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**EXPERIENCE SUMMARY:**

IT project manager and Scrum master offering 15+ Years of total with an impressive record of delivering and implementing the project as per the scheduled deadlines. Highly skilled and successful in coaching, mentoring and leading projects in adopting Agile / Scrum.

* + Scrum Master / Project Manager 🡪 From Dec 2016 to Till Date
	+ Test Manager 🡪 From Sep 2013 to Dec 2016
	+ DEV Lead / Tech Lead 🡪 From Mar 2008 to Aug 2013
	+ Mainframes Developer 🡪 From Nov 2005 to Feb 2008

**CERTIFICATIONS:**

* Professional Scrum Mater (PSM)
* SAFe 5.0 Agilist
* PMP – Training hours completed, would be attempting the exam soon.
* Engagement Manager – Level 1 certified
* INS21 Certified: Property and Liability Insurance Principle from American Institute for CPCU and Insurance Institute of America
* INS23 Certified: Commercial Insurance from American Institute for CPCU and Insurance Institute of America
* IBM Certified Database associate (DB2-700).
* IBM Certified DB2 Application Developer (DB2-703).
* ITIL – Fundamental Certification.

**HIGHLIGHTS:**

* Working as a Scrum Master / Agile Coach from Dec 2016 to Till Date. Have performed various roles and handled several responsibilities as demanded by the role.
* Worked as a Test Manager / Release Manager from SEP 2013 to Dec 2016. Worked as a Technical Lead in Mainframes Applications (Application Development & Support) from NOV 2005 to JUN 2013.
* Experienced in defining Test Strategy, Test Plans and Test Cases.
* Experienced in writing the Launch Strategies for the product launch into various test environments & Production.
* Having strong knowledge & experience in the SDLC methodologies like Agile & Waterfall.
* Extensive Domain knowledge in General Insurance (Home, Motor, Casualty, Travel etc) with a focus in the areas of Underwriting, Billing, Claims, Reinsurance, Product Pricing, Management Reporting etc.
* Expertise in Data Warehousing, Mainframe and ETL concepts. Well versed in finding gaps in business requirements, design and code during early stages of the SDLC.
* Experienced in creating HLDs and LLDs for MF job flows based on requirements.
* Good knowledge of SQL. Experienced and have good knowledge of DB2 database and Mainframe file system.
* Experienced in providing Estimates and Resource Management.
* Experienced in creating Project Plan and tracked task completion and milestone achievements.
* Experienced in working as Onshore‐Coordinator managing teams both at onshore and offshore.
* Experienced in creating Status Reports tracking progress, highlighting issues and foreseeing risks.
* Experienced in different phases of Software Development Life Cycle including requirements gathering, estimation, designing, development, unit testing and system and integration testing.

**EMPLOYEMENT SUMMARY:**

* Working as a Manager (Scrum Master, Test Manager) in **CapGemini** for various geographic clients from SEP 2013 to Till Date.
* Worked as IT analyst (DEV/Tech Lead) in **Tata consultancy services** for AVIVA general insurance & Qwest communication from NOV 2005 to JUN 2013.

**EDUCATION SUMMARY:**

* Bachelor of Technology degree in Information technology from K L university (Nagarjuna university) with 84%, 2005.
* Pre degree from Board of Intermediate education with 92%, 2001.
* Secondary School of Education from Board of Secondary education with 81%, 1999.

**SKILLS SUMMARY:**

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| **Operating System** |  Windows 98/2000/XP/Windows 7, Z/OS |
| **Database** |  DB2, IMS-DB, ORACLE, VSAM |
| **Programming languages** |  MVS COBOL, JCL, SQL, EASYTRIEVE |
| **Software Products** |  One claim PEGA & Guidewire |
| **Tools** | **Mainframe Specific :** DB2I, DB2A, SYNCSORT, INSYNC, ENDEVOR, NDM, VIASOFT, DUMP MASTER, Control M, STROBE, EXPEDITOR, ABEND AID, BUNDL, ASF, ALCHEMIST, FILEAID, TWS, CHANGEMAN, GATEWAY **Others :** MS Office, MS Visio |
| **Test management Tools**  | ALM, JIRA & TFS  |

