

Amar N Pal

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CERTIFICATIONS

I am Salesforce Certified Application Architect and have following certificates.

Salesforce.com Certified Application Architect.
Salesforce.com Certified Administrator (ADM 201).
Salesforce.com Certified Data Architecture and Management Designer
Salesforce.com Certified Sharing and Visibility Designer
Salesforce.com Certified Sales Cloud Consultant
Salesforce.com Certified Community Cloud Consultant
Salesforce.com Certified Platform App Builder
Salesforce.com Certified Platform Developer I
Salesforce.com Certified Platform Developer II.

Professional Summary

- Around 10 years of professional experience as a Software Engineer, with 8 Years of experience in salesforce Design and Development. Strong ability to provide best solution for each problem with best possible code while following all standard code practices and design pattern.
- Hands on experience in implementation and customization of salesforce.com using Lightning Aura Component, Lightning Web Component (LWC), Apex (classes, controllers & Triggers), Apex Scheduler, Batch Apex, Apex Web Service, Custom metadata, Custom settings.
- I have vast experience on **building Communities from scratch** and developed many communities over the time while keeping in mind the multilingual nature of communities for different Region and Countries.
- Hands on experience in implementing security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles, custom permission set and custom permissions configured the permissions based on the organizational hierarchy
- I have great amount of working experience in agile methodology environment. We follow all Agile best practices and developed habit to continuously deliver each and every user story (while following all the best practices from salesforce) committed by us in a sprint.
- I have good amount of experience in using GitHub for version control and have vast experience on working with multiple code IDE like Welkin suits, Visual Studio Code and Eclipse.
- Expertise in implementing integration related project. i have integrated salesforce with several third external system.
- Experience in various stage of software development life cycle (SDLC) including analysis, requirement gathering, architect design, development, deployment, and maintenance.
- Explicitly worked on Custom metadata, custom objects, displaying pick-lists dynamically on UI, page layouts, workflow alerts and actions, workflow rules, process builder, Approval process, Flow Builder, Partner/Customer Communities.
- Extensively used Data Loader for Data migration activities and Rest API integration.
- Expertise in Testing process, ability to develop function test plan, test scenarios, test cases, writing Test classes while following best possible practices to make code efficient and fast.
- Involved in data migration and integration using Apex Data Loader.
- Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Versatile team player with excellent analytical and presentation skills.

EXPERIENCE

Salesforce Tech Lead, LeadIQ(09/2022)

- I am working as Salesforce Tech Lead in LeadIQ Inc.
- Managing a Team and designing solutions for business problems along with development of solutions.
- Working on mainly projects related to Managed package and Integration.
- I have worked on maintaining complete deployment process using Gitlab CI/CD.

Lead Developer, Birlasoft (04/2021)

- I am working as Lead Salesforce Developer cum solution architect.
- Designed and developed complete process of Deal Approvals and Signing using Apttus/Conga and DocuSign.
- I also do code review and set up coding/process guidelines to be followed by other developers to develop best and scalable solutions.
- Created Community Portal in Salesforce using custom Lightning Component.

Lead Salesforce Developer, Hear.com, Gurgaon, Haryana (11/2018– 04/2021)

- I worked as Lead Salesforce developer in Hear.com and developed many custom solutions in different projects.
- Developed an internal Force.com application in LWC to help sales reps and team leads with their sales pipeline
- Created many Partners Portal in Salesforce using custom Lightning Component.
- Created highly configurable Salesforce solutions for easy adoption using custom metadata and custom settings.
- Developed an internal force.com Backoffice machine to make first appointment creation process easy and fast.
- Created highly configurable quote & QLI(Orders) creation process interface for easy adoption using custom metadata and custom settings
- Created highly configurable integration process between salesforce and many external systems to make data and process sync smooth and accurate.

Salesforce Consultant and Developer, CA Technologies, Hyderabad, Telangana (01/2016– 11/2018)

- Salesforce development for several Internal projects.
- Worked on Apex / Visualforce and Aura Components to deliver customized solutions as per project requirement.
- Worked on data migration project related to knowledge article and it was one of the most challenging projects of my career.
- Analyzed business needs, distinguish between needs and wants, identify gaps between business need and standard application functionality, design and document solutions that fill the gaps.
- Expertise in advanced APEX/Visualforce development, Lightning Aura Component, Integration, and batch Jobs implementation.

Salesforce Developer, ProGen Business Solution, Hyderabad, Telangana (11/2013 – 12/2015)

- Worked as a Salesforce developer for many services cloud projects.
- Worked on one Node JS and AWS related project to build Micro Services on AWS Platform.
- Managed API integrations and web services.
- Developed workflows and triggers.

Java Developer, Power wave Technologies, Hyderabad, Telangana (05/2012 – 06/2013)

- Worked as a Java developer in Tele communication domain.

EDUCATION

- MCA - Post Graduate from National Institute of Technology, Warangal - 2012
- BSc - Graduate from Kanpur university, U.P.- 2008