

# ABHIK MUKHERJEE

Sr. Test Engineer

Dedicated Sr. Test Engineer bringing 10.8 years of experience and diligence to handle needs of large and complex products. Solid history in both manual and automated testing. Seek to apply expertise to growth-oriented, dynamic position.

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Electronic City, Bangalore, India

### WORK EXPERIENCE

### **Sr. Test Engineer** CGI, Bangalore, India

07/2019 - Present

Professional Summary

- Authored and maintained test cases and scripts for both manual and automated testing.
- Adroit in Test Automation and possess an in-depth understanding of the entire Software Testing Life Cycle (STLC process), Test Methodologies and effort estimation
- Achieved test coverage of 95% with end-to-end regression and sanity suites having detailed Test reporting
- Identified improvement areas and worked on delivering successful solutions to business across organization cutting effort time by 100+ hours per month
- Designing POC and performing automation feasibility analysis, Allocating tasks & and conducting code review of team members
- Skilled in assessment of test summary report, bug documentation, defect tracking, client reporting and release sign-offs
- Experience in Browser Compatibiliy Testing, Web Application Testing, Process Automation, Sanity Testing, System Testing, System Integration Testing, Regression Testing
- Interviewed, guided and mentored new-joiners on various topics like Test Automation Process, UFT Automation, and Defect Management Process

## Test Analyst

### Infosys, Bangalore, India

07/2012 - 06/2019

Achievements/Tasks

- Conducted manual and automated tests in alignment with specifications and regulations.
- Performed feasibility checks, POC's and involved in deployment of automation scripts to production.
- Responsible for POC implementation, effort estimation, client and project co-ordination and reporting.

## EDUCATION

## Master of Computer Application (MCA)

Graphic Era University

04/2009 - 05/2012

Dehradun

### Certifications

- Infosys foundation level certification

- Infosys Global Agile Software Developer/Tester certification - CGI Safe Agile Certification

## SKILLS Safe Agile Waterfall UFT/QTP Salesforce Classic/ Lightning Validation Salesforce Sales/Service Cloud JIRA CPQ VBScript Hybrid/Data Driven Framework

## **PROFESSIONAL PROJECTS**

#### OEP Salesforce Inside Sales (03/2020 - Present)

- Built end to end automation suite of regression scenarios for 250+ business scenarios using hybrid driven framework
- Involved in test planning, estimation, leading team and performing smoke/regression, test coordination and closure activities

### CRM/Complain Mgmt on Saleforce.com (07/2018 - 02/2020)

- Enhanced existing framework and maintained regression suite for 63 end to end scenarios comprising of 6 downstream systems
- Closely worked with middleware team to understand all system integrations, coordinated with projects team in resolving integration issues and attained 0% defect leakage

### IRS FATCA on SFDC (06/2017 - 06/2018)

- Involved in requirement analysis, test planning and execution. Identifying &scripting the automation candidate scenarios.
- Defect Management Tracking and Reporting Setting up test data and scripting reusable components.
- Helped maintaining Sanity and Regression scripts using UFT with experience in multiple frameworks
- Participating in the Daily Scrum Meeting and providing QA status by highlighting risks, and delays.

## ACHIEVEMENTS

Key Contributor Award (07/2020 - 12/2020)

Enabling Champion Award (07/2019 - 12/2019)

Insta Award (07/2018 - 12/2018)

## LANGUAGES

English Full Professional Proficiency Hindi Native or Bilingual Proficiency

## INTERESTS

Travelling

Music