**Awards and Recognitions:**

* Received ‘Woman of the Quarter’ award from Capgemini in Mar 2020
* Received ‘Customer Delight’ award from Capgemini India Global Testing practice in SEP 2019.
* Received ‘She Rocks’ award from Capgemini management in May 2018
* Received ‘Customer Delight’ award from Capgemini India Global Testing practice in JUN 2017.
* Received ‘Outstanding Performance’ award from Euroclear in JUN 2017
* Received ‘She Rocks’ award from Capgemini management in Apr 2017
* Received AIG Star Performer Award for AIG account in 2015.
* Received ‘On The Spot award’ 3 times for AVIVA project during 2009, 2011 and 2013 in TCS.
* Received Star of the month award for QWEST project during 2007 in TCS.

**Work Experience Details:**

**1. Capgemini Pvt Ltd from SEP 2013 to Till Date:**

 **Key Project details in Capgemini:**

* 1. **Northbridge Insurance – Dec 2016 to Till Date**

Project: Northbridge Insurance – Underwriting Work Bench

Tools: TFS, Azure

Application: PEGA BPM, Duckcreek policy admin system

Team: 25 Members

Role: Working as a Scrum Master.

*Responsibilities:*

* Worked closely with product owners and the business team during requirement elicitation. Capabilities were captured and worked with the team to split the features into User stories
* Facilitate Grooming calls with the product owner to build and refine backlog stories and estimated the story points
* Work closely with project owner in backlog management and continuous delivery of features.
* Educate and reinforce scrum methodology and agile framework to team members and stakeholders.
* Facilitate Scrum Calls using Kanban board including tracking and removing any impediments to the teams and ensure that the team velocities are met.
* Project status has been captured using burn down and burn up and provided status to the project team on a daily basis including overall RAG status, in-sprint status, defect aging, automation status and provided executive summary (weekly).
* Responsible for managing and maintaining the release calendar
* Release and Change schedule conflict resolution
* Develop and implement a change conflict escalation process to ensure the highest priority changes are given preference.
* Manage the governance, reporting and tracking of changes -- particularly the schedule effectiveness and collision avoidance
* Track, monitor and report on progress of change delivery outcomes
* Maintain Test Environment change and release strategy and framework to ensure maximum delivery of scope possible within constraints of change window availability
* Report change management effectiveness status with progress and Issues
* Provide metrics and status updates for organization reporting.
	1. **EuroClear Bank – Mar 2015 to Dec 2016**

Project: EuroClear – Easyway – Collateral Management

Tools: ALM , TFS

Application: Distributed application with .net, Mainframes & Tandem

Team: 8 Members

Role: Working as a Test & Release Manager for the Easyway Collateral workstream.

*Responsibilities:*

* Responsible for preparing the Test Strategy, Estimates (Fixed Price), Test Plan Documents (Plan using Gantt charts).
* Responsible for preparing the Launch strategy and production launch.
* Responsible for various phases of testing such as Integration, Functional, NODA, Security/Penetration, Performance testing, Non-Functional testing(Recoverability, Availability, Failover etc) etc.
* Responsible for the regression pack automation using the **Coded-UI frameworks**.
* Prepare / Review of the HLTCs & TCSs.
* Responsible for the maintenance of the Regression suit automated through Coded UI.
* Responsible for identifying the pain areas and leveraging the in house automation solutions such as Test Data Automation, TMCC & Smart QA etc.
* Responsible for the environment management (Integration, Functional, UAT, Pre PROD & Prod).
* Sending status reports (Daily/Weekly Status Reports, Defect report, Burn down Reports etc) to the customer. Proactively identifying the risks / issues and highlight to the customer on time along with the mitigation actions.
* Responsible for Defect Management and sending the closure reports.
* Responsible for the Metrics generation and publication.
	1. **AIG – One Claim Insurance Services – Sep 2013 to Mar 2015**

Project: AIG One-Claim insurance testing

Tools: ALM , PRPC

Application: PEGA Claims

Team: 26 Members

Role: Worked as a Test Manager for the One Claim Country Rollout projects. The One Claim application is successfully rolled out into various countries Germany, APAC countries, Switzerland, Netherlands, Austria etc.

