

# KEITH LITMAN MBA

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## SENIOR EXECUTIVE | IT PROGRAM DELIVERY • PMO • EMERGING TECHNOLOGY • ENTERPRISE SOLUTIONS

- |  |   |                                    |
|--|---|------------------------------------|
| • Strategic IT Operations   Innovation Executive | • P&L Management   Budget   Cost Controls | • Strategy Planning   Execution    |
| • PMO Creation   Project Management              | • New Technology   Operations Deployment  | • Global Program Management        |
| • Product   Portfolio Ideation to Implementation | • Enterprise   Digital Transformation     | • Emerging Technology Exploitation |
| • Project Financial Management   Reporting       | • Team Management   Development   Growth  | • System Development Life Cycle    |
| • Risk Management   Governance                   | • Location   Workforce Strategies         | • Agile   Waterfall Methodologies  |

## PROFESSIONAL EXPERIENCE

### JPMORGAN CHASE

03/2016-Present

#### Executive Director - Corporate Technology Global Finance and Data Platforms / 02/2020-Present

- Manage a team of 10 resources, from Associates to VPs, is responsible for \$500M budget and 1,600 resources supporting the Global Finance and Data Platform Functions including all planning activities for labor, hardware, and software and ensured that the team achieved their budget, contractor and location strategy KPIs.
- Lead both local and offshore teams, including working with Global teams FTE and FTCs (based in APAC, UK and India) managing projects and KPIs to ensure the application teams are delivering business functions, technical objectives, and goals supporting Corporate Investment Bank, Consumer & Community Banking, Commercial Banking, and Asset & Wealth Management.
- Implement process improvement strategies enabling transparency, control, and risk identifiers consistently drive process improvements and effectively manage teams, maintaining a focus on digital optimization, transformation, and innovation. Serve as business lead for key programs and projects.
- Improve Portfolio practices for Financial Data Services, Shared Services, Regulatory Reporting, Client Profitability, and Expense Management Portfolios.
- Develop relationships with multiple vendors, including Mphasis, Cognizant, and TCS, executing third-party vendor assessments by facilitating effective RFP engagements, instituting PMO and project governance processes for newly created practices, and negotiating terms of all contracts.
- Created standards and controls focused on the increased velocity of software development and enhanced customer experiences thru Agile product delivery while managing bridging strategies required for organizations migrating from SDLC to Agile.
- Established structure, defining standards for governance, change control, scope, and financial management across the project portfolio.
- Rolling out the firmwide toolchain to the development teams to accelerate time to market. Tools include Jira, Git, Jenkins, Sonar, Scanning Tools, and push-button deployment.
- Built out a UX practice for Finance Technology to application consistency and adoption of React UI framework, resulting in creating stakeholder satisfaction.
- Created Agile and DevOps transformation strategies that are being rolled out over three years.

#### Key Achievements

Executed strategy that reduced the contractor workforce 13%, resulting in annual savings of \$10M

Spearheaded the adoption of the JPMC technical toolchain, reducing average release from 5 hours to 15 minutes allowing the teams to release more frequently into production, and reducing critical defects by 90%

Designed transformations were resulting in a domestic staff reduction of 15% and improved timeliness, accuracy, and consistency of business information

#### Vice President – Corporate Technology Global Finance and Corporate Compliance / 03/2016-01/2020

- Provided leadership and accountability for the Global Finance Technology group spearheading projects ranging from \$1M to \$10M throughout NAMR, LATAM, APAC, and EMEA.
- Collaborated extensively with senior leaders and cross-functional teams to define strategies to deliver previously failed technology and process improvement solutions.
- Redefined overall project scope, resources, deliverables, and teams; oversaw full project life cycle design of solutions to improve efficiency and capability throughout the organization.
- Manage risk assessment, issue resolution, and change management initiatives when risk issues were identified during internal audits.
- Conceptualized and developed strategic initiatives for the department strategic decisions that involve new delivery approaches and establishing strategic plans aligned with corporate goals and objectives.

#### Key Achievement

Led the transition to DevOps/SRE for Corporate Technology reducing the operated headcount by 15% and increasing job satisfaction and career growth for engineers

### GOLDMAN SACHS

10/2010-03/2016

#### Vice President - Emerging Platforms

- Managed a global team of 20+ in product management, BAs, engineering, QA, and support to spearhead the success of enterprise transformation projects ranging from \$3M to \$10M supporting up to 6K end-users.
- Successfully analyzed various workflows and the data flow from upstream and downstream systems, performed Coverage analysis, Gap analysis, and impact analysis on systems and processes, and reviewed the findings with various stakeholders to obtain sign-off.
- Drove successful analysis to design and implement and produce weekly dashboards, metrics, and allocations.

