***Varun Suragani*** 

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**SUMMARY:**

* Having 5 years of professional IT experience as Application Developer in different programming languages and 4 years of hands-on experience on Force.com platform as a Salesforce Developer, Administrator.
* Hands on experience in creating Custom Objects, Custom Fields, Master-Detail relationships, Lookup relationships, Page layouts, Custom Tabs, Reports and various other components as per the client requirements.
* Experienced in Creating Users, Roles, Profiles, Permission sets, Email Services, Page Layouts, Record Types, Lead processes, Sales Processes, Support Process, Workflow Alerts and Actions, Approval Processes, Lead and Case Assignment rules.
* Expertise in Creating/Using Apex Classes with Standard Controllers, Custom Controllers as per the client and application requirements using visual force.
* Data Integration and Data Migration using ETL tools like Import Wizard and Data Loader on cloud, service cloud modules.
* Build Lightning Component framework for developing dynamic web apps for mobile and desktop devices.
* Developed different types of lighting components for lighting experience and also uses that lighting components into visual force page with SLDS styling which is similar to lighting components experience.
* Worked extensively in customization of **Service Cloud Console** by embedding Visual force pages in custom console components, highlight panel and interaction log.
* Creation and maintenance of reports and dashboards to support the business in both Salesforce.
* Proficiency in installing App Exchange applications and experience on Configure price quoting (APPTUS CPQ with contract management)
* Proficient with creating workflow rule, assignment rules, validation rules, triggers and deals with querying Force.com database using SOQL & SOSL queries.
* Deployment experience by using Force.com IDE, change sets and version controls like SVN and ANT as well as hands on sandbox management experience.
* Hands on experience in the areas of Test Development, Test Planning, Test Execution, Test Efficiency, Code Coverage.
* Experince on web services like Soap and Rest to interact with the external systems between both salesforce and other third party systems like Mulesoft, SAP, Oracle and Sql server.
* Familiar with Agile methodology, Daily Scrums and Sprint reviews
* Strong collaborative, interpersonal and communication abilities to achieve seamless cross-functional cooperation, and to foster optimal knowledge sharing and project excellence.

**EDUCATION:**

* **Master of Science in Computers Science & Engineering Jan 2015 – Dec 2015**

North western Polytechnical university , Fremont , California

* **Bachelor of Technology in Computer Science & Engineering** **May 2009 – May 2013**

Gandhi Institute of technology- Gitam University,Visakhapatname, India

**CERTIFICATIONS:**

* *Salesforce.com Certified PLATFORM DEVELOPER I (401)*
* *Salesforce.com Certified FORCE.COM ADMINISTRATOR (201)*

**TECHNICAL SKILLS:**

* **Salesforce.com Technologies :** Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/Components & Controllers, S-Controls, Apex Web Services, Apex Data Loader, AJAX, Dashboards, Reports, Custom Objects, Workflow rule, Approvals, Case Management Automation.
* **Force.com Configuration :** Campaigns, Leads, Accounts, Contacts, Opportunities, Cases, Custom Object development, Field Creation, Page Layout Creation/Editing, Related List customization, Record Types, Field Level and Object Level Security, Role hierarchies, Sharing models
* **Programming languages :** Java, Apex, Visual force
* **Integration tools :** Force.com Data loader, Force.com Workbench
* **Web technologies :** HTML5, CSS3, JQuery, JavaScript, XML, JSON.
* **Databases:** Oracle 10g/11g, , Microsoft SQL Server 2008, 2012.
* **IDE’s and Package tools**: Eclipse IDE , Apex data loader.
* **SCM Tools:** SVN, Github, JIRA
* **Documentation :** Reports, Test Plans.

**PROFESSIONAL EXPERIENCE:**

**Client : UnitedWholeSale Mortagage (UWM),Troy, MichiganMar 2020 – Till date**

*Role: Salesforce Developer*

* Working on Custom objects, Page Layouts, Custom Tabs, and components to suit to the needs of the application.
* Managing user Roles and Profiles, Security Controls and Sharing Settings, Permission Sets.
* Worked on maketing cloud Automations, journey builder, content builder, data extensions.
* Worked on trigger data extensions to send emails from websphere commerce.
* Worked on AMPScripting to use data from dataextensions. Used soap API in order to invoke Triggered sends and sending dynamic emails.
* Provide support setup, training and execution of marketing cloud applications.
* Worked on Exact target for marketing cloud to send emails to different user’s for client.
* Building apps visually with Lightning App Builder and Lightning Components and also UI components with the Lightning Component Framework with SLDS.
* Collectively worked with the salesforce architects for designing the application using the salesforce portal community for all the internal and external users.
* Worked on apex class, triggers, visualforce pages and lighting components for customization depends on the requirements.
* Built customized lighting components and used in community pages and exposed to the external users in our website.
* Worked on data migration and updates through the tool App Exchange Data Loader in Salesforce.com.
* Worked on test methods , test cases to cover all the scenarios of apex class and make sure that code coverage of apex class is more than 75% with start test and stop test methods to overcome the governor limits.
* Worked on WSDL in the application for access to data from external systems and web sites using Force.com web services API like SOAP and REST API.
* Working on AGILE methodology during all the phases of System Development Life Cycle (SDLC) for different projects.
* Used jira to track progress of different user stories for the sprint planning and deploying all the development code to GIT from visual studio code.