*Responsibilities:*

* Responsible for preparing the Test Strategy, Estimates (T&M) using standard test estimation models, Test Plan Documents (Plan using Gantt charts).
* Responsible for various phases of testing such as Integration, Functional, NODA, Security/Penetration, Performance testing, Non-Functional testing (Recoverability, Availability, Failover etc) etc.
* Responsible for the maintenance of the Master Test Suite for the Country Rollout regression
* Responsible for liasing with various stakeholders such as DEV, BA, Operations, Designers, etc
* Sending status reports (Daily/Weekly Status Reports, Defect report, Burn down Reports etc) to the customer. Proactively identifying the risks / issues and highlight to the customer on time along with the mitigation actions.
* Responsible for Defect Management and sending the closure reports.

**2. Tata Consultancy Services from NOV 2005 to AUG 2013:**

**Key Project details in TCS:**

**2.1. AVIVA General Insurance – DEC 2007 to AUG 2013**

**Project 1 :** Management Information ADM & Support (MAR 2011 to AUG 2013)

**Project 2 :** Billing & Collections (DEC 2007 to MAR 2011)

**Solution Environment**: OS/390, VSAM, DB2, IMS DB, COBOL, JCL

**Tools**: ALCHEMIST, EXPEDITER, FILE-AID, ABEND-AID, TWS,$AVRS, Platinum, BUNDL,ASF

**Team size**: 13

**Location**: Bangalore & Norwich, UK

**Role**: Technical Leader and Played as Onsite Coordinator for 1 year.

**Highlights**:

* Have designed, build & implemented new data marts for the new I/P sources such as Santander, Pipe & Panel etc
* As part of data quality improvement exercise corrected circa 1 M error transactions which are accumulated since years.
* Done several performance improvements in the system to save the CPU and Space. Also have done several performance improvements to deliver the assets much quicker than the target SLAs.
* Got many appreciations from the clients for the data quality improvement exercise and on the way the WTLs are handled.
* Fixed many urgent live errors with in very stringent time lines.

**Responsibilities:**

* Key player in the Design, Build, Implementation and Live Support for Aviva MI Data Warehouse & Finance system in the GI Business, utilizing mainframe DB2 and Business Objects.
* Design/Business Analysis and data modeling for new DB2/Oracle data Mart implemented for Aviva Multi-Car Motor insurance product.
* Leading the team to make sure that all deliveries are meeting the SLAs
* Liaising with business on the issues they are facing and the quality of the data we deliver
* Liaising with business on the WTLs for the live data errors.
* Reviews of the analysis and fixes delivered by team.
* Planning and prioritizing the issues/errors raised by business.
* 24\*7 support for any live issues.

**2.2. Qwest Communications Inc – NOV 2005 to DEC 2007**

**Project**: CRIS Cash and Treatment.

**Solution Environment**: OS/390, VSAM, DB2, IMS DB, COBOL, JCL

**Tools**: DB2I,DB2A, SYNCSORT, ENDEVOR, VSS, IASOFT,DUMPMASTER,INSYNC,STROBE,CTM,JHS.

**Team size**: 8

**Location**: Chennai

**Role**: Mainframes Programmer.

**Highlights**:

* Effectively participated in design, coding, and testing of the Change requests sent from onsite.
* Have received the client appreciation certificate for the good job done as part of IMS-DB2 database conversion project.
* Coordinated several project management activities within the team and have taken part in preparation for internal audits.
* Encouraged the team to log defects (if found) so as to enforce defect prevention activities in future. Coordinated the defect prevention activities in the team.

**Responsibilities:**

* Review design and analysis of the impact on the Qwest Billing & Revenue application.
* Preparation and delivery of the Low level designs.
* Coding and testing activities
* Handling the system test and production problems reported during the warranty period, if assigned.
* Module Planning and Module Management
* Report progress to On-site Project Lead and Offshore management through status mails and conference calls.
* Preparation of offshore estimate and detail plan for the work done.