

Palash Dubey

Sr. Software Engineer

+91 9039747549

dubeypalash02@gmail.com

Indore, MP, India

<https://www.linkedin.com/in/palash-dubey-8b5614142>

Skills

- Salesforce Configuration & Customization
- Lightning Web Components
- Apex
- Apex Triggers
- SOQL
- SOSL
- Salesforce Experience Cloud
- REST
- HTML
- CSS
- JavaScript
- Python

Experience

- **Yash Technologies - Jul 2023 - Till date**
Sr. Software Engineer | Yash Technologies | Indore, M.P.
- **Yash Technologies - Jul 2021 – Jul 2023**
Software Engineer | Yash Technologies | Indore, M.P.
- **Yash Technologies - Jan 2020 – Jul 2021**
Associate Trainee | Yash Technologies | Indore, M.P.

Certifications

- Salesforce Administration
- Salesforce Associate Certification
- Salesforce Platform Developer 1
- Salesforce Platform App Builder
- Salesforce Experience Cloud Consultant
- Salesforce Javascript Developer

ABOUT ME

Highly motivated individual with proven technical skills and around 4 years of experience as a Software Engineer in Salesforce domain, looking for the position of Sr. Software Engineer. Bringing exceptional coaching and interpersonal skills to inspire, and technical and business skills to provide superior customer service.

PROJECTS

Insulet Corp.

Customer Logging Portal

- By Customer Logging Portal user can log a case using Experience Cloud.
- CLP (Customer Logging Portal) application was created on Experience Cloud to collect user complaints about the Insulet products.
- Prepared screen by screen questionair using LWC and flows.
- Deployment using VS code and bitbucket (for version control).
- Used JIRA to work on Agile Methodology.

MiTek Inc.

Sales Forecasting App

- MiTek sales forecasting is a forecasting tool that they initially developed with MS excel and maintained different sheets for different business use cases. They wanted to migrate existing solution from MS Excel to Salesforce along with integration with legacy system (Integration using dell Bhoomi).
- In Salesforce, we have setup org, objects and fields creation as per requirement.
- Set up Experience Site and created custom LWC components for taking input from plant managers. Based on input, forecasting was done by putting values in formula given by client.
- Set up different pages and created custom LWC components to getting overview and historical data for plant managers.
- Wrote Apex Classes and Triggers for different calculations which was used in Reports.
- Configured Reports and Dashboard as per requirement.
- Received 5/5 CSAT score from Client.

AbInBev

Sourcing Portal

- Sourcing Portal is a service cloud implementation project in which sourcing portal knowledge article is used and implemented in Experience sites (formerly customer community cloud). Customer logs a case using experience site login and uses a standard ticket (Case) Object.
- There are different parameters taken as input from customer like purchase category, country, purchase subcategory (L2), purchase subcategory (L3), request type.
- Also, there are different screens inputs that must enter by customer/user to log a ticket.
- There are different business logics to log a ticket from three different screens like based on purchase category selected the rest fields data

Education

Bachelor of Engineering
Indore Institute Of Science And Technology
2015 - 2019

Personal Interest

- Cooking
- Travelling

Ethos Energy

Resource Management

- EthosEnergy is an independent service provider of rotating equipment services and solutions to the power, oil & gas, and industrial markets.
- Client was facing performance issue in their App, though their Apex classes and Triggers are not optimized.
- I have optimized their Triggers and Apex classes through bulkification of code.

Gita Quest

Donation Tracker

- Donation Tracker App is a platform built in Salesforce Eco-system.
- It tracks User database of Gita Quest. It stores information of Contacts, their family members detail etc.
- Tracks Contact's donation details to Gita Quest
- Tracks gifts information which dispatch to Contacts from Gita Quest.
- Generate pdf receipt of donation details and automatically emails to respective contacts.
- WhatsApp integration for automate birthday and anniversary message to Contact.
- I have configured and customize the Salesforce org as per requirement. Did data modelling. Wrote Apex classes, Triggers and callouts for Whatsapp Integration using WATI services.
- Configured Reports and Dashboard for quick overview.

Yash Technology Pvt Ltd

Agile PTracker

- Yash Team has developed Agile PTracker tool which is used for Project management using agile methodology. It is Salesforce Community (Experience Cloud) based solution.
- In Agile PTracker tool, Project Manager can login, create project and assign it to respective Leads.
- Leads can login and having view of assigned Projects.
- Inside Projects Sprints, Issues and Task can be created and can assign it to developers and Testers.
- Email and In-app notification feature for notification of events like assigned task, completed task, sprint started, sprint completed etc.
- Chatter functionality for the internal communication.
- Reports and Dashboard feature for an quick overview of all Projects in competency.
- I have developed the custom functionalities of this project using Experience cloud UI page, LWC, Apex, Triggers. Created documentation of Agile PTracker tool (HDD, LDD).