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| **Contact:****Mobile: +91-9066564571** **E-MAIL: toshashu24@yahoo.com****Key Skills and Knowledge** **Testing Tools/Framework:** Selenium, RFT, BDD, TDD, Test Complete, Load Runner.**Test Management:** JIRA, Quality Center**Defect Tracking Tools:**  TFS, QC, Rational Clear Quest and JIRA.**Technologies:** Java, XML, REST, SOAP UI, Azure DevOps, AI, ML**Domain:** Telecom, Travel & Transportation, Retail, Health Care**Product:** SAP CRM, Seibel CRM, Oracle-EBS, Arbor, Singl.eView, ServiceNow,SonarQube,CAST.**Methodologies:** Agile, ASAP, RUP**Languages**EnglishHindiBengali |  |  **Professional Summary**17+ years of IT experience with 10 years in leading testing projects in various industries such as Transportation (Airlines/Cargo), Telecom, Retail and Healthcare.Experienced across all aspects of Manual and Automation test management/delivery including Strategies, Planning, Effort Estimation, Test Environment, DevOps/Continuous integration, test data management, defect management and Test COE. **Professional Experience** **Unisys Global Services India               April 2015- Present** **------------------------------------------------------------------------------------------------------------****My location:** Bangalore, India **Roles:** Test Manager, Scrum Master**Projects: LMS Automation, Cargo Migration****Roles and Responsibilities*** Manage Automation projects including estimation, planning, coordination, task allocation/review, reporting and escalation management).
* Facilitate Sprint Planning, Daily Scrum, Retrospectives and Monthly/Biweekly Reviews meetings.
* Worked closely with Product Owners, coordinating Product Backlog grooming and Story Point Estimation.
* Manage projects in JIRA and monitor and report on key Agile performance metrics/KPI to leadership team
* Lead in designing and architecting automations framework solutions
* Plan and execute Continuous Integration with Azure DevOps
* Responsible for the production of Master Test Strategy and test plan for each airlines of Unisys LMS/Cargo Solutions
* Coordinate Test Spec/script preparation, Test Data preparation and Test Environment preparation.
* Monitor and Control overall progress of testing.
* Defects / Problem Report Management and Root Cause Analysis.
* Preparing summary/weekly report on the completion of Testing.
* Participate in regular Quality Control reviews implementing improvements and driving continuous improvement.
* Develop and maintain an effective working relationship with the various stakeholders and client managers.

**Object Technology Solutions Nov 2014 to Feb 2015****------------------------------------------------------------------------------------------------------------****My location** : Hyderabad**Role:** Consultant  **Roles and Responsibilities*** Provide solution on technical / automation architecture for test requirement. (including open source)
* Participates and leads in new business development, preparing and giving presentations, working on Sales Support for RFP’s
* Review and implement best fit solutions among options evaluated.
* Lead in refining testing practices and methodologies
* Prepare Strategy, Approach, Plan and Test Closure report (Manual & Automation)
* Provide Effort Estimation and Scheduling, Scope definition
* Define Automation Framework and Reusable components
* Evaluate new technologies and tools available.
* Provide end to end test solutions (Manual / Automation) to Clients.
* Provide end-to-end delivery support for testing engagements
* Guide, mentor and monitor Test teams
* Responsible for Knowledge Management, Knowledge Transfer within the team and training for the team members

**Consultant Project Manager               October 2011 -October2014****------------------------------------------------------------------------------------------------------------****Role:** Independent Consultant /Freelance**Projects : Business Continuity Planning, Test COE ,mTracker, mEarthquake ,infoReporter Recipeism (web), , Mobile Payment apps and web****Roles and Responsibilities*** Develop RFP, service levels, pricing components, and other contractual elements for IT, Mobile Apps and services.
* Bidding/RFP development for the IT/Testing projects
* Define the scope, formalizes a request for quote, compare suppliers objectively and assist in negotiating.
* Test COE Framework development and TPM implementation
* Develop Master Test Strategy, Test Plan Test Execution and reporting.
* Implemented and defined open source automation framework
* Lead the Trainings and workshops
* Assist Start-ups, Small sized companies on every aspects of offshore IT and considerably reduce cost.
* Help in setting up offshore office: in terms of infrastructure, hardware, software human resources.