***Environment & Tools:***  *Saleforce.com CRM, Force.com platform, Salesforce Marketing cloud, Exact target, Apex Classes, Chatter, Visual force Pages, Controllers, Lightning, Custom Objects, Custom Tabs, Email Services, Workflow & process builders, Reports, Security Controls, Force.com visual studio code, and Windows, Agile, Scrum.*

**Client: Carhartt, Dearborn,MichiganMar 2018 – Till date**

**Employer : HCL Global Systems INC**

*Role: Salesforce Developer*

* Developed the Custom objects, Page Layouts, Custom Tabs, and components to suit to the needs of the application.
* Created user Roles and Profiles, Security Controls and Sharing Settings, Permission Sets
* Managed Users, Hierarchical roles, Profiles, Security Controls and territory management. Defined Lookup and Master-Detail relationships on the standard and Custom Objects.
* Establish a SAML identity provider and gather information about how they will connect to Salesforce. This is the provider that will send single sign-on requests to Salesforce
* Worked on Customer community setup and used apex sharing classes to create access for particular users to read/edit permissions.
* Worked on Styling the community, and redesigning the login page using Site Templates, Custom Visual force Pages and Jquery UI.
* Worked on Exact target for marketing cloud to send emails to different user’s for client.
* Created data extension in exact target and store the data into salesforce marketing cloud and trigger the email whenever the necessary conditions meet criteria.
* Worked on email studio, journey builder, content builder and integrate marketing cloud with third party systems like talendo.
* Built complex Lighting pages with the help of lighting components using lightning design system for client requirements.
* Created Lightning custom actions that open with a Visual force page and Overriding standard actions with Visual force pages.
* Experience with data migration and updates through the tool App Exchange Data Loader in Salesforce.com and Salesforce Lightning.
* Building apps visually with Lightning App Builder and Lightning Components and also UI components with the Lightning Component Framework with SLDS.
* Wrote test methods , test cases with code coverage of more than 75%
* Used the Sandbox for testing and migrated the code to the deployment instance after testing.
* Implemented WSDL in the application for access to data from external systems and web sites using Force.com web services API like SOAP and REST API
* Worked in Agile Scrum environment and used service now to track progress and tickets resolvutions.

***Environment & Tools:***  *Saleforce.com CRM, Force.com platform, Salesforce Marketing cloud, Exact target, Apex Classes, Chatter, Visual force Pages, Controllers, Lightning, Custom Objects, Custom Tabs, Email Services, Workflow & Approvals, Reports, Security Controls, Force.com IDE, Visual studio code and Windows, Agile, Scrum.*

**Client: COCA-*COLA , Atlanta , Georgia*  Sep 2017 – Jan 2018**

**Employer : HCL Global Systems INC**

*Role: Salesforce Lightning Consultant*

* Designed, Implemented and developed the Custom objects, Page Layouts, Custom Tabs, and components to suit to the needs of the application.
* Created user Roles and Profiles, Security Controls and Sharing Settings, Permission Sets
* Managed Users, Hierarchical roles, Profiles, Security Controls and territory management. Defined Lookup and Master-Detail relationships on the standard and Custom Objects.
* Developed the permission sets to grant different access level to the pages and Apex sharing other functionalities for various users.
* Worked on Customer community setup and used apex sharing classes to create access for particular users to read/edit permissions.
* Worked on the license Automation project by releasing a Salesforce Community with Salesforce Tabs + Visual force and Customer service (Napili) templates, and exposing the license generation Visual force pages.
* Worked on Styling the community, and redesigning the login page using Site Templates, Custom Visual force Pages and Jquery UI.
* Built complex Lighting pages with the help of lighting components using SLDS for client requirements.
* Created Lightning custom actions that open with a Visual force page and Overriding standard actions with Visual force pages.
* Experience with data migration and updates through the tool App Exchange Data Loader in Salesforce.com and Salesforce Lightning.
* Worked on Building apps visually with Lightning App Builder and Lightning Components and also UI components with the Lightning Component Framework with SLDS.
* Worked extensively in customization of **service cloud console** by embedding Visual force pages in custom console components, highlight panel and interaction log
* Wrote test methods , test cases with code coverage of more than 75%
* Used the Sandbox for testing and migrated the code to the deployment instance after testing.
* Implemented WSDL in the application for access to data from external systems and web sites using Force.com web services API like SOAP and REST API
* Designed and Developed page layouts according to the user requirements.
* Worked in Agile Scrum environment and used Kanban board to track progress.

