Profile

Mahindra Comviva

Nov, 2019- Present

Business Analyst for Salesforce domain including CPQ, Campaign Management, Chatbot and Mobile Payment solution with 6.5 years of work experience.
Worked in Huawei India R&D for SMS, USSD Solution.

Technical Skills

- Operating System's: UNIX, Suse Linux, Windows.
- Hardware: Blade Server ATAE2.0, ATAE3.0 and E9000
- Programming Language: PLSQL
- Database: Oracle 11g, 12c
- Protocols: SS7, Sigtran, SIP, OSPF, SMPP, DHCP, RIP, ISUP
- Tools: Jira, Confluence, MS Visio, MS office and other Agile tools
- DevOps: Jenkins, Docker, SVN

Product knowledge

- Salesforce
- CPQ
- Campaign
- Messaging
- Mobile Payment

Interest

- People Interaction
- Learn from other's experience
- Travelling
- Learning different Language

Ashwinee Kumar
Business Analyst

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Technical Expertise

A dynamic professional with 6.5 years of experience in BSS Software including Salesforce CRM (Sales & Service cloud), CPQ, Campaign Management, Messaging & Mobile Money Payment Solution. Good hands-on experience on Solution Design, New Features & Architecture Management and Consulting. Knowledge on 3rd party integration. Excellent customer handling experience. Experienced in Pre-PO/RFP/RFI and Post-PO, FRS/FSD/BRD Solution. Experience in Impact Analysis on new features design and proposal. Troubleshooting, Testing, Configuration, Change Management and Knowledge sharing experience on above mentioned Products.

Professional Experience

Mahindra Comviva [Nov, 2019 ~ Present]
Role: Business Analyst
Product: Campaign Management, Salesforce, Messaging Solution | **Client**: Etisalat Dubai
Responsibility: Pre PO and Post PO Solution Design, RFP detailing, Bill of Materials Preparation, CRs Handling, Requirements Handling and Customer Supports

Huawei [Jan, 2015 ~ Oct, 2019]

Project 1: Safaricom MPesa
Client: Safaricom, Kenya
Role: Business Analyst
Responsibility: [2018-2019]
Requirements Gathering, New Solution Design, Impact/Risk Analysis on Proposed solution, Consulting And client support.

Project 2: TNM Cloud Payment
Client: TNM, Malawi
Role: Business Analyst and Tester
Responsibility: [2017-2018]
Consulting and New Features Design, Requirement Gathering, Impact& Risk Analysis, solution delivery mapping, UAT Testing, Knowledge sharing.

Project 3: Saldo Mobo, Indosat
Client: Indosat, Indonesia
Role: Business Analyst
Responsibility: [2016-2017]
Consulting and Requirements Gathering, Risk analysis, Mobile Money Solution & Framework Design, Client Support

Project 4: Tigo Paraguay Project
Client: Tigo, Paraguay, Latin America
Role: Implementation & Testing Engineer
Responsibility: [2015-2016]
Installation, Configuration, UAT Testing, Analyzing performance statics of system, Debugging and Fault management.

Education

Bachelor of Technology (Electronics and Communication Engineering) Centurion University of Technology and Management (JITM), Paralakhemundi, India 2010-2014.

Achievements

- Got Galloping Horse Award by Huawei Indonesia office for Indosat Salodo MoBo Project delivery.
- Got Best Contribution Award 2016 in Huawei Learning Services.

Personal Information

- Assets -- Adaptable Nature, Quick Learner, Team Performer, Leadership
- Father's Name -- Manoj Prasad
- Date of Birth -- 14-03-1990
- Permanent Address -- Lohardaga Road Gumla,Jharkhand-835207, India
- Gender -- Male
- Nationality -- Indian
- Language Known -- English, Hindi, German (Level 1)