preetikatrak@gmail.com
9167855081

Skills

- Agile Scrum Master
- Functional & System Testing
- Test Design & Execution
- Test Strategy & Test Estimations
- Project Lead, QA Lead
- Technical support
- Troubleshooting skills
- Defect Management
- Technical Documentation

Education:

B.E
Electronics Engineering
Pune University

D.Y. Patil College of engineering, Pune

Languages:

English
Hindi
Marathi

Website, Portfolios, Profiles

https://www.linkedin.com/in/preeti-kamble-66144113/

Certifications

- Certified Scrum Master (CSM)
- Storage Technical Foundation (STF)
- ITIL V3

Preeti Kamble

Summary

- 12 years of IT experience in system testing in Storage and ITSM domain
- Certified Scrum Master (CSM- Scrum alliance)
- 2 years of experience as Scrum Master
- 3 years of experience as Project Lead/ QA Lead
- Experienced in Regression Testing, Sanity Testing, Functional Testing, UI testing, Performance Testing
- Experienced in writing test cases, creating test plans and analysis of testing scope. Expertise and Competencies.
- Certified Scrum Master, Expertise in system testing
- Knowledge of HP storage array StoreVirtual, HPE SimpliVity Hyperconverged technology
- Knowledge of EMC CLARiiON Arrays
- Knowledge of JIRA, AGM (Agile Manager), Confluence, HP QC, Test Rail, Veeam Backup & replication 10.0, Data Protector, JMeter,
- Knowledge of DataCenter Operations Team

Seasoned Senior Consultant with 12 years background in IT Industry. Strong structured thinking and problem-solving skills. Unfailingly collaborate closely with internal teams to improve performance. Talented in using advanced statistical techniques and methods.

Experience

Capgemini Technologies - Senior Consultant
11/2016 – Current

- **Project / Client- HPE SimpliVity** Hyper Converged Infrastructure Storage Roles and Responsibilities: - SimpliVity- Scrum Master/Project Lead in Team Baahubali.
- Experienced & Certified Scrum Master, ability to lead a group and facilitate work as a team.
- Experience in working with agile lifecycle and/or tracking and process management tools, e.g. JIRA.
- Plan and conduct relevant meetings with key stakeholders.
- Experience with an ability to think tactically as well as strategically while coordinating cross functional & geographically distributed teams.
- Presenting Monthly status review/ Quarterly business review of the project.
- Facilitating sprint review meeting, retrospective, weekly planning & daily stand-up meetings.
- Excellent problem solver and effective communicator.
- Working knowledge of collaboration tools such as JIRA, Confluence.
- Work and facilitate across Multiple Product & Dependent Teams to remove Blockers and enable teams to have strong time-bound execution focus.
- Performance testing using JMeter.
- **Project / Client- H3C CAS -Data Protector Support:** Strong testing Quality Assurance Lead experience within Agile environment.
- Ability to lead a group and facilitate work as a team.
- Ability to multitask and prioritize work to meet deadlines.
- Ability to draft reports for management- Weekly Status reports, Project Metrics and Design Documents.
- Developed and documented all test plans and specification for smooth integration into systems using agile manager.
- Coordinated with clients and prepared tests cases and ensured that all software applications were compatible with tests.

- Observed all test and identified defects in tracking systems.
- Resolved all complex problems in programs and ensured that quality was maintained in facility.
- Gathers, consolidates and refines data to publish executive, operational, and management level reporting and analysis.
- Specifying test environment requirements, environment setup and coordination.
- **Project / Client-Store Virtual Sustenance:** As a Quality Assurance engineer, worked for test planning, effort estimation and process improvement.
- Recreation of Field issues on Released OS versions for analysis, issue validation after Fix, Rapid testing and turnover of Fix to ensure Urgent deliveries.
- Involved in Requirements Understanding, Test Scenario Identification, Test Case creation, Test Case Execution and Test Case Review.
- Understanding and analysing the client's requirement. and deciding scope of testing for the upcoming patches.
- Creation of test setups, debugging issues and ad-hoc testing scenarios.

IGate Global Solutions, Patni Computer Systems, EMC Corporation, Dell- Lead Engineer
11/2008 - 08/2013

- Prepare arrays (EMC Storage) for testing according to Test Plans.
- Non-disruptive/ Disruptive upgrade of Flare operating environment.
- Execution of various tests on Fiber channel and iSCSl Arrays.
- Analyse and Troubleshoot configuration issues.
- Analyse FCLI, NAVI log files to do initial triage and Root Cause Analysis in case of issues.
- Reporting the Defects for errors caused during testing.
- Working on various new features introduced and giving presentation for the same.
- Modifying the test plan according to the observation (if required).

Patni Computer Systems - Senior System Engineer
06/2008 -11/2008

- Project / Client- **EMC Corporation,** Dell EMC Providing Remote Technical Support/ Storage Administration to Global clients for EMC -CLARiiON legacy storage arrays.
- Worked directly with onsite Customer Engineer for resolving software and hardware issues via remote technical support, globally dispatch field Customer Engineers to resolve technical problems that require on-site maintenance.
- Attending dial homes generated by storage arrays and providing solutions as per Issues.
- Working for software / firmware upgrades proactively as well as scheduled with customers.

Wipro Technologies – Project Engineer
11/2005- 5/2008
- **Project / Client -EMC Corporation**, **Dell** -Providing level 2 Remote Technical Support / Storage Administration to Global clients for EMC –Clariion
- Intervene on case escalations for which the storage boxes have called home with errors that require immediate technical support.
- Routine health check of remote Clariion boxes and reporting to the onsite Customer Engineer
- Responsibility of handling Escalation calls and providing resolutions.
- Handling the Team in the absence of the Tech Lead.
- Providing Regular updates of clients to the SSE'S and to maintain the regular Trackers.
- Participating in document creation related to new aspects of solving problems found through research and sharing them across the board.
- **Project / Client – Microsoft Networks (MSN) and Microsoft Office Live** Worked as a Technical Associate to provide support for the MSN Dial Up.
- Support includes voice-based support to MSN Network Connection
- Support and troubleshooting for all hardware and software related issues.