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| **Contact:**  **Mobile: +91-9066564571**  **E-MAIL: toshashu24@yahoo.com**  **Key Skills and Knowledge**  **Testing Tools/Framework:** Selenium, RFT, BDD, TDD, Test Complete, Load Runner.    **Test Management:** JIRA, Quality Center  **Defect Tracking Tools:**  TFS, QC, Rational Clear Quest and JIRA.  **Technologies:** Java, XML, REST, SOAP UI, Azure DevOps, AI, ML  **Domain:** Telecom, Travel & Transportation, Retail, Health Care  **Product:** SAP CRM, Seibel CRM, Oracle-EBS, Arbor, Singl.eView, ServiceNow,SonarQube,CAST.  **Methodologies:** Agile, ASAP, RUP  **Languages**  English  Hindi  Bengali |  | **Professional Summary**  17+ years of IT experience with 10 years in leading testing projects in various industries such as Transportation (Airlines/Cargo), Telecom, Retail and Healthcare.  Experienced across all aspects of Manual and Automation test management/delivery including Strategies, Planning, Effort Estimation, Test Environment, DevOps/Continuous integration, test data management, defect management and Test COE.  **Professional Experience**  **Unisys Global Services India               April 2015- Present**  **------------------------------------------------------------------------------------------------------------**  **My location:** Bangalore, India  **Roles:** Test Manager, Scrum Master  **Projects: LMS Automation, Cargo Migration**  **Roles and Responsibilities**   * Manage Automation projects including estimation, planning, coordination, task allocation/review, reporting and escalation management). * Facilitate Sprint Planning, Daily Scrum, Retrospectives and Monthly/Biweekly Reviews meetings. * Worked closely with Product Owners, coordinating Product Backlog grooming and Story Point Estimation. * Manage projects in JIRA and monitor and report on key Agile performance metrics/KPI to leadership team * Lead in designing and architecting automations framework solutions * Plan and execute Continuous Integration with Azure DevOps * Responsible for the production of Master Test Strategy and test plan for each airlines of Unisys LMS/Cargo Solutions * Coordinate Test Spec/script preparation, Test Data preparation and Test Environment preparation. * Monitor and Control overall progress of testing. * Defects / Problem Report Management and Root Cause Analysis. * Preparing summary/weekly report on the completion of Testing. * Participate in regular Quality Control reviews implementing improvements and driving continuous improvement. * Develop and maintain an effective working relationship with the various stakeholders and client managers.   **Object Technology Solutions Nov 2014 to Feb 2015**  **------------------------------------------------------------------------------------------------------------**  **My location** : Hyderabad  **Role:** Consultant    **Roles and Responsibilities**   * Provide solution on technical / automation architecture for test requirement. (including open source) * Participates and leads in new business development, preparing and giving presentations, working on Sales Support for RFP’s * Review and implement best fit solutions among options evaluated. * Lead in refining testing practices and methodologies * Prepare Strategy, Approach, Plan and Test Closure report (Manual & Automation) * Provide Effort Estimation and Scheduling, Scope definition * Define Automation Framework and Reusable components * Evaluate new technologies and tools available. * Provide end to end test solutions (Manual / Automation) to Clients. * Provide end-to-end delivery support for testing engagements * Guide, mentor and monitor Test teams * Responsible for Knowledge Management, Knowledge Transfer within the team and training for the team members   **Consultant Project Manager               October 2011 -October2014**  **------------------------------------------------------------------------------------------------------------**  **Role:** Independent Consultant /Freelance  **Projects : Business Continuity Planning, Test COE ,mTracker, mEarthquake ,infoReporter Recipeism (web), , Mobile Payment apps and web**  **Roles and Responsibilities**   * Develop RFP, service levels, pricing components, and other contractual elements for IT, Mobile Apps and services. * Bidding/RFP development for the IT/Testing projects * Define the scope, formalizes a request for quote, compare suppliers objectively and assist in negotiating. * Test COE Framework development and TPM implementation * Develop Master Test Strategy, Test Plan Test Execution and reporting. * Implemented and defined open source automation framework * Lead the Trainings and workshops * Assist Start-ups, Small sized companies on every aspects of offshore IT and considerably reduce cost. * Help in setting up offshore office: in terms of infrastructure, hardware, software human resources.   **Tech Mahindra Ltd              February 2007 to September 2011**  **------------------------------------------------------------------------------------------------------------**  **My location:** Kolkata/ Sydney/Wellington  **Role:** Project Manager  **Projects : Broadband Aggregation (BBA), TNZ-Self Care Application (Mobile App), Voice Service Platform (IVR Replacement), Reitz-UAT (SingTel Optus)**  **Roles and Responsibilities**   * Manage Testing (Manual and QTP Automation) delivery for the BBA Test Project (Estimation, Test planning, coordination, task allocation, task review, reporting, and escalation management). * Design and architecting automations framework solutions * Implemented and managed Test COE for service delivery team * Responsible for the production of Test Strategy and test plan * Coordinate Test Spec preparation, Test Data preparation and Test Environment preparation. * Integration according to the Integration requirements. * See that the integrated system will be tested according to the Test Plans. * Monitor and Control overall progress of testing * Defects / Problem Report Management and Root Cause Analysis. * Preparing summary report on the completion of Testing. * Participate in regular Quality Control reviews implementing improvements and driving continuous improvement. * Develop and maintain an effective working relationship with the various internal and external teams involved   **Aircom International              June 2005 to February 2007**  **------------------------------------------------------------------------------------------------------------**  **My location:** Gurgaon/UK  **Role:** Manager-Testing and Support  **Projects : Enterprise Suit**  The ENTERPRISE Suite provides a single platform software solution for Network Planning & OSS. Consisting of 13 integrated software modules covering Radio Planning & Optimizations, Transmission & Core Planning, Configuration & Performance Management and QoS Management, it is the most complete solution available to the telecom industry.  **Roles and Responsibilities**   * Leading and Managing the Test and Support team * Offshore/Onsite coordinator for all testing activities * Planning all the Manual and automation testing activities. * Estimating tests for every release. * Task allocation and team tracking. * Design and review test plan, test cases. * Complete ownership for all test deliverables to UK Office. * Manage the Release Quality Criteria * Preparing the all test reports. * Test measurement. * Analyze the test result.   **Torry Harris Business Solutions/Bridgeline Software              June 2004 to June 2005**  **------------------------------------------------------------------------------------------------------------**  **My location:** Bangalore  **Role:** Test Lead  **Projects : Family Account (Orange UK),** **Woodmen**    **Roles and Responsibilities**   * Leading the QA Team of 7 members. * Lead the non-functional testing such as compatibility, usability and security testing for the portal solutions * Analyzed user requirements and Preparing Test Plan * Planning, Execution and Bug Tracking * Analyze and report test results to product teams. * Analyzing reported bugs for continuous process improvement * Develop functional and non-functional test cases * Writing documentation for all test processes and results.   **SAMSUNG SDS CO. LTD /UMIT              January 2001 to May 2004**  **------------------------------------------------------------------------------------------------------------**  **My location:** Gurgaon, Seoul  **Role:** Test Consultant  **Projects : Bizentro-SAP CRM (Customization), Content Management Framework testing, Financial Fusion(Banking Application for Woori Bank), Automated Issue Registry System, Virtual Encyclopedia (VE), The eCatalog, CSR PML-Pharma**    **Roles and Responsibilities**   * Analyzed user requirements and Preparing Test Plan. * Planning, Execution and Bug Tracking * Analyze and report test results to product teams. * Analyzing reported bugs for continuous process improvement * Develop functional test cases. * Writing documentation for all test processes and results. * Software process implementation. * Involved in periodic reviews and internal auditing. * Done Metrics analysis.   Organizational Movement to eSAMSUGUmit (A joined venture formed between Usha Com. and SAMSUNG SDS)  USHA MARTIN INFOTECH LTD, GURGAON(5th January 2001 to 28th February 2001)  Project undertaken: UMITL Corporate website  **------------------------------------------------------------------------------------------------------------**  **Education**  **National Institute of Technology(REC), Silchar -** B.E (Computer Sc. & Engg.)  **Professional Training and Certification**  AWS Certified Cloud Practitioner  Microsoft AZ-900 Azure fundamentals certified  ISTQB advanced trained  Azure DevOps Essential  Trained in CMMi Integration v1.2 Implementation Process by QAI  PMP , Agile and Scrum Trained |
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