147@gmail.com)



### Profile:

I am an 8X certified salesforce developer having 5 years of experience. I have experience in Apex, LWC, Aura framework, Triggers, various OAuth integrations like webserver flow, user agent flow, JWT assertion flow, headless integration etc. and non-OAuth integration using REST API, vlocity (Omniscrypt, Data raptor, Integration procedure flex card) etc. Understanding business requirements, developing code/configuration adhering to timeline and code best practices, unit testing and deployment following the agile methodology of software development.

I have worked on projects on sales cloud using lead management ( web to lead and integration with JotForm) ,opportunity management(sales process) approval process ,reports and dashboard. Email Activity on sales console, event /calendar management.

### Career timeline:

1. Accenture solutions pvt ltd : oct 2021 - present
2. Cognizant technology solutions : sept 2018 – oct 2021

### Expertise/Key Skills:

- Apex (Triggers, Batch class, Apex LWC controller, Test class, generic Apex framework (Email manager etc.)
- Lightning web components
- Sales cloud, Service cloud, Experience cloud
- REST API Integration
- OAuth integrations like Web server flow, user agent flow, JWT assertion flow, headless integration etc.
- Process Automation (Process builder, Workflows, Approval, Flow)
- Vlocity tools like Omniscrypt, data raptor, Integration procedure, Flex card etc

## Project #1

- Role : Salesforce Development team lead
- Duration : October '21 to current
- Skills : OAuth integrations like Web server flow, user agent flow, JWT assertion flow, headless integration etc. Lightning Web Component, Apex, JS, Trigger, Vlocity tools like Omniscript, data raptor, Integration procedure, flex card etc.

### Synopsis :

The application is Salesforce implementation for energy and utility client for building a customer facing portal (B2C) using salesforce experience cloud where in customers can login to pay there bills, start, stop and transfer a service (electric or gas) , see their bill/payment history, change their password, add, update, delete their phone number/email for preferences/notification. Can access accounts through delegate process with restricted access using same credentials. Etc. The application uses Lightning web Components for custom login page using custom MFA and other various components used vlocity tools along with LWC as well.

### Responsibilities:

- Involved in the Requirement gathering, Analysis and estimated user stories .
- Designed and Developed Lightning web components, Apex Controller class, Apex Triggers, Batch class, omni scripts to implement custom business logic for various functionalities.
- Designed custom metadata types to hold default configuration on requirements.
- Designed re-usable apex class and components for application, such as Email manager, customer interaction logs etc.

## Project #2

- Role : Sr.Salesforce Developer
- Duration : April '19 to September '21
- Skills : Lightning Component, LDS, Apex, VF, JS, Trigger & Smart Factory

### Synopsis :

The application is Salesforce implementation to forecast and order smart digital meters and providesthe facility to clients to forecast next 29 months order quantity for North, South and Central region and submit it for approval using Salesforce Approval process. The application uses Lightning Components to get and order the consignment. The Sales representatives tracks the dispatched order status in Delivery Module. External users leverage Salesforce partner community portal to view and edit details of consignments.

### Responsibilities:

- Worked on project **OMS (Order Management System)**.
- Designed and Developed Lightning components, Apex Controller class, Apex Triggers to implement custom business logic for various functionalities.
- Designed custom metadata types to hold default configuration on requirements.
- Designed re-usable apex class and components for application, such as Audit Trail.

### Project #3

- Role : Salesforce Developer
- Duration : December '18 to March '19
- Skills : Rest API Integration, Apex, VF, Named Credentials.

#### Synopsis:

Developed an integration using REST API from Salesforce to Oracle CPQ which on after selecting an asset and clicking on a button connects to Oracle CPQ and performs following transactions i.e.

Creates Transaction (Quote) at Oracle CPQ, Updates same Transaction, Modify Asset, Configure Model and finally add model to transaction.

### Project #4

- Role : Salesforce Developer
- Duration : January '18 to November '18
- Skills : Salesforce Communities, Lightning Component, LDS, Apex, VF, JS, Trigger

#### Synopsis:

Developed a custom engagement portal for partner users (Customers) for Engagement to fill consultation and surveys, see Documents, News, Events, Calendars with custom CSS.

Developed Generic Lightning Data table with search and pagination which can be used for any object keeping Fields dynamic using field set.

### Professional Qualification:

Bachelor of Technology from **Babu Banaras Das, National Institute of Information Technology Lucknow** with **75.6%**.

**Full Name:** Shiraz Ahmad

**DOB :** 9<sup>th</sup> Dec 1994