#### Key Achievements

Managed the delivery of 10+ proprietary Goldman Sachs application frameworks

Spearheaded several projects aligned to 3 major releases (~95k hours of effort)

- Led effort to open-source Goldman Sachs products working thru legal and technology risk and controls and helped established the companies Manage the delivery of Goldman Sachs open-source product –open-source framework - GS Collections and contribution policy.
- Program Manager for replacing key trading system – this resulted in removing a mainframe legacy system and saved \$25M a year in saving
- Recognized Agile leader in GS that introduces and mentors project teams on Agile delivery.
- Scrum Master for multiple Agile projects; Focus on Product Backlogs, Sprint Planning, Daily.
- Implemented Business Analysis and Project Management Training for the Goldman Sachs New Analyst Training Program.
- Lead million-dollar projects and including managing the efforts of matrixed onshore and offshore resources for Goldman Sachs Core Team.

## STANDARD & POOR'S

05/2007-12/2010

### Senior Director – Structured Finance Information Technology / 01/2009-12/2010 | Director / 05/2007-01/2009

- Oversaw and developed the sourcing, acquisition, validation, storage, processing, and sharing of data for the Structured Finance organization, continually identifying and leveraging opportunities for process enhancement.
- Drove strategic planning for structured product tech spend to align regional business plans with external market conditions resulting in more targeted outreach and product offerings.
- Built a global business management team from ideation recognized by leaders and business partners as collaborative, high performing, and effective at execution.
- Directed, developed, and refined a management team and staff of 30, including developers, user experience, architects, and testers, along with 50 offshore team members in Chennai, including Developers, BAs, PMs, and QA.
- Responsible for executing all information management functions supporting the rating process for structured finance products, including cash flow and synthetic CDO, ABS, RMBS, and other financial vehicles.
- Oversaw 5 projects for Structure Finance Portfolio with projects ranging in size from \$500K to \$15M.
- Led and delivered Version 2 of Collateralized Debt Obligation (CDO) product suite for consumers – managing all resources, logistics, and on/offshore teams from 5 – 85 members.
- Led Improvements through metric development, quality control, quality assurance, and process reengineering.
- Designed and executed operational transformations resulting in a staff reduction and improved timeliness, accuracy, and consistency of business information.
- Developed user acceptance stories in our Project Management tool to manage data delivery through various technologies such as Java, Oracle, APIs, migrated from stored procedures to APIs to and from applications for end-user needs.
- Successfully implemented the management of the CDO Program. This includes data maintenance applications and reporting applications.

#### Key Achievements

**Led 95 global matrix resources within 10-12 scrum teams concurrently achieving targeted benefit savings of \$8M realized over the multi-year initiative for the structured product application**

**Co-led the creation and adoption of the agile development framework**

**Managed an \$8M Data Feed Project that consolidated US Residential Mortgage-Backed Security (RMBS) data, Property Value and Consumer Data – orchestrated 30 cross-functional professionals, both on- and offshore, throughout the project**

## GMAC COMMERCIAL FINANCE

05/2006-05/2007

### Program Manager

- Responsible for multiple projects and handing a variety of recurring and non-recurring special assignments, including Migration of GMACCF to Windows XP and Office 2003, Server Virtualization, and preparation of data center relocation.
- Liaison with business partner(s) and appropriate stakeholders to understand business challenges, frame project objectives, and scope, follow up on committed deliverables & service levels, and manage issues & concerns.
- Delivered innovative business consulting, business process design, systems integration, and application design and management to commercial finance customers.
- Managed vendors and internal/external resources through the appropriate phases of SDP21 (GM/GMAC structured methodology) to ensure adherence to GM/GMAC methodologies, standards, project timing, budget, and overall customer satisfaction.
- Led teams of Systems Engineers, Storage Architects, Database Administrators, Network Engineers, and Security Engineers budgeting, planning, and executing Enterprise level projects.
- Oversaw business customers' integration to common application and systems platforms, removing duplicate systems within an organization
- Responsible for the creation of a Requirements Baselines Project. This project was to create a requirements document for the core GMACCF application so that migration to .NET can occur.
- Established use of Requisite Pro, Rational Rose, and Clear Case.

**Previous Experience:** Ernst & Young | **Assistant Director (2005-2006)** / Morgan Stanley | **Senior Business Analyst/Consultant (2005)** / Medco | **Senior Business Analyst (2004-2005)**

## EDUCATION / CERTIFICATIONS

**Master of Business Administration in Management Information Systems**  
**Bachelor of Arts Degree in Economics**

Fordham University, New York, NY  
City University of New York, Brooklyn College, New York, NY

## TECHNICAL SKILLS

MS Office Suite | .net | Access | Adobe Acrobat - Dreamweaver - Illustrator - Photoshop | Agile | ASP | Clarity | ClickView | Cloud | Azure | Confluence | DBMS/RDBMS | Eclipse | ERP/CRM | ESSBASE | ExtJS | Flash | Flex | GitHub | Hadoop | HP ALM | HP PPM | HP Quality Center | HTML | IBM Rational Software Architect (RSA) | ITIL | J2EE | Java | Jenkins | JIRA | jQuery | Jscript | JSP | MS Front Page | MS Office Suite | MS Project | MS SharePoint | MS Visio | Objectory | Open Source | PM Tools | Qlikview | Tableau | QTP | Rational Rose | Requisite Pro | SaaS | SAP | ServiceNow | SOA | SQL | Team City | TestDirector | Unified Process | User Experience Design | Version One | Visio | Waterfall | Web Designing | XML | AWS