Anthony Johnson

Quality Assurance Engineer

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Professional Profile

Results-driven QA Engineer with *6+ years of extensive field experience* developing and implementing solutions within a matrix organization. A flexible problem solver with a proven ability to establish cross functional partnerships. Aptitude for simplifying complex concepts and systems to drive alignment around critical objectives.

Areas of Expertise

- ❖ UI Automation
- ❖ API Testing
- ❖ Python
- ❖ SQL
- ❖ Postman
- ❖ Selenium
- ❖ WebDriverIO
- ❖ JIRA
- ❖ Agile Testing Methodologies

Skills Overview

- ❖ *Impeccable ability to support large-scale complex programs and execute testing strategies while leading communication efforts*

- ❖ *Influential team administration and cohesion skills that compliment an expert-level talent in synthesizing technical information for non-technical employees in cross-functional departments*

- ❖ *Extensive field experience within various testing methodologies that contributes to an operational and hands on understanding of how to reduce software issues and represent QA on project teams*

- ❖ *Documented success in troubleshooting abilities to catch software bugs and provide digestible feedback to the Development team that increases efficiency*

Highlights of Achievements

- ● *Applauded by Software Development Team in May 2022 for participation in Scrum meetings and communicating initiatives to cross-departmental members which increased team productivity rates by 30%*

- ● *Received recognition for product development and for defect tracking efforts within Pepsi HR application which decreased levels of inefficiency*

- ● *Praised by the Director of the Supply Chain department in 2020 for dedicating patient energy to ensure their full understanding of the National Inventory database and being the go-to person to for translating user experience to various team members, resulting in a 23% decrease in training periods.*

Professional History with Responsibility Summaries

2018-Present   **PepsiCo Beverage Company**   Piscataway, NJ
QA Engineer
- Participated in agile meetings, administered test plan creation, published code documentation and performed manual testing with the team.
- Tracked quality performance through the entire supply chain.
- Troubleshooted quality issues with service equipment to improve processes by 20%.
- UI Automation testing: Webdriverio
- API testing with Postman to validate CRUD operations (get, post, put, and delete)

2016-2018   **Antsul Group**   North Brunswick, NJ
Automation Test Engineer
- Collaborated with technical and non-technical team members to test and evaluate applications for hospitality industry
- Worked closely with Senior QA Engineer to improve the test scripts and execution.
- Developed and implemented a scope of work to cut turnaround times by 35%.
- UI automation testing: Webdriverio
- API testing with Postman to validate CRUD operations (get, post, put, and delete)

2010- 2016   **Saveology**   South Plainfield, NJ
Sales Supervisor Lead
- Managed a team that realized a monthly quota of 50+ daily sales and a 20% closing percentage for six straight months.
- Responsible for achieving, driving and maintaining SLA's such as AHT, adherence, performance and Quality Assurance.
- Partnered with Advanced Tech Support team to ensure Customer Support Rep's were properly escalating incidents and Quality Assurance to ensure the team met the QA related trends.
- Trained new hires and supervisors in CRM using the Salesforce platform.

2007-2010   **Firewall Communications**   Edison, NJ
Desktop Support Analyst/Sales
- Active Directory management, provided support for Windows, Microsoft Office, Outlook, VPN, and Adobe.
- Designed and maintained IT FAQ, Wiki and documentation.

Certifications

- *Google Project Management (**Google**)*

- *Continuous Testing with Azure DevOps (**Test Automation U**)*

- *Testing Machine Learning Models (**Test Automation U**)*