Sanjeev Bajpai

Salesforce Developer and Adminstrator

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**Professional Profile**

* Salesforce Developer with total 12 years of IT Industry including 3 years of hands on experience as a salesforce developer and 7 years as an Oracle Application Techno Functional Consultant.
* Experienced in full life cycle implementation (SDLC) testing and production support.
* Implementation of Objects, Custom Apps, Record Types, Page Layouts, Validation Rules, Workflows, Approval processes, Process builder, Email Templates and change set
* Implementation of Web to case, Case assignment, Auto response rule, Web to lead, Lead assignment.
* Provided customer with best practice solutions as related to Salesforce.com and CRM.
* Extensive experience in requirement gathering, preparing functional specifications and technical design documents.

**Core Skills and Abilities**

* Very strong experience in Salesforce.com CRM space that includes Lightning Customization, Administration, Configuration and Data Migration experience
* Sector Expertise includes; High Tech, Manufacturing, Retail, Distribution, Construction, Finance / Insurance.
* Hands-on mapping and coding of 25+data conversion objects.
* Good understanding of Agile Development, ITIL and ASIS and to-Be process.
* Excellent interpersonal skills, proven team player with an analytical bent to problem solving and delivering under high stress environment.
* Good analytical and communication skills and ability to work independently with minimal supervision and perform as part of a team.
* Extensive Functional and Technical knowledge in Oracle EBS R12 suit and a major focus in Oracle Time and Labor, PMS, OLM, Core HR, Payroll, Order Management (OM), Inventory (INV), General Ledger (GL), Accounts Payables (AP), Purchasing (PO), Fixed Assets (FA).

**Certification**

* Salesforce Certified Plateform Developer 1
* Salesforce Certified App Builder
* Salesforce Certified Administrator
* Flame (First leap of achieving managerial excellence) by HCL in 2010

**Core Competencies**

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| ERP | CRM- (SFDC)Salesforce, Oracle Fusion HCM/Oracle Application |
| Operating Systems | Solaris, UNIX, Windows |
| RDBMS | Oracle 11g |
| Tool Used | SQL\* Loader, Toad, SQL- Navigator, Oracle Forms/Reports,Jitterbit |
| Others | BI Publisher, HDL, HTTP, JavaScript, HTML |

**Educational Qualification:** Master of Computer Science and Application (MCA) from Aligarh University, Aligarh one of the reputed University in India.

**Achievements**

* Best performer award for a project in Walmart India for initiatives and value additions in 2016 and 2017.
* KUDOS award in HCL technologies for developing a smart tool for Data migration in year 2007.

**Employment History**

**St Vincent Health Australia From: Apr 2019 – Aug 2019**

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| **Project** | **Salesforce support and Enhancements** |
| **Role** | **Salesforce Developer** |
| **Tools** | **Integra, Oracle, Crystal Reports** |

**Responsibilities:**

* Implemented the Master-Detail, Look-up, Many-to-many (Junction) Hierarchical relationships
and Automate the business Process using Workflow rules, Approval Process, Auto-Response Rules and Escalation Rules.
* Authored Apex classes, triggers, and Visualforce pages, SOQL and SOSL.
* Extensively used export, insert, upsert and update functions in data loader and used change sets.
* Experience on Jitterbit too to Integrate salesforce to other systems such as EBS and databases.
* Integrated SOAP and RESTFUL webservices in the salesforce system.

**Wipro Technologies 3P learning From: May 2018 – Oct 2018**

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| **Project** | **3P learning Salesforce Enhancement and Support** |
| **Role** | **Salesforce Developer** |
| **Tools** | **DataLoader,Jitterbit,Postman,VSCode** |

**Responsibilities:**

* Created reports, Email Alerts, Field Updates, time-dependent actions, Apex Clsass, Apex Trigger, Visualforce Page, SOQL and SOSL.
* Configured Validation rules, Workflow Rules, Process Builder, Custom objects, fields, formula fields, Profile, Role and Sharing Rules.
* Proactively engage on continuous improvement efforts for application design, support, and practice development efforts.
* Worked in managing users, setting up public groups and queues, created page layout, search layout to organize fields, custom link, related lists and other functionalities.
* Implemented auto escalation rules, automatic case generation and routing to call center agents.
* Configured lookup and master-detail relationships, pick-list, and field dependency on custom objects.
* Configured page layouts, workflows, document templates, record types, & data fields.
* Extensively used export, insert, upsert and update functions in data loader.
* Experience in code deployment from Sandbox to Production environment using Change set,package and gearset.