**Tech Mahindra Ltd              February 2007 to September 2011****------------------------------------------------------------------------------------------------------------****My location:** Kolkata/ Sydney/Wellington**Role:** Project Manager**Projects : Broadband Aggregation (BBA), TNZ-Self Care Application (Mobile App), Voice Service Platform (IVR Replacement), Reitz-UAT (SingTel Optus)****Roles and Responsibilities*** Manage Testing (Manual and QTP Automation) delivery for the BBA Test Project (Estimation, Test planning, coordination, task allocation, task review, reporting, and escalation management).
* Design and architecting automations framework solutions
* Implemented and managed Test COE for service delivery team
* Responsible for the production of Test Strategy and test plan
* Coordinate Test Spec preparation, Test Data preparation and Test Environment preparation.
* Integration according to the Integration requirements.
* See that the integrated system will be tested according to the Test Plans.
* Monitor and Control overall progress of testing
* Defects / Problem Report Management and Root Cause Analysis.
* Preparing summary report on the completion of Testing.
* Participate in regular Quality Control reviews implementing improvements and driving continuous improvement.
* Develop and maintain an effective working relationship with the various internal and external teams involved

**Aircom International              June 2005 to February 2007****------------------------------------------------------------------------------------------------------------****My location:** Gurgaon/UK **Role:** Manager-Testing and Support**Projects : Enterprise Suit** The ENTERPRISE Suite provides a single platform software solution for Network Planning & OSS. Consisting of 13 integrated software modules covering Radio Planning & Optimizations, Transmission & Core Planning, Configuration & Performance Management and QoS Management, it is the most complete solution available to the telecom industry.**Roles and Responsibilities*** Leading and Managing the Test and Support team
* Offshore/Onsite coordinator for all testing activities
* Planning all the Manual and automation testing activities.
* Estimating tests for every release.
* Task allocation and team tracking.
* Design and review test plan, test cases.
* Complete ownership for all test deliverables to UK Office.
* Manage the Release Quality Criteria
* Preparing the all test reports.
* Test measurement.
* Analyze the test result.

**Torry Harris Business Solutions/Bridgeline Software              June 2004 to June 2005****------------------------------------------------------------------------------------------------------------****My location:** Bangalore **Role:** Test Lead**Projects : Family Account (Orange UK),** **Woodmen**  **Roles and Responsibilities*** Leading the QA Team of 7 members.
* Lead the non-functional testing such as compatibility, usability and security testing for the portal solutions
* Analyzed user requirements and Preparing Test Plan
* Planning, Execution and Bug Tracking
* Analyze and report test results to product teams.
* Analyzing reported bugs for continuous process improvement
* Develop functional and non-functional test cases
* Writing documentation for all test processes and results.

**SAMSUNG SDS CO. LTD /UMIT              January 2001 to May 2004****------------------------------------------------------------------------------------------------------------****My location:** Gurgaon, Seoul **Role:** Test Consultant**Projects : Bizentro-SAP CRM (Customization), Content Management Framework testing, Financial Fusion(Banking Application for Woori Bank), Automated Issue Registry System, Virtual Encyclopedia (VE), The eCatalog, CSR PML-Pharma** **Roles and Responsibilities*** Analyzed user requirements and Preparing Test Plan.
* Planning, Execution and Bug Tracking
* Analyze and report test results to product teams.
* Analyzing reported bugs for continuous process improvement
* Develop functional test cases.
* Writing documentation for all test processes and results.
* Software process implementation.
* Involved in periodic reviews and internal auditing.
* Done Metrics analysis.

 Organizational Movement to eSAMSUGUmit (A joined venture formed between Usha Com. and SAMSUNG SDS)USHA MARTIN INFOTECH LTD, GURGAON(5th January 2001 to 28th February 2001)Project undertaken: UMITL Corporate website**------------------------------------------------------------------------------------------------------------****Education** **National Institute of Technology(REC), Silchar -** B.E (Computer Sc. & Engg.)**Professional Training and Certification** AWS Certified Cloud Practitioner Microsoft AZ-900 Azure fundamentals certifiedISTQB advanced trainedAzure DevOps Essential Trained in CMMi Integration v1.2 Implementation Process by QAIPMP , Agile and Scrum Trained |
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