***Environment & Tools:***  *Saleforce.com CRM, Force.com platform, Apex Classes, Chatter, Visual force Pages, Controllers, Lightning, Custom Objects, Custom Tabs, Email Services, Workflow & Approvals, Reports, Security Controls, Force.com IDE, and Windows, Agile, Scrum.*

**Client: COCA-*COLA , Atlanta , Georgia* Nov 2016 – Aug 2017**

**Employer : Sunray Infosys, Plainsboro, New Jersey**

*Role: Salesforce Administrator / Developer*

* Created Users, Roles, Public groups and implemented role hierarchies, sharing rules and record level permissions to manage sharing access among different users.
* Implemented Pick lists, Dependent Pick lists, lookup relationships, Master Detail relationships, Validation Formula fields to the Custom Objects.
* Created Visual force pages for different page layouts and developed CSS for creating effects in Visual force pages.
* Configured Profile-based IP address restrictions, Organization-wide IP address restrictions Profile-based login hour restrictions
* Administered and configured Salesforce.com features including profiles, roles, Users, Page layouts, reports, and dashboards to support over 600 users for the client.
* Designed and deployed custom Tabs, Validation rules, Approval Processes and Auto-Response rules for automating business logic.
* Worked on Service cloud for the detail contact management, chatters, Communities. And Created customer portal with the help of communities.
* Created Workflow rules and defined related tasks, email alerts, and Field updates.
* Created Page layouts, Search layouts to organize fields, Custom links, related lists, and other components on Record pages.
* Developed various Apex classes and Apex Triggers for different functional requirements
* Used Field level Security along with Page Layouts to manage access to certain fields.
* Created various Reports (Summary reports, Matrix reports, Pie charts, Dashboards and Graph and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports for different user profiles based on the needs of the Organization.
* Implemented Apex Controller, triggers and test classes with test code coverage of 90-100% using Force.com IDE.
* Integrated web services by generating the necessary stubs from the WSDL files for extracting the data from the applications.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.

***Environment & Tools:*** *Saleforce.com CRM, Force.com platform, Apex Classes, Chatter, Visual force Pages, Controllers, Custom Objects, Custom Tabs, Email Services, Workflow & Approvals, Reports, Security Controls, , JavaScript, JQuery, HTML5, CSS3, Force.com IDE,* and Windows, *Agile, Scrum.*

**Kairos Technologies, Dallas, Texas ( Apr 2016 – Oct 2016)**

*Role: Junior Application engineer – salesforce.com*

Involved in SDLC Requirements Gathering, Analysis, Design, Development and Testing of applications developed using the Scrum AGILE and waterfall methodology.

* Working on various Salesforce.com Standard Objects including Accounts, Contacts, Reports, Dashboards, Events and Tasks.
* Developed various Custom Objects, Formula fields, Master-Detail, Lookup relationships, Tabs, Validation rules.
* Created Various Profiles, Roles and Page Layouts and Configured the Permission based on the Organization Hierarchy requirements.
* Designed and deployed Custom tabs, Validation rules, Approval Process and Auto-Response for automating business logic.
* Developed Cascading Style Sheets (CSS) for creating effects in visual force pages.
* Worked on JavaScript and jQuery to improve user interface of VF Pages.
* Developed various Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Created Workflow rules and defined related tasks, Email alerts, and Field updates.
* Implemented Pick lists, Dependent Pick lists, lookups, master-detail Relationships, and validation formula fields to the Custom Objects.
* Created Email Templates and Inbound Emails using Visual force for Clients and Customers.
* Enabled Chatter for the Organization and to effectively communicate with the Users in the Organization.
* Implementation of Data Loader for loading the data from csv file format.
* Developed Business Documents for Salesforce.com Custom Objects.
* Developed several Custom Reports and Dashboards using report types.

***Environment*** *: Salesforce.com, Force.com platform, Apex Classes, Chatter, Visual Force pages, Controllers, Custom Objects, Custom Tabs, Email services, Workflow rules, Approvals, Reports, Security Controls, Eclipse IDE, Windows.*

**Multi centric solutions, Hyderabad, India June 2013 – Oct 2014**

*Role: Junior Engineer*

* Involved in Various Stages of the SDLC using Waterfall Development Process.
* Object Oriented Analysis and Design Using UML including development of the class diagrams, Sequence diagrams, and State diagrams and implemented these diagrams in Rational Rose Enterprise Edition.
* Developed the view pages using JSP, HTML, CSS, and JavaScript for client-side development and Validations.
* Responsible for developing the Registration modules of the wholesale application.
* Involved in design and development of the application in n-tier fashion based in MVC architecture standards and utilized struts frame work
* Utilize the various J2EE Design Patterns to develop the Business modules based functionality.
* Responsible for developing the application level flow by utilizing Java, JSP.
* Used java Script front end Validations.
* Responsible for testing of application on various levels like integration and System testing by utilizing various methodologies.

***Technologies****: Java, Java script, Servlets, Java beans, MVC, Html, XML, Sql, CSS, Eclipse.*