**Parks, Victoria. From: Mar 2018 – Apr 2018**

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| **Project** | **EBS Release 12 HRMS, Payroll and Finance Enhancement and Support** |
| **Role** | **Oracle Application Techno Functional Consultant** |
| **Tools** | **Oracle Applications (12.1.2), Redhat Linux 6** |

**Responsibilities:**

* Interaction with Business Users/Process Owners for gathering requirements in HRMS/Payroll.
* Developed a program to calculate Earned Emergency Recreation Leave hours for Parks employees.
* Developed PNC (HR adviser) program and requisition import interface program.

**IBM, India Pvt. Ltd. From: Mar 2012 –Dec 2016**

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| **Project** | **Bharti Walmart Oracle HRMS/Finance Implementation and Support** |
| **Role** | **Sr Oracle Consultant** |
| **Tools** | **Oracle Applications (12.1), Redhat Linux 6,Forms,Reports** |

**Responsibilities:**

* Developed various RICE components, WEBADI’s for HRMS/Finance and performed BAU activities.
* Performed Code Reviews, Unit Testing, UAT and SIT & Documenting Defect Log in Log Sheet
* Interaction with Business Users/Process Owners for gathering requirements in HRMS and Finance.
* Worked on various XML/BI publisher Reports using Data templates using bursting.
* Developed inbound and outbound interfaces to integrate with Kronos System and worked on OTL.
* Worked on forms personalization using OAF and developed payroll revision interface.
* Developed and customised fast formula for leave validation and payroll.

**HCL Singapore Pte, Singapore/India From: Jan 2011 – Mar 2012**

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| **Project** | **Sentosa Release 12 End to End Implementation for SCM, Finance and HRMS** |
| **Role** | **Sr Consultant Oracle Applications** |
| **Tools** | **Oracle Applications (12.1.3), UNIX** |

**Responsibilities:**

* Prepared High-Level Design Document for various sub systems integration and provided solution.
* Worked on BI publisher reports and bursting.
* Worked on Employees, GL, PO, OM, Supplier and customer conversions and interfaces using Oracle seeded API’s and WebADI.
* Performed Code Reviews, Unit Testing, UAT and SIT & Documenting Defect Log in Log Sheet
* Worked on RICE components and post production support.

**HCL Technologies Ltd. From: May 2009 – Jan 2011**

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| **Project** | **Westpac (Sydney) Finance Development and support** |
| **Role** | **Oracle Application Technical Consultant** |
| **Tools** | **Oracle Applications 11i, UNIX, Control M, Tax Integrator, Forms, Reports,** |

**Responsibilities:**

* Performed BAU, Month end, EOHY, EOY activities and provided production support.
* Developed program to send an alert to business in case of period not opened/closed during the journal transfer into GL and revaluation process from New Zealand Book to Australia Book.
* Performed Code Reviews, Unit Testing, UAT and SIT & Documenting Defect Log in Log Sheet

**HCL Technologies Ltd. From Apr 2008 – Jun 2008**

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|  **Project** | **Realease12 Rollout - Boral Australia**  |
| **Role** | **Oracle ERP Developer** |
| **Tools** | **Oracle Applications (12.1.1), Windows 2008** |

**Responsibilities:**

* Developed out bound interfaces,DIFOT Report,Forms/Oracle Reports for Order Management (OM).
* Developed XML reports, XML bursting, also raised SR with Oracle support.

**References –** Will be available on request.